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*Accounting: Business Reporting for Decision Making, 7th Edition* Routledge  
This book constitutes the thoroughly refereed proceedings of the 15th International Conference on Design Science Research in Information Systems and Technology, DESRIST 2020, held in Kristiansand, Norway, in December 2020. The 28 revised full research papers included in the volume together with 7 research-in-progress papers and 9 prototype papers, were carefully reviewed and selected from 93 submissions. They are organized in the following topical sections: digital public services; data science; design principles; methodology; platforms and networks; and service science. Due to the Corona pandemic this event was held virtually.

**Fleet Owner Walter de Gruyter GmbH & Co KG**  
This second edition of the SPPI Guide develops further the conceptual framework and adds detailed descriptions of PPI measurement for a wide range of individual service industries.

**FCC Record John Wiley & Sons**  
Phase 1 of the EPSRC SUPERGEN Wind programme began in March 2006 and work continued under Phase 2 until March 2014. The strategic aim was to re-establish a strong research community in wind energy technologies, across the UK ' s leading academic and industrial research organisations. UK Wind Energy Technologies gives a comprehensive overview of the range of wind energy research undertaken in the UK under Phases 1 & 2 to achieve this goal. Specific topics covered in the book include: wind resource assessment, turbine array layout, environmental interactions, control of turbines, drive train reliability and condition monitoring, turbine array electrical connection, power transmission to grid, assessment of operations and maintenance strategies, and the analysis of turbine foundations and structures. Since the completion of Phase 2 the Supergen Wind consortium partners have formed a networking Hub, which is now the principal national coordinating body for academic research into wind energy in the UK. This book will be of interest to researchers and engineers from industry and academia and also provides workers from other countries with an overview of the range of activity within the UK resulting from the SUPERGEN Wind programme to date.

*Adaptation in Wireless Communications - 2 Volume Set* Springer Nature  
Adaptive techniques play a key role in modern wireless communication systems. The concept of adaptation is emphasized in the Adaptation in Wireless Communications Series through a unified framework across all layers of the wireless protocol stack ranging from the physical layer to the application layer, and from cellular systems to next-generation wireless networks. Adaptation and Cross Layer Design in Wireless Networks is devoted to adaptation in the data link layer, network layer, and application layer. The book presents state-of-the-art adaptation techniques and methodologies, including cross-layer adaptation, joint signal processing, coding and networking, selfishness in mobile ad hoc networks, cooperative and opportunistic protocols, adaptation techniques for multimedia support, self –organizing routing, and tunable security services. It presents several new theoretical paradigms and analytical findings which are supported with various simulation and experimental results. Adaptation in wireless communications is needed in order to achieve high capacity and ubiquitous communications. The current trend in wireless communication systems is to make adaptation dependent upon the state of the relevant parameters in all layers of the system. Focusing on simplified cross layer design approaches, this volume describes advanced techniques such as adaptive resource management, adaptive modulation and coding, 4G communications, QoS, diversity combining, and energy and mobility aware MAC protocols. The first volume in the series, Adaptive Signal Processing in Wireless Communications (cat no.46012) covers adaptive signal processing at the physical layer.

**Solutions! CRC Press**  
"This book provides a comprehensive collection of research and analysis on the principles of service, knowledge and organizational capabilities, clarifying IT strategy procedures and management practices and how they are used to shape a firm's knowledge resources"--Provided by publisher.

*Offshoring of white-collar services* Elsevier  
This book provides a comparative analysis of the social, economic, industrial and migration dynamics that structure women's paid work and unpaid care work experience in the Asia-Pacific region. Each country-focused chapter examines the formal and informal ways in which work and care are managed, the changing institutional landscape, gender relations and fertility concerns, employer and trade union responses and the challenges policy makers face and the consequences of their decisions for working women. By covering the entire region, including Australia and New Zealand, the book highlights the way different national work and care regimes are linked through migration, with wealthier countries looking to their poorer neighbours for alternative sources of labour. In addition, the book contributes to debates about the barriers to women's participation in the workforce, the valuation of unpaid care, the gender wage gap, social protection and labour regulation for migrant workers and gender relations in developing Asia.

*Appita Journal* Springer  
This paper provides a guideline for how the entire process chain of automotive after-sales services could be researched in China. In addition, Schwartz's individual level value theory is introduced as a beneficial operationalisation approach to cultural marketing. So, values

are modelled as exogenous variables in order to show which ones are really causal. A total of 301 Chinese workshop customers were surveyed to assess the critical success factors of after-sales services via partial least squares structural equation modelling. After-sales services have become very important in the automobile industry. However, this area has not been sufficiently researched, particularly with regard to China, the most important car market globally.

**Cellular Communications Systems in Congested Environments** Rowman & Littlefield  
An expert guide for IT administrators needing to create and manage a public cloud and virtual network using Microsoft Azure With Microsoft Azure challenging Amazon Web Services (AWS) for market share, there has been no better time for IT professionals to broaden and expand their knowledge of Microsoft's flagship virtualization and cloud computing service. Microsoft Azure Infrastructure Services for Architects: Designing Cloud Solutions helps readers develop the skills required to understand the capabilities of Microsoft Azure for Infrastructure Services and implement a public cloud to achieve full virtualization of data, both on and off premise. Microsoft Azure provides granular control in choosing core infrastructure components, enabling IT administrators to deploy new Windows Server and Linux virtual machines, adjust usage as requirements change, and scale to meet the infrastructure needs of their entire organization. This accurate, authoritative book covers topics including IaaS cost and options, customizing VM storage, enabling external connectivity to Azure virtual machines, extending Azure Active Directory, replicating and backing up to Azure, disaster recovery, and much more. New users and experienced professionals alike will: Get expert guidance on understanding, evaluating, deploying, and maintaining Microsoft Azure environments from Microsoft MVP and technical specialist John Savill Develop the skills to set up cloud-based virtual machines, deploy web servers, configure hosted data stores, and use other key Azure technologies Understand how to design and implement serverless and hybrid solutions Learn to use enterprise security guidelines for Azure deployment Offering the most up to date information and practical advice, Microsoft Azure Infrastructure Services for Architects: Designing Cloud Solutions is an essential resource for IT administrators, consultants and engineers responsible for learning, designing, implementing, managing, and maintaining Microsoft virtualization and cloud technologies.

*Profile of the International Pump Industry* Taylor & Francis  
The widespread use of adaptation techniques has helped to meet the increased demand for new applications. From adaptive signal processing to cross layer design, Adaptation in Wireless Communications covers all aspects of adaptation in wireless communications in a two-volume set. Each volume provides a unified framework for understanding adaptation and relates various specializations through common terminologies. In addition to simplified state-of-the-art cross layer design approaches, they also describe advanced techniques, such as adaptive resource management, 4G communications, and energy and mobility aware MAC protocols.

*Proceedings, Combined Meeting of the Western Forest Nursery Associations* OECD Publishing  
The new 6th Edition of this popular market report will be published by the end of December. Brought to you by the team behind Pump Industry Analyst, Profile of the International Pump Industry: Market Prospects to 2010, reviews the markets and major manufacturers of industrial pumps. The report includes a detailed five-year review of mergers and acquisitions, and a Top 20 Table, ranking the leading pump manufacturers by estimated pump sales. Market estimates and forecasts to 2010 are presented by region and pump type, along with profiles of 50 leading international pump manufacturers. Reviews the markets and major manufacturers of industrial pumps Includes a five-year review of mergers and acquisitions including a Top 20 Table Provides market estimates and forecasts to 2010 Presents profiles of 50 leading international pump manufacturers

*Info Source* Law and Justice Foundation  
This book offers a concrete contribution towards a better understanding of climate change communication. It ultimately helps to catalyse the sort of cross-sectoral action needed to address the phenomenon of climate change and its many consequences. There is a perceived need to foster a better understanding of what climate change is, and to identify approaches, processes, methods and tools which may help to better communicate it. There is also a need for successful examples showing how communication can take place across society and stakeholders. Addressing the challenges in communicating to various audiences and providing a platform for reflections, it showcases lessons learnt from research, field projects and best practices in various settings in various different countries. The acquired knowledge can be adapted and applied to other situations.

*General Technical Report RM.* Springer  
Covers receipts and expenditures of appropriations and other funds.

*PC Mag* High Point Media  
Emergency Preparedness: A Safety Planning Guide for People, Property, and Business Continuity provides step-by-step instructions for developing prevention and response plans for all types of emergencies and disasters. It helps the reader to create an organization-wide emergency management plan that ensures that all procedures are in place and all equipment and personnel needs are addressed so that your company can respond to an emergency situation quickly and instinctively. You will feel confident that your employees are trained and prepared to put your company's plan into action and protect all workers, property, and the life of the company in the face of any natural or non-natural event.

**Women, Work and Care in the Asia-Pacific** FT Press  
This book presents a mathematical treatment of the radio resource allocation of modern cellular communications systems in contested environments. It focuses on fulfilling the quality of service requirements of the living applications on the user devices, which leverage the cellular system, and with attention to elevating the users' quality of experience. The authors also address the congestion of the spectrum by allowing sharing with the band incumbents while providing with a quality-of-service-minded resource allocation in the network. The content is of particular interest to telecommunications scheduler experts in industry, communications applications academia, and graduate students whose paramount research deals with resource allocation and quality of service.

*Compendium of Research Contracts and Reports* Routledge  
The authors point out the entire business orientated automotive value chain. With regard to the finance perspective these elements of the value chain are scrutinized chapter by chapter. Current trends in new mobility concepts, cross-industry strategic alliances as well as

requirements for product launch, especially in the BRIC countries, are highlighted. The book provides the link between science and business practice in the automotive industry. It can be used as a textbook. Many practitioners might also use it as a guideline in the field of automotive management.

Compendium of Research Reports Elsevier

Marketing High Profit Product/Service Solutions addresses one of the most exciting and growing strategic marketing opportunities facing product and service companies - 'bundling'. Many customers want bundled products and services which represent integrated solutions to their problems, rather than buying individual products and services piecemeal, and if you become that supplier it can transform a company. There are many outstanding examples: Magna International grew in several stages from a supplier of basic individual auto parts to a company manufacturing a product/service 'super-bundle'; ultimately sourcing and assembling the entire car itself. GE developed their business involving the supply of medical imaging machines to hospitals to become a 'super-bundler' of complete hospital radiological floor imaging operations planning, installation, and integration. IBM transformed their position as a supplier of individual hardware, software, and peripherals to companies into a product/service solution 'bundler' of increasing complexity, and finally into the 'super-bundle' of BPO (Business Process Outsourcing); representing an outsourced and complete integrated IT solution set for clients' entire global operations. Roger More explores what was learned by these leading companies (amongst others) when they transformed their market strategies to become bundlers of complex integrated customer solutions. Over many years the author has developed and tested new concepts, maps and tools for use by a wide variety of managers in developing strategies for these bundled product/service solutions. His book now offers these maps and tools to all who invest in a copy.

Profile of the International Pump Industry CRC Press

This is one of the few books on the market dealing with offshoring of professional services, a dynamic phenomenon of high relevance in the global economy. The market for offshore services is worth more than 1 trillion dollars annually and employs millions of people. Global offshoring of services has been recently undergoing a profound transformation due to automation and robotisation of tasks. It can be associated with the increased codification of knowledge, commoditisation of services and advancement in technology. The global perspective has been supplemented by a detailed analysis of offshoring in Central and Eastern Europe. It witnesses a dynamic growth of foreign direct investment (FDI) in professional services, resulting in capital and knowledge transfers. This books is a result of a holistic approach and an interdisciplinary research. It is enriched with conclusions from meetings with representatives of: authorities responsible for attracting FDI; associations of offshoring firms; and enterprises operating in professional services. It was also a result of numerous discussions with scholars during academic conferences and research seminars.

**Achieving Brand Loyalty in China through After-Sales Services** John Wiley & Sons

The new 6th Edition of this popular market report will be published by the end of December. Brought to you by the team behind Pump Industry Analyst, Profile of the International Pump Industry: Market Prospects to 2010, reviews the markets and major manufacturers of industrial pumps. The report includes a detailed five-year review of mergers and acquisitions, and a Top 20 Table, ranking the leading pump manufacturers by estimated pump sales. Market estimates and forecasts to 2010 are presented by region and pump type, along with profiles of 50 leading international pump manufacturers. Reviews the markets and major manufacturers of industrial pumps Includes a five-year review of mergers and acquisitions including a Top 20 Table Provides market estimates and forecasts to 2010 Presents profiles of 50 leading international pump manufacturers

**Secondary Market for Commercial Business Loans** Springer

Annotation The complete, strategic guide to ASP options for every business and technical decision-maker. -- Written by the world's leading ASP researchers based on their extensive studies at leading companies. -- Discover which ASP applications have been most successful -- and which have been most likely to fail. -- Review the leading players -- and learn best practices for evaluating and partnering with them. Effective ASP decision-making has never been more crucial, as companies increasingly prepare to explore outsourcing mission critical operations into a rapidly-changing ASP marketplace. Now, the world's leading ASP research team shares its up-to-the-minute, provocative findings -- offering practical advice for every aspect of the outsourcing decision, and every phase of the outsourcing project lifecycle. You'll learn which ASP applications have proven most and least successful; who the leading market players are and how their services have evolved; how to manage technology infrastructure in an outsourced environment; and much more. This book includes detailed guidance on defining an ASP strategy and mitigating its attendant risks; evaluating and selecting ASPs; and managing ASP partnerships. It also previews new trends that will shape the future of ASPs -- and your relationships with them.

**Eurostat-OECD Methodological Guide for Developing Producer Price Indices for Services Second Edition** IGI Global

"The Legal Australia-Wide Survey (LAW Survey) provides the first comprehensive quantitative assessment across Australia of an extensive range of legal needs on a representative sample of the population. It examines the nature of legal problems, the pathways to their resolution, and the demographic groups that struggle with the weight of their legal problems." -- Law and Justice Foundation of N.S.W. website.