## Arbitration Dispute Resolution

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ALTERNATIVE DISPUTE **RESOLUTION.** Routledge This volume, which reprints the proceedings of the New York University 53rd Annual Conference on Labour, features work that provides data to answer many of the questions that form the basis of many of the policy arguments. The contributors explore solutions to problems in the American workplace. Alternative Dispute Resolution in the Employment Arena Springer First published in 1997. Routledge is an imprint of Taylor & Francis, an

informa company. An Australian Perspective iUniverse 2020 marked a remarkably unusual year for all, tough and impressive enough. Along with the prevalence of COVID-19 and the deepening of economic globalization, work and production in China were resumed in an orderly manner, bringing positive economic growth against the trend. In this context, commercial dispute resolutions in China were faced with new challenges, and endured new reforms while embracing new developments. The promulgation of new laws and regulations in 2020, including the Civil Code of the People's Republic of China and the Supplementary Arrangements on Mutual Implementation of Arbitral Awards in Mainland China and Hong Kong Special Administrative Region, has

elevated the arbitration system to a higher level. Arbitration institutions such as the Beijing Arbitration Commission/Beijing International Arbitration Center (hereinafter referred to as "BAC/BIAC") carried out antipandmeic measures in a timely manner to ensure the wellfunctioning of the arbitration procedures. Meanwhile, China's judicial supervision on arbitration and arbitration disclosure have undergone impressive developments. In 2020, the procedural standards of commercial mediation were further optimized, and commercial mediation institutions continued to expand and grow, while the number of mediation cases increased steadily. The "onestop" diversified dispute resolution system was fully advanced, and the systems of litigation-mediation and arbitration-mediation have

been constantly improved. Online mediation mechanism was rapidly developed in response to the new norms of pandemic prevention and control. Sino-foreign joint mediation mechanism has been gradually established, and international commercial mediation rules and systems are continuously refined. While rolling out countermeasures in full scale to mitigate impacts of pandemic, China achieved some eye-catching accomplishments in terms of legal system development and dispute resolution practices in 2020. In the area of construction engineering, new and old arbitration rules continue to coexist during the transition period of the Civil Code before it takes effect, while the arbitration and resolution of disputes over public-private-partnership (PPP) have made great breakthroughs. In the real estate sector, stricter regulatory policies were enacted and effectuated to ensure that "housing should be exploring and identifying new for living in, not for speculation". Hot topics such as real estate enterprise operations, real estate development modes, and regulation over long rental apartments attracted widespread social attention. In the energy sector, the transformation of energy structure was implemented on a large scale. The Energy Law has generally taken shape. Carbon-neutral efforts were intensified. The carbon credit trading market is prospering.

Relevant regulatory rules thereof were established. In the financical sector, several new financial products gave rise to crises in 2020 but were promptly resolved. The rightsprotection mechanism for stock intellectual property rights investors was further perfected. The protection for personal financial information was strengthened, and the explorations over the system for individual bankruptcy have been accelerated. In the realm of investments, the pandemic directly affects investors' valuation of enterprises and expectation of profitability. Regulatory authorities and courts continued to enchance investment supervision and adjudication rules, all of which had far-reaching influences on the resolution of investment disputes. In terms of international trade, multiple statutes and regulatory rules were enacted in order to safeguard national security and to protect the intersts of Chinese enterprises. Judicial authorities took the lead in transaction modes under the premise of adhering to international trade rules. In terms of intellectual property, the Patent Law and the Copyright Law were amended, and various judicial interpretations and guidelines were released intensively. Dispute resolution methods become more diversified, and arbitration and mediation played more important roles. In abroad. The 2021 Annual the area of civil aviation, several rules and regulations were formulated or amended.

Phenomena restraining the development of the aviation industry occurred from time to time in 2020, including restrictions against traffic rights, export controls, and discrimination. In the film and television entertainment industry, risks and opportunities existed side by side. The industry witnessed an increase of disputes over the performance of film and television contracts, disputes over the emerging live streaming business, and disputes over the types of works defined in copyright law. In the field of of sports, the sanction mecahnisms against doping violations were improved, and the protection for intellectual property rights of sports-related intangible assets were strengthened while the amount of sportsrelated disputes went up. To present an in-depth and systematic report on the 2020 practices and developments in the aforementioned fields, BAC/BIAC has called upon industry experts to contribute to the Annual Review and **Preview of Commercial** Dispute Resolution in China (2021) ("2021 Annual Review"), and released it in both Chinese and English to facilitate a better understanding of the status quo of China's commercial dispute resolutions among interested parties at home and Review is compiled based on the following principles: First, a foucs on the state of the art.

The 2021 Annual Review strives to showcase the latest developments in relevant industries and the leading trends in legal systems and judicial practices. It selected annual hot topics for in-depth analysis, aiming to deliver timely observations and cutting-Other Processes, Seventh Edition edge contents while providing detailed information thereof. Second, a focus on the consistency and systematicness. By inheriting previous compilation rules, the 2021 Annual Review presents an annual overview of various industries, crucial laws and policies, typical cases, analyses of heated issues and prospects, such that the readers are able to grasp the practices and developments of facing lawyers who utilize the key industries from a multiangle, holistic perspective. Third, a focus on practicability. The 2021 Annual Review pays attention to the pragmatic value in order to help commercial entities improve their abilities of risk prevention and dispute resolution. The **Editorial Committee is** composed of seasoned professionals who deliver observations and opinions based on their rich experience on the industry's frontline, providing practical references for the readers. Fourth, a focus students play the roles of on international perspectives. The 2021 Annual Review is written in both Chinese and English, aiming to show the new developments in China's commercial dispute resolution to overseas readers, and to express the voice of China to the international community.

Each report is written in both languages by the same team to ensure consistency and accuracy of contents. Alternatives to Litigation Wolters Kluwer Dispute Resolution: Negotiation, Mediation, Arbitration, and Provides overviews, critical examinations, and analyses of the application of ADR 's three main processes for settling legal disputes without litigation negotiation, mediation, and arbitration—and issues raised as these processes are combined, modified, and applied. This casebook challenges students to develop new processes and applications and provides them tools to master the legal issues major dispute resolution processes. this book also assists students in building the skills a modern lawyer needs to represent on arbitration agreements and clients in these critical processes. New to the Seventh Edition: New materials and exercises on legislative negotiation and causes and suggestions for remedying Congressional gridlock in negotiating legislative solutions to national problems. (First treatment of this issue in any law school negotiation/dispute resolution teaching book.) Negotiation simulations in which members of Congress and state legislators. Additional treatment of developing online dispute resolution processes. Expansion of dispute systems design materials to include community disputes. New materials designed to help students understand the mediation privilege, including a

" debate " about the policy choices implicit in it and more depth on both the Uniform Mediation Act and the California mediation privilege experiences. Addition of multiple new Supreme Court arbitration cases, including American Express Company. v. Italian Colors Restaurant, Oxford Health Plans LLC v. Sutter, and Epic Systems, Inc. v. Lewis, addressing the continuing viability of the vindication of rights doctrine in arbitration, judicial review of an arbitrator 's decision to order a class action arbitration, and whether the NLRA should be interpreted to preclude employers from using class action waivers in agreements with their employees. Additional discussion of 2018-19 Supreme Court arbitration cases, including New Prime, Inc. v. Oliveira and Lamps Plus Inc. v. Varela, Consideration of the #Metoo movement and its impact confidentiality in dispute resolution processes. Discussion of state and federal legislation addressing the use of arbitration for sexual harassment claims, including federal legislation like the End Forced Arbitration of Sexual Harassment Act bill. Substantial reorganization of the chapters on mediation, arbitration, and their variants, so that when students arrive at the new Chapter 8, Representing a Client in ADR (formerly Representing a Client in Mediation), the student is capable, as the modern lawyer should be, of representing a client in all ADR processes. The new emphasis is on facing the future. In addition to learning about ADR responses to existing matters, the student is

challenged to put that learning to use in applying current ADR procedures to newly-developing issues, and in developing new processes when existing ones do not meet the client 's needs. Professors and students will benefit with recommendations regarding from: Thorough, systematic coverage, moving from overviews to critical analysis, application, evaluation, and practice A distinguished and experienced author team A direct and accessible writing style A wealth of punitive damages, the finality of simulations (both classic and new) and questions throughout Simulations allow students to evaluate, prepare for, and practice it relates to the legal system. The the various dispute resolution techniques Strong coverage of mediation **Economics of Commercial** Arbitration and Dispute Resolution John Wiley & Sons Assembled from Dispute Resolution Journal - the flagship publication of the American Arbitration Association - the chapters in the Handbook have all, where necessary, been revised and updated prior to publication. The book is succinct, comprehensive and a practical introduction to the use of arbitration and ADR, written by leading practitioners and scholars. The Handbook begins with an exploration of drafting commercial arbitration clauses and provides advice on selecting the right arbitrator for any given commercial arbitration dispute. It supplies practitioners with guidelines for use in their arbitration practice and covers such topics as evidence and discovery, arbitral subpoena powers, procedural and interim orders. It also offers guidance on witness preparation, expert

testimony, and cross-examination. There are chapters that specifically address the arbitration of large complex cases, healthcare disputes, and entertainment industry disputes. Arbitrators are provided professional conduct and responsibility. Arbitral awards and remedies are covered extensively and arbitrators are provided with practical approaches and information on drafting awards, awards and, post-decision debriefing. Lastly, this book discusses commercial arbitration as chapters were selected from an extensive body of writings and, in the main, represent world-class assessments of arbitration and ADR practice. All the major facets of the field are addressed and provide the reader with comprehensive and accurate information, lucid evaluations, and an indication of future developments. They not only history and cultural context acquaint, but also ground the reader in the field. New Frontiers in Asia-Pacific International Arbitration and **Dispute Resolution Juris** Publishing, Inc. How diverse cultures approach conflict in the context of the integration of global markets is a new arena for research and practice. To date, most of the research on international arbitration has focused exclusively on Western models of arbitration as practiced in Europe and North America. While such studies have accurately reflected the geographic foci of international

twentieth century, the number of international arbitrations conducted in East Asia has recently been growing steadily and on par with growth in Western regions. Resolving Disputes in the Asia-Pacific Region presents empirical research about the attitudes and perceptions of over 115 arbitrators, judges, lawyers and members of the rapidly expanding arbitration community in China, Hong Kong, Korea, Japan, Singapore, and Malaysia as well as North America and Europe. The book covers both international commercial arbitration and "alternative" techniques such as mediation, providing an empirical analysis of how both types of dispute resolution are conducted in the East Asian context. The book examines the surrounding preferred methods of dispute resolution in the East Asian region and sheds light on the various approaches to international arbitration across these diverse regions. This book will be of great interest to students and scholars of international arbitration and dispute resolution, comparative and Asian law, as well as anyone dealing with potential conflict in international business relationships in East Asia. An Annual Review and Preview 2021 Kluwer Law International B.V. This book uncovers the

distinguishing factors, advantages

and disadvantages of the various

arbitration practice in the late

processes in alternative dispute resolution. Chapter concepts are illustrated by examples and examples are followed by problemsolving activities that give opportunities to find potential solutions and develop reasoning abilities. Judicial options explore more difficult concepts, showing how the courts handle dispute resolution issues when the outcome is not certain. Web sites are cited for Industrial and Labor Relations, those seeking additional information, and a glossary and extensive index provide quick references. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version. Commercial Dispute Resolution in

China Juris Publishing, Inc.

International Arbitration and Mediation - From the Professional's PerspectiveLulu.com Examples & Explanations for Dispute Resolution Juris Publishing, Inc. Nearly 30 years after its initial publication, the American Arbitration Association 's seminal primer, Labor Arbitration: What You Need to Know, has undergone a complete facelift with the publication of this brand new book. Fundamentals of Labor Arbitration, the first volume in the "AAA/ICDR Dispute Resolution Series," features all new content that is indispensable to advocates, arbitrators, employers, unions, and readers who wish to know more about resolving labormanagement disputes. Here

readers will find a clear

introduction to the grievance process and labor arbitration, as well as practical guidance to help users of the process effectively resolve labor-management disputes in the private and public events. Implementation of these sectors. This book is copublished by the American Arbitration Association and the Cornell University School of Scheinman Institute on Conflict Resolution.

Dispute Resolution in China Michael Schneider, MD Ms-Adr

This manual succinctly distills academic principals of alternative dispute resolution and conflict engagement for the healthcare provider, teaching critical information needed by every medical technician, nurse, doctor and administrator. The manual is both a reference and action tool for skills development, providing guidelines, methods, techniques and simple reproducible outlines to master communication. The provider will succeed in managing daily disagreements between staff, partnership conflicts, struggles with high conflict personalities, medical business contract negotiations, and tort claims management. This information is necessary for all medical practitioners, from student through seasoned provider, regardless of their roles and responsibilities in the medical organization. The Healthcare **Practitioners Guide to Conflict** 

**Engagement and Dispute** Resolution improves the quality of deliverable medical outcomes, patient safety and communication after adverse skills by the reader rewards the practitioner's sense of harmony and professional fulfillment. In a healthcare system dynamically changing and embroiled in complex and protracted conflict, the professional who incorporates these guidelines will control difficult conversations as a leader, artfully influencing the behavior of their opponents in a dispute, accomplishing the mission and vision of the Provider. These leadership skills extend into every aspect of professional relationships for medical technicians, nurses, midlevels, physicians, and healthcare administrators. Any practitioner involved in or concerned about disclosing an adverse event or outcome to a patient and family, a medical malpractice lawsuit, a medical or specialty board inquiry through a licensing agency, or a medical staff challenge of competency, must read this book. All providers named as a party to a mediation or arbitration should reference this text for insight and guidance during these legal proceedings. These actions have a significant impact on our clinical practices and our ability to practice medicine. This all-inclusive resource is the only book the medical practitioner will need to navigate difficult conversations

and become empowered during negotiations of contracts, tort claim lawsuits, and business disputes that interrupt the providers ability to practice safe and compassionate medicine. The Handbook of Dispute Resolution Cambridge **University Press** Securing fast, inexpensive, and enforceable redress is vital for the development of international commerce. In a changing international commercial dispute resolution landscape, the combined use of mediation and arbitration has emerged as a dispute resolution approach which offers these benefits. However, to date there has been little agreement on several aspects of the combined use of processes. which the literature often explains by reference to the practitioner 's legal culture, and there is debate as to how appropriate it is for the same neutral to conduct both mediation and arbitration. Identifying the main ways of addressing concerns associated with the same neutral conducting both mediation and arbitration (same neutral (arb)-medarb), this book examines how effectively these methods achieve the goal of fast, inexpensive, and enforceable dispute resolution, evaluating

to what extent the perception and use of the same neutral (arb)-med-arb depends on the the last two decades. It situates practitioner 's legal culture, arguing that this is not a 'one-continued experimentation size-fits-all ' process. Presenting an empirical study of the combined use of mediation and arbitration in international commercial dispute resolution, this book synthesises existing ways of addressing concerns associated with the same neutral (arb)-med-arb to provide recommendations on how to enhance the use of combinations in the future. Of the American Arbitration Association International Arbitration and Mediation -From the Professional's Perspective China's ever-expanding commercial influence has attracted global attention on how its civil and commercial disputes are resolved. This compelling new book, Dispute Resolution in China, offers a detailed examination of the elements in the Chinese legal system and the relevant reforms to the multiplicity of approaches to civil and commercial disputes in China today. This book reveals how civil litigation, commercial arbitration, mediation, and their hybrid dispute resolution have distinctly responded to, reformed, and developed in the context of China 's transformational economic

growth, societal development, and international interaction in these developments and within a unique hybrid of empirical, contextual, and comparative analytical framework, while paving productive pathways towards the future. This book argues that, rather than being a legal project, China's civil and commercial dispute resolution system is essentially a social development project, which distinguishes the Chinese approach to civil justice reform from contemporary civil justice movements elsewhere. Among the primary methods of dispute resolution, commercial arbitration in China today uniquely transcending the traditional socio-political constraints, its reform has developed in favor of marketoriented considerations and shaped by China 's socioeconomic dynamics and internationalization needs. By contrast, civil litigation and mediation being more instrumentalist in nature, their reform is socio-politically embedded and continues to prioritize social stability. This book also shines a fresh light on comparative assessments of topdown and bottom-up changes in China 's dispute resolution discourse, as well as on how China speaks to international dispute resolution systems. Original and rich in its analysis, this book will be essential reading and invaluable reference tool for scholars with a focus on Chinese law, comparative and international dispute resolution, and on broader legal, institutional, economic, social, political and cultural dimensions of dispute resolution development.

until your last review before the final. Each guide: helps you lear new material by working through chapters that explain each topic simple languagechallenges your understanding with hypothetical similar to those presented in classprovides valuable opportute to study for the final by reviewing the hypotheticals as well as the

Kluwer Law International B.V. This book examines how existing arbitration procedures can be adapted to cope with disputes stemming from internet transactions.

The Story of a Political, Social, and Cultural Movement Cavendish Publishing

A favorite among successful students, and often recommended by professors, the unique Examples & Explanations series gives you extremely clear introductions to concepts followed by realistic examples that mirror those presented in the classroom throughout the semester. Use at the beginning and midway through the semester to deepen your understanding through clear explanations, corresponding hypothetical fact patterns, and analysis. Then use to study for finals by reviewing the hypotheticals as well as the structure and reasoning behind the accompanying analysis. Designed to complement your casebook, the trusted Examples & Explanations titles get right to the point in a conversational, often humorous style that helps you learn the material each step of the way and prepare for the exam at the end of the course. The unique, time-tested Examples & Explanations series is invaluable to teach yourself the subject from the first day of class

final. Each guide: helps you learn new material by working through chapters that explain each topic in simple languagechallenges your understanding with hypotheticals similar to those presented in classprovides valuable opportunity to study for the final by reviewing the hypotheticals as well as the structure and reasoning behind the corresponding analysisquickly gets to the point in conversational style laced with humorremains a favorite among law school studentsis often recommended by professors who encourage the use of study guidesworks with ALL the major casebooks, suits any class on a given of using mediation to resolve topicprovides an alternative perspective to help you understand your casebook and in-class lectures A Selected Bibliography Wolters Kluwer

"Skills & Values: Alternative Dispute Resolution is designed to give students both theory and practical application for the skills and values which come into play during the various forms of alternative dispute resolution, including negotiation, mediation, collaborative law and arbitration. It may be successfully used as a standalone course book or as a practical supplement to a standard text. Each chapter focuses on a different aspect of the dispute resolution process. The idea is to read the material and then test and develop knowledge through exercises and simulations"--Arbitration and Dispute

Resolution in the Resources Sector Lulu.com Assembled from Dispute Resolution Journal - the flagship publication of the American Arbitration Association - the chapters in the Handbook have all, where necessary, been revised and updated prior to publication. The book is succinct, comprehensive and a practical introduction to the use of arbitration and ADR, written by leading practitioners and scholars. The Handbook begins with chapters on specific strategies and tools to help manage risks and avoid disputes in the construction field. It discusses ADR as it relates to subcontracting and labor disputes, the use of a neutral architect, the importance of site visits, and the significance of understanding ADR procedures before agreeing to them. The option disputes is explored, including guidelines and tools for successful mediation, the expert 's role in construction mediation, and what works and what doesn 't work in construction disputes. The use of arbitration is also looked at in depth and guidance is provided for both the arbitrator and for the advocate. There is an entire section devoted to partnering (the creation of a working relationship between a building owner and a contractor which further involves subcontractors, design professionals, and other agencies), discussing its benefits and providing useful tips. Lastly, advice is provided for both small and complex construction claims, and the use of Dispute Review Boards (comprising panels of three technically qualified neutral individuals). The chapters were selected from an extensive body of writings and, in the main, represent world-class assessments of arbitration and ADR practice. All the major facets of the field are

addressed and provide the reader

an indication of future developments. They not only acquaint, but also ground the reader in the field. AAA Handbook on Construction Arbitration and ADR - Second Edition Juris Publishing, Inc. Contains articles on arbitration, which is an established dispute resolution method for the international business community. This book examines theoretical foundations as well as empirical and experimental evidence on the nature, efficacy and limitations of

commercial dispute

arbitration.

with comprehensive and accurate

information, lucid evaluations, and

Construction Arbitration and Alternative Dispute Resolution Aspen Publishers This is a comprehensive text designed to introduce paralegal students to the range of dispute resolution tools available to legal professionals. In a clear and accessible format, the text combines straightforward textual explanations with practical examples. Each chapter includes a wealth of end-ofchapter activities that reinforce the concepts discussed in the text, including practice test questions, review questions, application questions and practice exercises. Key

Benefits: A book designed specifically for paralegal students —coverage is extensive and the methodology is appropriate for paralegal study. Examples and end-of-chapter exercises that provide the basis for classroom discussions, role plays and opportunities for students to practice paralegal skills. Up-to-date, relevant coverage of new, cutting-edge areas of ADR with a solid introduction to the basics. Discussion of the nature and dynamics of conflicts, followed by a comparison of litigation with other dispute resolution methods. Negotiation, Mediation, Collaborative Law, and Arbitration Kluwer Law International B.V. Private Dispute Resolution in International Business consists of two books and an interactive DVDRom. Volume I follows the progress of a dispute between two companies, in step-by-step detail, through negotiation, mediation, and arbitration in turn. Volume II provides precise, informed solutions to the problems raised in the first volume's case study. The DVDRom contains not only all contracts and other written documentation produced during the dispute--including all procedural orders and awards rendered by the arbitral tribunal during the arbitration, the text of legal materials such as arbitration laws and rules and international conventions, and further learning and teaching aids--but also almost 100 videos dramatising the

negotiation, mediation, and arbitration proceedings described in the books, conducted by highly experienced practitioners active in the field of international dispute resolution. Subtitles in the videos refer the viewer to paragraphs in the books where each relevant legal problem is analysed. In addition, an internet home page provides regular updates. To summarise:; The Case Study (Volume I) provides a realistic and highly practical approach to learning and teaching the law and practice of private dispute resolution in international business. The Handbook (Volume II) provides a comprehensive comparative study of the law of international dispute resolution. The DVDRom allows for a highly innovative, interactive teaching and learning experience, and provides a comprehensive collection of arbitration rules and other documentary material. The videos on the DVDRom clearly manifest the soft skills and advocacy skills required to successfully resolve international business disputes, including the unique opportunity to draw on-screen comparisons between the negotiation, mediation, and arbitration methods. With its concrete and highly practical approach, this innovative teaching and training tool for international dispute resolution will be of immeasurable value to students and teachers of dispute resolution, corporate counsel, international lawyers, and business people. DVD-ROM (put this in right column) The DVD-ROM has a large number of interactive teaching and learning features which you can use simultaneously with the books or separately. The main menu of the

DVD contains seven buttons:; 'Parties and Persons', 'Case Development', 'Documents and Events', 'Materials', ;'Videos', 'Soft Skills' and 'Links'. The button 'Parties and Persons' provides an overview of the 'actors' who appear in the video section of the DVD-ROM. Under the button 'Case Development' you will find an animated graphical Case Development which enables you to better understand the sequence of events in the first two Scenarios of the Case Study. This tool should therefore be used simultaneously with the Case Study. Under the button 'Documents and Events' you will find a chronological list of events for each Scenario, together with the relevant documents produced by the xvi Private Dispute fields of use; ways to bring parties Resolution in International Business to online dispute resolution; - Handbook parties during the contract negotiations, the negotiations in the Hague, the mediation (fax messages, general contract conditions, etc.) and the arbitration (legal briefs, communications from the DIS Secretariat, orders of the Tribunal, awards, etc.) as pdf files. You should refer to these documents whenever the symbol'()' indicates that the document is reproduced on mechanisms. This book also the DVD. Under the button 'Materials' Litigation, Arbitration, Mediation and their Interactions Spiramus Press Ltd In a world governed by speed, the Internet plays a growing role in many of today's innovations, and the resolution of disputes using electronic means of communication may soon be part of everyday legal practice. This book offers a survey of the

current state of play in online dispute resolution, from the methods and information technology currently in use to the range of regulatory solutions proposed by shareholders. Taking their analysis a step further, the authors also address this new field's most pressing issues, including possible amendments of existing legislation, treaties, and arbitration and other ADR rules. technology. Online Dispute Resolution: Challenges for Contemporary Justice is an in-depth study of online dispute resolution today. discussing among other topics: the different methods of ODR: validity and effects of clauses entered into online and providing for online mediation or arbitration; issues surrounding electronic communications and evidence in arbitration; and, enforcement of online dispute resolution outcomes, both through court proceedings and built-in enforcement covers issues related to security and e-commerce in general. As a special feature, it contains a section on existing online dispute resolution providers, complete with interviews and statistics. Online Dispute Resolution: Challenges for Contemporary Justice is a significant resource for legal counsel, to arbitral institutions, **ODR** and ADR service providers, governments and

governmental and nongovernmental organizations, as well as to those with a more academic interest. This book will provide a greater understanding of online dispute resolution to persons in the fields of arbitration and ADR, ecommerce, intellectual property, civil procedure, international law, international trade and commerce, and information