

# Avaya Cms Administration Guide

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## Avaya Call Management System

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### Avaya Call Management System Administration

Avaya CMS See Avaya Call Management System. Client A single PC that uses Avaya CMS Supervisor PC client. Controller An Avaya CMS Supervisor PC client feature that allows the user to access. Avaya CMS reports and operations. The Controller includes a toolbar, a menu. bar, a status bar, tooltips, and indicators.

### Administrator Guide for Avaya Communication Manager

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### Avaya Support - Products - Call Management System

familiarize you with the Avaya CMS using the Avaya CMS Supervisor interface and to provide basic instructions for accessing your system, assigning a Avaya CMS User ID, and setting user access permissions. We recommend that you also refer to the Avaya Call Center Little Instruction Book for Advanced Administration, 585-210-506, for more information on call centers. Managing features Avaya CMS Supervisor Reports

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Administering Avaya Aura™ Communication Manager May 2009 9 About this book Overview Avaya Aura™ Communication Manager is the centerpiece of Avaya applications. Running on a variety of Avaya S8XXX Servers and DEFINITY Servers, and providing control to Avaya Media Gateways and Avaya communications devices, Communication Manager can be designed to

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