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# Cisco Phone 7960 User Guide

Eventually, you will utterly discover a additional experience and finishing by spending more cash. still when? realize you agree to that you require to get those every needs gone having significantly cash? Why dont you try to acquire something basic in the beginning? Thats something that will guide you to comprehend even more going on for the globe, experience, some places, with history, amusement, and a lot more?

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## **CCNA Collaboration CICD 210-060 Official Cert Guide** Cisco Press

A comprehensive introduction to deploying, configuring, and maintaining Cisco Unity Discover the various Cisco Unity integration and deployment solutions, as well as the environmental differences between PBX and IP telephony-based telephone systems Learn the pitfalls of existing systems integration and how to avoid downtime Maintain a Cisco unified messaging solution by using the book's examples, including setups, additions, message sourcing applications, and error reporting Perform the proper

installation, upgrade, and back up of Cisco Unity systems Monitor performance and troubleshoot a Cisco Unity system using the proper tools and utilities that help you ensure high availability Choose the proper Cisco Unity networking features to deliver messages to other voice-messaging systems Cisco Unity is the official unified messaging solution for the Cisco Architecture for Voice, Video, and Integrated Data (AVVID) and complements the full range of Cisco IP-based voice solutions, including Cisco CallManager and Cisco Personal Assistant. Cisco Unity Fundamentals provides design and administration goals for migrating from PBX to Cisco IP Telephony, as well as working in a mixed PBX/Cisco IP Telephony environment. You will learn about the transition from the traditional model, with

separate architectures for voice-mail and e-mail systems, to supporting unified messaging: e-mail, voice, and fax messages delivered to a single inbox. You will also discover common troubleshooting solutions, such as performance monitoring and the importance of data collection for predicting future system requirements. Cisco Unity Fundamentals begins by introducing the engineering aspects of Cisco Unity and then moves quickly into the hardware and software platforms. Part I focuses on the administration of Cisco Unity, describing the features, general setup, and global settings. Part II describes installation and discusses various types of integration with Cisco CallManager and other telephone systems, including Session Initiation Protocol (SIP) proxy. Part II also delves into networking with

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<p>other voice-messaging systems. After reading Cisco Unity Fundamentals, you will understand the system, configuration, and on-going maintenance issues associated with a successful Cisco Unity deployment. This book is part of the Cisco Press Fundamentals Series. Books in this series introduce networking professionals to new networking technologies, covering network topologies, example deployment concepts, protocols, and management techniques.</p> <p><i>VoIP Hacks</i> Cisco Press</p> <p>Now fully updated for Cisco's new CIPTV1 300-070 exam</p> <p>Implementing Cisco IP Telephony and Video, Part 1(CIPTV1)</p> <p>Foundation Learning Guide is your Cisco® authorized learning tool for CCNP® Collaboration preparation. Part of the Cisco Press Foundation Learning Series, it teaches essential knowledge and skills for building and maintaining a robust and scalable Cisco Collaboration solution. The authors focus on deploying the Cisco Unified</p>	<p>Communications Manager (CUCM), CUCM features, CUCM based call routing, Cisco IOS Voice Gateways, Cisco Unified Border Element (CUBE), and Quality of Service (QoS). They introduce each key challenge associated with configuring CUCM, implementing gateways and CUBE, and building dial plans to place on-net and off-net calls using traditional numbered dial plans and Uniform Resource Identifiers (URIs). They show how to implement conferencing and other media resources, and prepare you to apply QoS features for voice and video. Each chapter opens with a topic list that clearly identifies its focus, ends with a quick-study summary of key concepts, and presents review questions to assess and reinforce your understanding. The authors present Cisco best practices, and illustrate operations and problem solving via realistic examples. This guide</p>	<p>is ideal for all certification candidates who want to master all the topics covered on the CIPTV1 300-070 exam. The official book for Cisco Networking Academy's new CCNP CIPTV1 course includes all new Learning@ Cisco CIPTV1 e-Learning course content:</p> <p>Covers CUCM architecture, deployment models, and tradeoffs</p> <p>Walks through bringing CUCM online, deploying endpoints, and setting up users</p> <p>Explains how to create a solid IP Phone foundation for advanced services</p> <p>Covers dial plan elements, design, and implementation</p> <p>Reviews key call routing elements</p> <p>Explains digit manipulation</p> <p>Shows how to control user access</p> <p>Discusses audio/video resources and videoconferencing</p> <p>Covers QoS tools and preferential call handling</p> <p>Explains external connections via Cisco IOS Voice Gateways and CUBE</p> <p>Streamlines review with clear summaries,</p>
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assessment questions, and objectives

Tips & Tools for Internet Telephony "O'Reilly Media, Inc."

IP Telephony Using CallManager Express Lab Portfolio provides a hands-on approach to learning the basic principles of voice over IP (VoIP) to build a voice-enabled network for the small to medium-sized business. As you work through the 51 labs in the book, you learn how to deploy a basic phone system using a CallManager Express-capable router. You install, configure, and customize Cisco® IP Phones to work in an IP Telephony environment as well as with traditional analog telephony devices. Each chapter begins with an explanation of the converging technology used within that chapter 's labs and, where necessary, includes a refresher on routing and switching topics so that you can properly set up the labs. The collection of labs features clear objectives, equipment needs, alternative methods, and probing questions. Additionally, the book includes a command reference as one of the six supplemental appendixes. All the material has been written and tested with students in a live classroom environment: Labs enable you to deploy a progressively more layered VoIP environment as you

complete the labs in each chapter. Paper exercises help you work through and reinforce your understanding of fundamental topics such as dial plans, IP addressing, and dial peers. Case Study labs present the material in scenarios that combine the methods learned in the previous chapters so that you apply your knowledge to a specific scenario or task. Pulling together various concepts simulates the real-world environment where things are rarely assigned one step at a time. The Lab Portfolio can be used as a supplement to any textbook used to teach CVoice or CallManager Express. It can also be used as a standalone resource for anyone wanting to learn the basics of IP Telephony. After completing all the exercises and hands-on labs in this book, you will know how VoIP works and be well prepared to configure the technology in a small to medium-sized business. Use this Lab Portfolio with: Cisco IP Communications Express: CallManager Express with Cisco Unity Express ISBN: 1-58705-180-X Voice over IP Fundamentals, Second Edition ISBN: 1-58705-257-1 This book is part of the Networking Technology Series from Cisco Press®, the only authorized publisher for Cisco Systems®. (CCNP Voice CIPT1 642-447)

Pearson Education

Thoroughly revised and expanded, this second edition adds sections on MPLS, Security, IPv6, and IP Mobility and presents solutions to the most common configuration problems.

*Implementing Cisco Unified Communications Manager, Part 1 (CIPT1) Foundation Learning Guide* Pearson Education

Implementing Cisco Unified Communications Manager, Part 2 (CIPT2), Second Edition is a Cisco®-authorized, self-paced learning tool for CCNP Voice® foundation learning. This book provides you with the knowledge needed to install and configure a Cisco Unified Communications Manager solution in a multisite environment. By reading this book, you will gain a thorough understanding of how to apply a dial plan for a multisite environment, configure survivability for remote sites during WAN failure, and implement solutions to reduce bandwidth requirements in the IP WAN. This book focuses on Cisco Unified Communications Manager (CUCM) Release 8.x, the call routing and signaling component for the Cisco Unified Communications solution. The book has been fully updated and includes new coverage of topics such as Service Advertisement Framework (SAF), and Call Control Discovery (CCD). Whether you are preparing for CCNP Voice certification or

simply want to gain a better understanding of deploying Cisco Unified Communications Manager in a multisite environment, you will benefit from the foundation information presented in this book. Implementing Cisco Unified Communications Manager, Part 2 (CIPT2), Second Edition, is part of a recommended learning path from Cisco that includes simulation and hands-on training from authorized Cisco Learning Partners and self-study products from Cisco Press. To find out more about instructor-led training, e-learning, and hands-on instruction offered by authorized Cisco Learning Partners worldwide, please visit [www.cisco.com/go/authorizedtraining](http://www.cisco.com/go/authorizedtraining). Chris Olsen, CCVP, and CCNP, along with numerous other Cisco voice specializations, Microsoft, VMware, and Novell certifications, has been an independent IT and telephony consultant, author, and technical editor for more than 15 years. He has been a technical trainer for more than 19 years and has taught more than 60 different courses in Cisco, Microsoft, VMware, and Novell. For the last seven years he has specialized in Cisco, and recently Microsoft Unified Communications along with VMware virtualization and Cisco data center technologies. He has done a wide array of IT and telephony consulting for many different companies.

- Identify multisite issues and deployment

- Implement multisite connections
- Apply dial plans for multisite deployments
- Examine remote site redundancy options
- Implement Survivable Remote Site Telephony (SRST) and Media Gateway Control Protocol (MGCP) Fallback
- Implement CUCM Express in SRST mode
- Implement bandwidth management and call admission control (CAC)
- Configure device and extension mobility
- Apply Service Advertisement Framework (SAF) and Call Control Discovery (CCD)

This volume is in the Foundation Learning Guide Series offered by Cisco Press®. These guides are developed together with Cisco as the only authorized, self-paced learning tools that help networking professionals build their understanding of networking concepts and prepare for Cisco certification exams.

*CCNP Self-study* Cisco Press Prepare for the CCNP 642-801 BSCI exam with the only Cisco Systems authorized self-study preparation book. Master advanced routing techniques and practices, and prepare for the new exam with the 200-plus question testing engine on CD-ROM.

*CCNA Exploration Companion Guide* Pearson Education The ultimate guide to the new CCNA voice network administrator certification exam The new CCNA Voice exam tests candidates on their ability to implement a Cisco VoIP solution. Network administrators of voice

systems will appreciate that the CCNA Voice Study Guide focuses completely on the information required by the exam. Along with hands-on labs and an objective map showing where each objective is covered, this guide includes a CD with the Sybex Test Engine, flashcards, and entire book in PDF format. The new CCNA Voice certification will be valuable for administrators of voice network systems using Cisco VoIP solutions From Sybex, the leading CCNA publisher, this guide offers in-depth coverage of every exam objective and the technology developed by Cisco for VoIP systems Covers the components of the Cisco Unified Communications Architecture as well as PSTN and VoIP components and technologies Shows how to configure gateways, voice ports, and dial peers Demonstrates how to configure a Cisco network to support VoIP and implement voicemail CD-ROM includes the Sybex Test Engine, flashcards, and entire book in PDF format CCNA Voice Study Guide will thoroughly prepare candidates for the new CCNA Voice certification. Note: CD-ROM/DVD and other supplementary materials are not included as part of eBook file.

*Cisco IP Telephony* "O'Reilly Media, Inc."

More and more businesses today have their receive phone service through Internet

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instead of local phone company lines. Many businesses are also using their internal local and wide-area network infrastructure to replace legacy enterprise telephone networks. This migration to a single network carrying voice and data is called convergence, and it's revolutionizing the world of telecommunications by slashing costs and empowering users. The technology of families driving this convergence is called VoIP, or Voice over IP. VoIP has advanced Internet-based telephony to a viable solution, piquing the interest of companies small and large. The primary reason for migrating to VoIP is cost, as it equalizes the costs of long distance calls, local calls, and e-mails to fractions of a penny per use. But the real enterprise turn-on is how VoIP empowers businesses to mold and customize telecom and datacom solutions using a single, cohesive networking platform. These business drivers are so compelling that legacy telephony is going the way of the dinosaur, yielding to Voice over IP as the dominant enterprise communications paradigm. Developed from real-world experience by a senior developer, O'Reilly's *Switching to VoIP* provides solutions for the most common VoIP migration challenges. So if you're a network professional who is migrating from a traditional telephony system to a modern, feature-rich network, this book is a must-have. You'll discover the strengths and weaknesses of circuit-switched and packet-switched networks, how VoIP systems impact network infrastructure, as well as solutions for common challenges involved with IP voice migrations. Among the challenges discussed and projects presented: building a softPBX, configuring IP phones, ensuring quality of service, scalability standards-compliance, topological considerations, coordinating a complete system switchover, migrating applications like voicemail and directory services, retro-interfacing to traditional telephony supporting mobile users, security and survivability, dealing with the challenges of NAT. To help you grasp the core principles at work, *Switching to VoIP* uses a combination of strategy and hands-on "how-to" that introduce VoIP routers and media gateways, various makes of IP telephone equipment, legacy analog phones, IPTables and Linux firewalls, and the Asterisk open source PBX software by Digium. You'll learn how to build an IP-based or legacy-compatible phone system and voicemail system complete with e-mail integration while becoming familiar with VoIP protocols and devices. *Switching to VoIP* remains vendor-neutral and advocates standards, not brands. Some of the standards explored include: SIP H.323, SCCP, and IAX Voice codecs, 802.3af Type of Service, IP precedence, DiffServ, and RSVP 802.1a/b/g WLAN. If VoIP has your attention, like so many others, then *Switching to VoIP* will help you build your own system, install it, and begin making calls. It's the only thing left

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between you and a modern telecom network.

**Designing Cisco Network Service Architectures (ARCH) (Authorized Self-Study Guide)** Cisco Systems

For more than 20 years, Network World has been the premier provider of information, intelligence and insight for network and IT executives responsible for the digital nervous systems of large organizations.

Readers are responsible for designing, implementing and managing the voice, data and video systems their companies use to support everything from business critical applications to employee collaboration and electronic commerce.

*Packet Guide to Voice over IP* Pearson Education

CCNA Collaboration CICD 210-060 Official Cert Guide CCNA Collaboration CICD 210-060 Official Cert Guide from Cisco Press enables you to succeed on the exam the first time and is the only self-study resource approved by Cisco. Long-time Cisco expert and trainer Michael Valentine shares preparation hints and test-taking tips, helping you identify areas of

weakness and improve both your conceptual knowledge and hands-on skills. This complete, official study package includes A test-preparation routine proven to help you pass the exam “Do I Know This Already?” quizzes, which enable you to decide how much time you need to spend on each section Chapter-ending exercises, which help you drill on key concepts you must know thoroughly The powerful Pearson IT Certification Practice Test software, complete with hundreds of well-reviewed, exam-realistic questions, customization options, and detailed performance reports A final preparation chapter that guides you through tools and resources to help you craft your review and test-taking strategies Study plan suggestions and templates to help you organize and optimize your study time Well regarded for its level of detail, study plans, assessment features, challenging review questions and exercises, this official study guide helps you master the concepts and techniques that ensure your exam

success. CCNA Collaboration CICD 210-060 Official Cert Guide is part of a recommended learning path from Cisco that includes simulation and hands-on training from authorized Cisco Learning Partners and self-study products from Cisco Press. To find out more about instructor-led training, e-learning, and hands-on instruction offered by authorized Cisco Learning Partners worldwide, please visit [www.cisco.com](http://www.cisco.com). Michael Valentine, CCNA, CCNP, CCDP, CCVP, CCSI No. 31461, has worked in IT since 1996, and as a trainer since 2001. He is currently a Cisco trainer with Skyline Advanced Technology Services, specializing in Cisco Unified Communications and CCNA. His accessible, humorous, and effective teaching style has demystified Cisco technology for thousands of students. He has developed courseware and labs for both Cisco and its training partners, is co-author of CCNA Exam Cram (Exam 640-802), Third Edition, and is the author of CCNA Voice

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<p>Quick Reference Guide. The official study guide helps you master topics on the CCNA Collaboration CICD 210-060 exam, including the following:</p> <ul style="list-style-type: none"> <li>Cisco Unified Communications components</li> <li>Cisco Unified Communications Manager Express administration, end user management, dial plans, and telephony features</li> <li>Cisco Unified Communications Manager administration, end point management, dial plan elements and interactions, and telephony and mobility features</li> <li>Cisco Unity Connection voicemail CM IM and Presence support</li> <li>CME and CUCM management and troubleshooting</li> <li>Monitoring Cisco Unity Connection</li> </ul> <p>The CD-ROM contains more than 140 practice questions for the exam, memory table exercises and answer keys, a glossary flash card tool, and a study planner tool.</p> <p>Pearson IT Certification Practice Test minimum system requirements:</p> <ul style="list-style-type: none"> <li>Windows Vista (SP2), Windows 7, Windows 8.1, or Windows 10; Microsoft .NET Framework 4.5 Client; Pentium-class 1 GHz processor (or</li> </ul>	<p>equivalent); 512 MB RAM; 650 MB disk space plus 50 MB for each downloaded practice exam; access to the Internet to register and download exam databases</p> <p>This volume is part of the Official Cert Guide series from Cisco Press. Books in this series provide officially developed exam preparation materials that offer assessment, review, and practice to help Cisco Career Certification candidates identify weaknesses, concentrate their study efforts, and enhance their confidence as exam day nears.</p> <p><b>Designing for Cisco Internetwork Solutions (DESGN) (Authorized CCDA Self-Study Guide) (Exam 640-863)</b> Cisco Press</p> <p>A practical, fast-paced guide that gives you all the information you need to successfully create networks and simulate them using Packet Tracer. Packet Tracer Network Simulator is aimed at students, instructors, and network administrators who wish to use this simulator to learn how to perform networking instead of investing in expensive, specialized hardware. This book assumes that you have a good amount of Cisco networking knowledge, and it will focus more on Packet Tracer rather than networking.</p>	<p><u><b>A Day-By-Day Review Guide for the ICND1 (100-101) Certification Exam</b></u> Cisco Press</p> <p>Now fully updated for Cisco's new CIPTV2 300-075 exam, <i>Implementing Cisco IP Telephony and Video, Part 2 (CIPTV2) Foundation Learning Guide</i> is your Cisco® authorized learning tool for CCNP® Collaboration preparation. Part of the Cisco Press Foundation Learning Series, it teaches advanced skills for implementing a Cisco Unified Collaboration solution in a multisite environment. The authors show how to implement Uniform Resource Identifier (URI) dialing, globalized call routing, Intercluster Lookup Service and Global Dial Plan Replication, Cisco Service Advertisement Framework and Call Control Discovery, tail-end hop-off, Cisco Unified Survivable Remote Site Telephony, Enhanced Location Call Admission Control (CAC) and Automated Alternate Routing (AAR), and important mobility features. They introduce each key challenge associated with Cisco Unified Communications (UC) multisite deployments, and present solutions-focused coverage of Cisco Video Communication Server</p>
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(VCS) Control, the Cisco Expressway Series, and their interactions with Cisco Unified Communications Manager. Each chapter opens with a topic list that clearly identifies its focus, ends with a quick-study summary of key concepts, and presents review questions to assess and reinforce your understanding. The authors present best practices based on Cisco Solutions Reference Network Designs and Cisco Validated Designs, and illustrate operation and troubleshooting via configuration examples and sample verification outputs. This guide is ideal for all certification candidates who want to master all the topics covered on the CIPTV2 300-075 exam. Shows how to craft a multisite dial plan that scales, allocates bandwidth appropriately, and supports QoS Identifies common problems and proven solutions in multisite UC deployments Introduces best practice media architectures, including remote conferencing and centralized transcoding Thoroughly reviews PSTN and intersite connectivity options Shows how to provide remote site telephony and branch redundancy Covers bandwidth reservation at UC

application level with CAC Explains how to plan and deploy Cisco Device Mobility, Extension Mobility, and Unified Mobility Walks through deployment of Cisco Video Communication Server and Expressway series, including user and endpoint provisioning Covers Cisco UCM and Cisco VCS interconnections Shows how to use Cisco UC Mobile and Remote Access Covers fallback methods for overcoming IP WAN failure Demonstrates NAT traversal for video and IM devices via VCS Expressway Introduces dynamic dial plan learning via GDPR, SAD, or CCD **CCNA Voice Study Guide** Cisco Systems Voice over Internet Protocol is gaining a lot of attention these days. Both practical and fun, this text provides technology enthusiasts and voice professionals with dozens of hands-on projects for building a VoIP network, including a softPBX. Principles, Systems and Applications of IP Telecommunications. Services and Security for Next Generation Networks O'Reilly Media This updated edition breaks down key exam topics into 31 daily review sessions using short summaries, lists, tables, examples, and graphics. A Study Resources section provides users with a quick reference

for locating more in-depth treatment of a day's topics within the relevant Foundational and Supplemental resources. Network Warrior Cisco Press Master your branch or small office call routing with CallManager Express IP Telephony tips from the product team at Cisco Systems! **Cisco IP Communications Express** "O'Reilly Media, Inc." Configure an end-to-end Cisco AVVID IP Telephony solution with an authorized self-study guide Cisco IP Telephony is based on the successful CIPT training class taught by the author and other Cisco-certified training partners. This book provides networking professionals with the fundamentals to implement a Cisco AVVID IP Telephony solution that can be run over a data network, therefore reducing costs associated with running separate data and telephone networks. Cisco IP Telephony focuses on using Cisco CallManager and other IP telephony components connected in LANs and WANs. This book provides you with a foundation for working with Cisco IP Telephony products, specifically Cisco CallManager. If your task is to install, configure, support, and maintain a CIPT network, this is the book for you. Part I of Cisco IP Telephony introduces IP telephony components in the Cisco AVVID environment. Part II covers basic CIPT



installation, configuration, and administration tasks, including building CallManager clusters; configuring route plans, route groups, route lists, route patterns, partitions, and calling search spaces; configuring and managing shared media resources such as transcoders, conference bridges, and music on hold; configuring and managing Cisco IP Phone features and users; configuring IP telephony component hardware and software; automating database moves, adds, and changes using the Bulk Administration Tool (BAT); and installing, upgrading, and creating backups for Cisco CallManager components. Part III deals with advanced CIPT configuration tasks for call preservation and shared media resources; covers distributed and centralized call processing model design in WAN environments; explains how to deploy Survivable Remote Site Telephony (SRST) to provide local call processing redundancy at remote branch sites; and provides tips, guidelines, and rules for deploying a Cisco IP Telephony solution, culled from seasoned practitioners in the field. Part IV focuses on three of the primary Cisco applications designed for integration in a Cisco CallManager environment—Cisco WebAttendant, Cisco IP SoftPhone, and Cisco Unity. All this detailed information makes Cisco IP Telephony an ideal resource for the configuration and management of a Cisco IP

Telephony solution. Cisco IP Telephony offers indispensable information on how to Configure and implement an end-to-end IP telephony solution using Cisco CallManager and CIPT devices to converge your voice and data networks Create, configure, and manage Cisco CallManager clusters to support small user environments as well as larger user environments with up to 10,000 users Optimize routing flexibility into your CIPT network design using route plans Ensure telephony class of service with partitions and calling search spaces Effect moves, adds, and changes on a large number of users and devices quickly and efficiently Perform proper installation, upgrade, and backup of Cisco CallManager clusters Monitor and perform troubleshooting tasks for a CIPT solution David Lovell is an educational specialist at Cisco Systems(r), Inc., where he designs, develops, and delivers training on CIPT networks. David is experienced in design and implementation of IP telephony systems and has been instructing students for six years, two of which have been focused solely on IP

**Second International Conference, IPTComm 2008, Heidelberg, Germany, July 1-2, 2008. Revised Selected Papers** "O'Reilly Media, Inc."

The CCNA® Voice

certification expands your CCNA-level skill set to prepare for a career in voice networking. This lab manual helps to prepare you for the Introducing Cisco Voice and Unified Communications Administration (ICOMM v8.0) certification exam (640-461). CCNA Voice Lab Manual gives you extensive hands-on practice for developing an in-depth understanding of voice networking principles, tools, skills, configurations, integration challenges, and troubleshooting techniques. Using this manual, you can practice a wide spectrum of tasks involving Cisco Unified Communications Manager, Unity Connection, Unified Communications Manager Express, and Unified Presence. CCNA Voice Lab Manual addresses all exam topics and offers additional guidance for successfully implementing IP voice solutions in small-to-medium-sized businesses. CCNA Voice 640-461 Official Exam Certification Guide, Second Edition ISBN-13: 978-1-58720-417-3 ISBN-10: 1-58720-417-7

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CCNA Voice Portable Command Guide ISBN-13: 978-1-58720-442-5  
ISBN-10: 1-58720-442-8  
Configuring Cisco Unified Communications Manager and Unity Connection: A Step-by-Step Guide, Second Edition ISBN-13: 978-1-58714-226-0  
ISBN-10: 1-58714-226-0  
CCNA Voice Quick Reference ISBN-13: 978-1-58705-767-0  
ISBN-10: 1-58705-767-0  
Implementing Cisco IP Switched Networks (SWITCH) Foundation Learning Guide Pearson Education  
LAN Switching and Wireless, CCNA Exploration Companion Guide is the official supplemental textbook for the LAN Switching and Wireless course in the Cisco Networking Academy CCNA. Exploration curriculum version 4. This course provides a comprehensive approach to learning the technologies and protocols needed to design and implement a converged switched network. The Companion Guide, written and edited by a Networking Academy instructor, is designed as a portable desk reference to use anytime, anywhere. The book's features reinforce the material in the course to

help you focus on important concepts and organize your study time for exams.

**For Fixed and Mobile Networks** "O'Reilly Media, Inc."

Create applications that deliver interactive content to Cisco IP Phones Learn information and techniques vital to building and integrating third-party services for Cisco IP Phones Understand the development process using XML and HTTP client and server applications to successfully build a service Discover advanced services information about objects, advanced runtime generation, and other XML development tools Utilize the provided CallManager Simulator to support an IP phone for development purposes Get the most out of your IP phone systems with strategies and solutions direct from the Cisco team Services on Cisco IP Phones help you enhance productivity, gain the competitive advantage, and even help generate revenue. Services are simply applications that run on the phone rather than on a PC or a web browser. By developing services tailored to your particular needs, you can achieve unlimited goals. Cisco AVVID IP Telephony provides an end-to-end voice-over-IP

solution for enterprises. Part of that solution are Cisco IP Phones, a family of IP-based phones. Cisco IP Phones feature a large display, an XML micro browser capable of retrieving content from web servers, and the ability to deploy custom services tailored to your organization's or enterprise's needs. Developing Cisco IP Phone Services uses detailed code samples to explain the tools and processes used to develop custom phone services. You'll learn about XML, CallManager, Cisco IP Phones, and the history behind why Cisco chose XML to deploy phone services. You'll find detailed information to help you learn how to build a service, how to build a directory, and how to integrate your service with Cisco CallManager. This book complements and expands on the information provided in the Cisco IP Phone Services Software Developer's Kit (SDK). With the information in this book, you can maximize your productivity using the tools provided in the SDK and the custom tools provided on the companion CD-ROM. Beginner and advanced service developers alike benefit from the information in this book. Developing Cisco IP Phone Services represents the most

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comprehensive resource available for developing services for Cisco IP Phones. Companion CD-ROM The CD-ROM contains the sample services that are covered in the book, development utilities from the Cisco IP Phone Services SDK, and new tools written specifically for this book such as XML Validator. One of the most useful applications on the CD-ROM is the CallManager Simulator (CM-Sim). CM-Sim significantly lowers the requirements for service development. You only need a Windows-based PC with CM-Sim and a web server running, and one Cisco IP Phone 7940 or 7960. This book is part of the Cisco Press Networking Technologies Series, which offers networking professionals valuable information for constructing efficient networks, understanding new technologies, and building successful careers. (*CCNP Voice CIPT2 642-457*) Cisco Press Authorized Self-Study Guide Designing for Cisco Internetwork Solutions (DESGN) Second Edition Foundation learning for CCDA exam 640-863 Designing for Cisco Internetwork Solutions (DESGN), Second Edition, is a Cisco®-authorized, self-paced learning tool for CCDA® foundation learning. This book provides you with the knowledge needed to design enterprise networks. By reading this book, you will gain a thorough understanding of designing routed and switched network infrastructures and services within a modular architecture. In Designing for Cisco Internetwork Solutions (DESGN), Second Edition, you will study a broad range of network design principles and guidelines. You will learn about network design in the context of the Cisco Service-Oriented Network Architecture (SONA) framework and the Cisco Enterprise Architecture. Specific topics include campus and data center infrastructure, remote connectivity, IP addressing design, routing protocol selection, voice network design, wireless network design, and including security in your designs. An ongoing case study plus chapter-ending review questions illustrate and help solidify the concepts presented in the book. Whether you are preparing for CCDA certification or simply want to gain a better understanding of network design principles, you will benefit from the foundation information presented in this book. Designing for Cisco Internetwork Solutions (DESGN), Second Edition, is part of a recommended learning path from Cisco that includes simulation and hands-on training from authorized Cisco Learning Partners and self-study products from Cisco Press. To find out more about instructor-led training, e-learning, and hands-on instruction offered by authorized Cisco Learning Partners worldwide, please visit [www.cisco.com/go/authorizedtraining](http://www.cisco.com/go/authorizedtraining). Diane Teare is a professional in the networking, training, and e-learning fields. She has more than 20 years of experience in designing, implementing, and troubleshooting network hardware and software and has also been involved in teaching, course design, and project management. She has extensive knowledge of network design and routing technologies and is an instructor with one of the largest authorized Cisco Learning Partners. Understand the Cisco vision of intelligent networks and the SONA framework Learn how to structure and modularize network designs within the Cisco Enterprise Architecture Design basic campus and data center networks Build designs for remote connectivity with WAN technologies Create

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IPv4 addressing schemes  
Understand IPv6 design  
Select the appropriate  
routing protocol for various  
modules in the Cisco  
Enterprise Architecture  
Design basic VoIP and IP  
telephony networks  
Understand wireless design  
principles Build security into  
your network designs This  
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640-863