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Which of the following is an example of a customer service situation related to fraud: A. A company treats customers differently based on their races. B. A customer feels insulted by a server and wants him/her to be fired. C. A staff member is stealing food from the ...

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Use a combination of interview questions that include hypothetical scenarios to test customer service/support representative skills and multiple-choice and essay questions to test candidates on products unique to your company.

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to provide assistance on behalf of a company to that company's customers before, during, and after purchases..

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