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Self-Awareness (HBR Emotional Intelligence Series) Harvard Business Review Press

Future economic growth lies in the value of experiences and transformations--good and services are no longer enough. We are on the threshold, say authors Pine and Gilmore, of the

Experience Economy, a new economic era in which all businesses must orchestrate memorable events for their customers. The Experience Economy offers a creative, highly original, and yet eminently practical strategy for companies to script and stage the experiences that will transform the value of what they produce. From America Online to Walt Disney, the authors draw from a rich and varied mix of examples that showcase businesses in the midst of creating personal experiences for both consumers and businesses. you to see your talents, shortcomings, The authors urge managers to look beyond traditional pricing factors like time and cost, and consider charging for the value of the

and services, say Pine and Gilmore, are no longer enough. Experiences and transformations are the basis for future economic growth, and The Experience Economy is the script from which managers can begin to direct their own transformations. Get Unstuck, Embrace Change, and Thrive in Work and Life Quill Driver Books

Self-awareness is the bedrock of emotional intelligence that enables and potential. But you won't be able to achieve true self-awareness with the usual quarterly feedback and selftransformation that an experience offers. Goods reflection alone. This book will teach

you how to understand your thoughts and emotions, how to persuade your colleagues to share what they really think of you, and why self-awareness will spark more productive and rewarding relationships with your employees and bosses. This volume includes the work of: Daniel Goleman Robert Steven Kaplan Susan David HOW TO BE HUMAN AT WORK. The HBR Emotional Intelligence Series features smart, essential reading on the human side of professional life from the pages of Harvard Business Review. Each book in the series offers proven research showing how our emotions impact our work lives, practical advice for managing difficult people and situations, and inspiring essays on what it means to tend to our individual strengths to engage followers ' emotional well-being at work. Uplifting hearts, minds, and souls. They are skillful at and practical, these books describe the social skills that are critical for ambitious professionals to master. The Harvard Business Review Manager's Handbook Harvard Business Press Successful leaders at any level and in any arena are inevitably presented with moral and ethical choices. This unique and innovative textbook is designed to

encourage students and managers to confront those fundamental moral challenges, to develop skills in moral analysis and judgment, and to come to terms with their own definition of moral lea Harvard Business Review Harvard Business Press

Too many companies are managed not by leaders, but by mere role players and faceless bureaucrats. What does it take to be a real leader—one who is confident in who she is and what she stands for, and who truly inspires people to achieve extraordinary results? Rob Goffee and Gareth Jones argue that leaders don 't become great by aspiring to a list of universal character traits. Rather, effective leaders are authentic: they deploy consistently being themselves, even as they alter their behaviors to respond effectively in changing contexts. In this lively and practical book, Goffee and Jones draw from extensive research to reveal how to hone and deploy one 's unique leadership assets while managing the inherent tensions at the heart of successful leadership: showing

emotion and withholding it, getting close to followers while keeping distance, and maintaining individuality while

" conforming enough." Underscoring the social nature of leadership, the book also explores how leaders can remain attuned to the needs and expectations of followers. Why Should Anyone Be Led By You? will forever change how we view, develop, and practice the art of leadership, wherever we live and work.

Why Do So Many Incompetent Men Become Leaders? Harvard Business Press Reinvent your organization for the hybrid age. Hybrid work is here to stay—but what will it look like at your company? Organizations that mandate rigid, prepandemic policies of five days a week at the traditional, co-located office may risk a mass exodus of talent. But designing a hybrid office that furthers your business goals while staying true to your culture will require experimentation and rigorous planning. Hybrid Workplace: The Insights You Need from Harvard Business Review will help you adopt technological, cultural, and management practices that will let you seize the benefits and avoid the pitfalls of the hybrid age. Business is changing. Will you adapt or be left behind? Get up to speed and deepen your understanding of the topics that are shaping your company's future with the Insights You Need from Harvard Business Review series. Featuring HBR's smartest thinking on fast-moving

issues—blockchain, cybersecurity, AI, and more—each book provides the foundational introduction and practical case studies your organization needs to compete today and collects the best research, interviews, and analysis to get it ready for tomorrow. You can't afford to ignore how these issues will transform the landscape of business and society. The Insights You Need series will help you grasp these critical ideas—and prepare you and your company for the future.

How to Find Your Breakthrough Idea and Build a Following Around It Harvard Business Review Press

Look around your office. Turn on the TV. Incompetent leadership is everywhere, and there's no denying that most of these leaders are men. In this timely and provocative book, Tomas Chamorro-Premuzic asks two powerful questions: Why is it so easy for incompetent men to become leaders? And why is it so hard for competent people--especially competent women--to advance? Marshaling decades of rigorous research, Chamorro-Premuzic points out that although men make up a majority of leaders, they underperform when compared with female leaders. In fact, most organizations equate leadership potential with a handful of destructive personality traits, like overconfidence and narcissism. In other words, these traits may help someone get selected for a leadership role, but they backfire once the person has the job. When

competent women--and men who don't fit the stereotype--are unfairly overlooked, we all suffer the consequences. The result is a deeply flawed system that rewards arrogance rather than humility, and loudness rather than wisdom. There is a better way. With clarity and verve, Chamorro-Premuzic shows us what it really takes to lead and how new systems and processes can help us put the right people in charge. Prophet of Innovation Harvard Business Press Offers advice on how to negotiate with difficult people, showing readers how to stay cool under pressure, disarm an adversary, and stand up for themselves without provoking opposition Leading Change Harvard Business Press NEW from the bestselling HBR 's 10 Must Reads series. To innovate profitably, you need more than just creativity. Do you have what it takes? If you read nothing else on inspiring and executing innovation, read these 10 articles. We 've combed through hundreds of articles in the Harvard Business Review archive and selected the most important ones to help you innovate effectively. Leading experts such as Clayton Christensen, Peter Drucker, and Rosabeth Moss Kanter provide the insights and advice you need to: • Decide which ideas are worth pursuing Innovate through the front lines—not just from the top • Adapt innovations from the developing world to wealthier markets • Tweak new ventures along the way using discovery-driven planning • Tailor your efforts to meet customers ' most pressing needs • Avoid classic pitfalls such as stifling

innovation with rigid processes Looking for more Must Read articles from Harvard Business Review? Check out these titles in the popular series: HBR 's 10 Must Reads: The Essentials HBR 's 10 Must Reads on Communication HBR 's 10 Must Reads on Collaboration HBR 's 10 Must Reads on Leadership HBR 's 10 Must Reads on Making Smart Decisions HBR 's 10 Must Reads on Managing Yourself HBR 's 10 Must Reads on Strategic Marketing HBR 's 10 Must Reads on Teams Challenges, Tools and Insights MIT Press The one primer you need to launch, lead, and sponsor successful projects. We're now living in the project economy. The number of projects initiated in all sectors has skyrocketed, and project management skills have become essential for every leader and manager. Still, project failure rates remain extremely high. Why? Leaders oversee too many projects and have too little visibility into them. Project managers struggle to translate their hands-on, technical knowledge up to senior management. The result? Worthy projects are starved of time and resources and fail to deliver benefits, while too much investment goes into the wrong projects. To compete in the project economy, you need to close this gap. The HBR Project Management Handbook shows

management expert Antonio Nieto-Rodriguez presents a new and simple framework that will increase any project's likelihood of success. Packed with case studies purpose, agility, and a focus on outcomes from many industries worldwide, it will teach you how to manage your organization's projects, strategic programs, and agile initiatives more effectively and push the best ones ahead to completion. Timeless yet forward-looking, this book will help you win in the project-driven world. In the HBR Project Management Handbook you'll find: Everything you need to know about project management in practical, nontechnical language A definitive taxonomy of project types, from product launches to digital transformations to megaprojects A road map for becoming an effective project leader and executive sponsor A new, simple, and universal project framework, the Project Canvas, that breaks down any project into essential building blocks that can be easily understood by all project stakeholders Original concepts and exclusive case studies from public- and private-sector organizations more influence in your current management worldwide You'll learn: A common language for project managers and executives to run

you how. In this comprehensive guide, project successful projects across your organization When to use agile, traditional, or hybrid methods in your projects The twelve principles of successful projects, including Techniques for selecting and advancing the best projects and managing a strategic and balanced project portfolio How today's projects will help address some of the most pressing global trends, including automation, sustainability, diversity, and crisis management Why project management needed to be reinvented and what the future holds HBR Handbooks provide ambitious professionals with the frameworks, advice, and tools they need to excel in their careers. practices, and real-life stories, each comprehensive volume helps you to stand out impactful leader in your organization. In the from the pack—whatever your role. The Long Game Harvard Business Review Press The one primer you need to develop your managerial and leadership skills. Whether you ' re a new manager or looking to have

questions, your boss 's last-minute assignment of an important presentation, or a blank business case staring you in the face. To reach your full potential in these situations, you need to master a new set of business and personal skills. Packed with step-by-step advice and wisdom from Harvard Business Review 's management archive, the HBR Manager 's Handbook provides best practices on topics from understanding key financial statements and the fundamentals of strategy to emotional intelligence and building your employees ' trust. The book's brief sections allow you to home in quickly on the solutions you need right away—or take a deeper dive if you need more With step-by-step guidance, time-honed best context. Keep this comprehensive guide with you throughout your career and be a more HBR Manager 's Handbook you 'Il find: -Step-by-step guidance through common managerial tasks - Short sections and chapters that you can turn to quickly as a need arises -Self-assessments throughout - Exercises and templates to help you practice and apply the concepts in the book - Concise explanations of the latest research and thinking on important management skills from Harvard

shapes and sizes—a direct report 's anxious

role, the challenges you face come in all

Business Review experts such as Dan Goleman, Clayton Christensen, John Kotter, and Michael Porter - Real-life stories from working managers - Recaps and action items at the end of each chapter that allow you to reinforce or review the ideas quickly The skills blank business case staring you in the face. To and Michael Porter - Real-life stories from covered in the book include: - Transitioning into a leadership role - Building trust and credibility - Developing emotional intelligence - Becoming a person of influence advice and wisdom from Harvard Business - Developing yourself as a leader - Giving effective feedback - Leading teams - Fostering Manager 's Handbook provides best creativity - Mastering the basics of strategy -Learning to use financial tools - Developing a business case HBR Handbooks provide ambitious professionals with the frameworks, advice, and tools they need to excel in their careers. With step-by-step guidance, timehoned best practices, real-life stories, and concise explanations of research published in Harvard Business Review, each comprehensive volume helps you to stand out impactful leader in your organization. In the from the pack--whatever your role. European Business Review Harvard Business **Review Press** The one primer you need to develop your

managerial and leadership skills. Whether

you' re a new manager or looking to have

more influence in your current management role, the challenges you face come in all shapes and sizes—a direct report 's anxious questions, your boss 's last-minute assignment of an important presentation, or a Goleman, Clayton Christensen, John Kotter, reach your full potential in these situations, you need to master a new set of business and personal skills. Packed with step-by-step Review 's management archive, the HBR practices on topics from understanding key financial statements and the fundamentals of strategy to emotional intelligence and building your employees ' trust. The book 's brief sections allow you to home in quickly on the solutions you need right away—or take a deeper dive if you need more How Courageous Companies Thrive by Giving context. Keep this comprehensive guide with you throughout your career and be a more HBR Manager 's Handbook you 'Il find: -Step-by-step guidance through common managerial tasks - Short sections and chapters cited by the world 's best known thought leaders, that you can turn to quickly as a need arises -Self-assessments throughout - Exercises and templates to help you practice and apply the

concepts in the book - Concise explanations of the latest research and thinking on important management skills from Harvard Business Review experts such as Dan working managers - Recaps and action items at the end of each chapter that allow you to reinforce or review the ideas quickly The skills covered in the book include: - Transitioning into a leadership role - Building trust and credibility - Developing emotional intelligence - Becoming a person of influence - Developing yourself as a leader - Giving effective feedback - Leading teams - Fostering creativity - Mastering the basics of strategy -Learning to use financial tools - Developing a business case More Than They Take Penguin Get these bestsellers together: one of the most influential business books of all time—with a bonus HBR article that will inspire you to find meaning and happiness in your life by applying the principles of business The Innovator 's Dilemma His work is from Steve Jobs to Malcolm Gladwell. In his bestselling book, The Innovator 's Dilemma, innovation expert Clayton M. Christensen introduced the world to the revolutionary principles

of disruptive innovation--new rules for doing business help lead us to a better future? Business. These massive the scale of change and transformation the world so in a rapidly changing environment. This business classic shows how even the most outstanding companies can do everything right—yet still lose market leadership. Every thoughtful business person--no matter your level or industry-should read this book to avoid a similar fate. Offering both the successes and failures of leading companies as a guide. The Innovator 's Dilemma reveals how you can simultaneously do what 's right for the nearterm health of your established business, while focusing enough resources on the disruptive technologies that ultimately could lead to its downfall. first time, key lessons from Unilever and other Ignore the innovator 's dilemma at your peril.

" How Will You Measure Your Life? " (BONUS HBR article) At Harvard Business School, Clayton Christensen teaches aspiring MBAs how to apply management and innovation theories to build stronger companies. But he also believes that these models can help people lead better lives. In the award- it touches, from customers and suppliers to winning Harvard Business Review article, "How Will You Measure Your Life?, " he explains how, be happy in my career? How can I be sure that my relationship with my family is an enduring source of happiness? And how can I live my life with integrity? For the first time, get this article together with the bestselling book that established Clayton Christensen governments to drive transformative change that no as one of the world 's most influential management thinkers.

Healthy Buildings Delacorte Press

Runaway climate change and rampant inequality are ravaging the world and costing a fortune. Who will

dual challenges—and other profound shifts, such as pandemics, resource pressures, and shrinking biodiversity—threaten our very existence. Other megatrends, such as the push for a clean economy and the unprecedented focus on diversity and inclusion, offer exciting new opportunities to heal the new ventures—but don 't have time to find world, and prosper by doing so. Government cannot them—this book is for you. Here are nine inspiring do this alone. Business must step up. In this seminal book, former Unilever CEO Paul Polman and sustainable business guru Andrew Winston explode fifty years of corporate dogma. They reveal, for the pioneering companies around the world about how you can profit by fixing the world's problems instead of creating them. To thrive today and tomorrow, they company • Hand over the reins when it 's time argue, companies must become "net positive"—giving more to the world than they take. A Standing out is no longer optional Too many people net positive company: Improves the lives of everyone believe that if they keep their heads down and work employees and communities, greatly increasing long- work. But that 's simply not true anymore. term shareholder returns in the process. Takes exploring questions everyone needs to ask: How can I ownership of all the social and environmental impacts everyday life drowns out ordinary contributions. To its business model creates. This in turn provides opportunities for innovation, savings, and building a more humane, connected, and purpose-driven culture. Partners with competitors, civil society, and single group or enterprise could deliver alone. This is no utopian fantasy. Courageous leaders are already making it real—and the stakes couldn't be higher. With bold vision and compelling stories, Net Positive interviews with more than fifty thought leaders in sets out the principles and practices that will deliver

desperately needs. Join the movement now at netpositive.world

How to Launch, Lead, and Sponsor Successful Projects Random House Canada

If you need the best practices and ideas for launching and useful perspectives, all in one place. This collection of HBR articles will help you: • Zero in on your most promising prospects • Set a clear direction for your start-up • Test and revise your assumptions along the way • Tackle risks that could sabotage your efforts • Carve out opportunities in emerging markets • Launch a start-up within your Flying Angels Harvard University Press hard, they 'Il be recognized on the merits of their

"Safe" jobs disappear daily, and the clamor of make a name for yourself, to create true job security, and to make a difference in the world, you have to share your unique perspective and inspire others to take action. But in a noisy world where it seems everything 's been said—and shouted from the rooftops—how can your ideas stand out? Fortunately, you don 't have to be a genius or a worldwide superstar to make an impact. Drawing on fields ranging from business to genomics to urban

planning, Dorie Clark shows how these masters achieved success and how anyone—with hard work—can do the same. Whether it 's learning to ask the right questions, developing and building on an expert niche, or combining disparate fields to get a new perspective, Clark outlines ways to develop the ideas that set you apart. Of course, having a breakthrough insight is only half the battle. If you really want to share your ideas, you have to find a way Harvard Business Review Press to build an audience, communicate your message, and inspire others to embrace your vision. Starting small is fine; Clark provides a step-by-step guide to help you leverage your existing networks, attract new people to your cause, and, ultimately, build a community around your ideas. Featuring vivid examples based on interviews with influencers such as Seth Godin, David Allen, and Daniel Pink, Clark shows you how to break through and ensure that your ideas get noticed. Becoming a thought leader in your company or in your profession is the ultimate career insurance. But—even more important—it 's also a chance to change the world for the better. Whatever your cause, perspective, or point of view, the world can 't afford for the best ideas to remain buried inside you. Whether it 's how to improve the educational system or how to make your company more efficient, your ideas matter. The world needs your insights, and it 's time to be bold. The 17 Skills Leaders Need to Stand Out Routledge How Will You Measure Your Life? (Harvard Business Review Classics) Harvard Business Review Press HBR's 10 Must Reads on Communication (with

featured article "The Necessary Art of Persuasion," by communicating mutual expectations, and tactics Jay A. Conger) Bantam Explains how companies must pinpoint business strategies to a few critically important choices, identifying common blunders while outlining simple exercises and questions that can guide day-to-day and long-term decisions. Mastering Disruption from Outside the C-Suite Managing your boss: Isn't that merely manipulation? Corporate cozying up? Not according to John Gabarro and John Kotter. In this handy guidebook, the authors contend that you manage your boss for a very good reason: to do your best on the job—and thereby benefit not only yourself but also your supervisor and your entire company. Your boss depends on you for cooperation, reliability, and honesty. And you depend on him or her for links to the rest of the organization, for setting priorities, and for obtaining critical resources. By managing your boss—clarifying your own and your supervisor's strengths, weaknesses, goals, work styles, and needs—you cultivate a relationship based on mutual respect and understanding. The result? A healthy, productive bond that enables you both to excel. Gabarro and Kotter provide valuable guidelines for building this essential relationship—including strategies for determining how your boss prefers to process information and make decisions, tips for

for negotiating priorities. Thought provoking and practical, Managing Your Boss enables you to lay the groundwork for one of the most crucial working relationships you'll have in your career. Harvard Business Review on Succeeding as an **Entrepreneur Harvard Business Press** The path to your professional success starts with a critical look in the mirror. If you read nothing else on managing yourself, read these 10 articles (plus the bonus article "How Will You Measure Your Life? " by Clayton M. Christensen). We've combed through hundreds of Harvard Business Review articles to select the most important ones to help you maximize yourself. HBR's 10 Must Reads on Managing Yourself will inspire you to: Stay engaged throughout your 50+-year work life Tap into your deepest values Solicit candid feedback Replenish physical and mental energy Balance work, home, community, and self Spread positive energy throughout your organization Rebound from tough times Decrease distractibility and frenzy Delegate and develop employees' initiative This collection of bestselling articles includes: bonus article "How Will You Measure Your Life? " by Clayton M. Christensen, "Managing Oneself," "Management Time: Who's Got the Monkey?" "How Resilience Works," "Manage Your Energy, Not Your Time," "Overloaded Circuits: Why Smart People Underperform," "Be a Better Leader, Have a Richer Life," "Reclaim Your Job," "Moments of Greatness: Entering the Fundamental State of Leadership,"

"What to Ask the Person in the Mirror," and "Primal Leadership: The Hidden Driver of Great Performance."

How to Be a Long-Term Thinker in a Short-Term World Harvard Business Press Are your employees like a synchronized "V" of geese in flight-sharing goals and taking turns leading? Or are they more like a herd of buffalo-blindly following you and standing around awaiting instructions? If they're like buffalo, their passivity and lack of initiative could doom your company. In How I Learned to Let My Workers Lead, you'll discover how to transform buffalo into geeseby reshaping organizational systems and redefining employees' expectations about what it takes to succeed. Since 1922, Harvard Business Review has been a leading source of breakthrough ideas in management practice. The Harvard Business Review Classics series now offers you the opportunity to make these seminal pieces a part of your permanent management library. Each highly readable volume contains a groundbreaking idea that continues to shape best practices and inspire countless managers around the world.