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Foundations of Health Care Management Jones & Bartlett Learning 101 Careers in Healthcare Management, Second Edition continues to be the only comprehensive guide to careers in health administration, ranging from entry-level management positions to the most senior executive opportunities. The second edition has been updated throughout and includes three new chapters that will assist students and healthcare managers alike. Additional content includes a quick historical overview of the field including its growth and transformation, essential traits that will prepare a professional for career change and advancement, and a call for new leadership competencies which every job candidate should adopt and master in a rapidly adapting industry. The book includes more than 40 new interviews spanning those in entry-level positions to CEOs that reflect a greater diversity of careers and demographics in an evolving job market. Based on the most current data from the U.S. Department of Labor and professional societies in healthcare management, this guide describes careers in acute and long-term care, physician practices, international and government organizations, commercial insurance, consulting firms, executive search firms, pharmaceuticals and biotechnology, medical devices, public health organizations, information technology and informatics, and regulatory agencies. In each setting, experts explain job responsibilities, educational requirements, opportunities, and traditional and nontraditional career pathways. Authored by two senior and highly respected leaders in health administration education and written in clear, jargon-free text, the second edition, like its predecessor, is easy-to-navigate and now offers even more insider advice for students of healthcare management, career-changers, and those working in the field who are considering career advancement. NEW TO THIS EDITION: New chapters on A Brief History of Healthcare Management, Preparation and Professionalism, and Leadership Competencies for an Uncertain Future most recent healthcare legislation, a trove of industry case studies, Over 40 new interviews with healthcare managers who have changed careers or have advanced in their professional tracks Essentials of Healthcare Management Edward

techniques behind delivering an excellent healthcare experience through strategy, staffing, and systems. Each chapter explores a service principle and provides numerous real-world examples and current research findings. Among the many topics discussed are creating a patient-centered environment; building a culture in which customers are treated like guests; training, motivating, and empowering staff; measuring service quality; managing service waits; and recovering from a service failure. This second edition has been completely updated. Concepts have been expanded to include information on: Significance of aligning strategy, staffing, and systems Evidencebased service management and design principles Customer relationship management Internet-based opportunities for various purposes, including communication, information, marketing, recruitment, feedback, and training Retail clinics, concierge medicine, telemedicine, and other new customer-driven innovations Instructor Resources: Discussion questions and case studies with talking points. To see a sample, click the link in the right-hand navigation bar.

Managing Health Services Organizations Lippincott Williams & Wilkins

Principles of Health Care Management: Foundations for a Changing Health Care System, Second Edition, is today's authoritative guide for future administrators aspiring to manage healthcare organizations amid changing consumer behavior and shifting economic and regulatory headwinds. In addition to fundamental healthcare management principles, this revised edition includes a review of the and a vital new chapter on the managerial challenges of 21st-century healthcare consumerism. University of Massachusetts Professor Emeritus and former senior healthcare executive Set-B. Goldsmith combines foundational theory and illustrative real-world experience in this must-read text. Principles of Health Care Management: Foundations for a Changing Health Care System, Second Edition, is the comprehensive, essential resource for the next generation of healthcare, managers faced with navigating tomorrow's U.S. healthcare system. The Second Edition Features: Updated strategies for managing a healthcare organization in a recession A managerial model for accountability An examination of crucial corporate compliance rules New case studies on the credit crunch, employee dismissals, hospital-acquired infection, technology, and ethics. Management of Healthcare Organizations Foster Academics Quality is high at excellent healthcare organizations.

Elgar Publishing

Information about customer service hits and misses is now more accessible to healthcare consumers. Outstanding healthcare organizations set the bar at a high level for both clinical and service excellence. Customers who are armed with information and aware of their options are choosing providers they believe are ready, willing, and able to provide the superior experience they expect. This book offers a blueprint for successfully competing in today's competitive healthcare marketplace. It presents the theories, methods, and

Page 1/3

Employees love where they work. Patients consistently check the top box in satisfaction surveys. Profits are increasing--even as costs are going down. Sound impossible? It's not. Reaching Excellence in Healthcare Management is a handy guide for healthcare managers, nurse leaders, physician executives, and department heads. --From cover. Health Services Management Jones & Bartlett Publishers Foundations of Health Care Management Leaders and managers throughout the health care system are facing ever more challenging changes in the way care is delivered, paid for, and evaluated. Foundations of Health Care Management: Principles and Methods offers an innovative, concise, reader-friendly introduction to health care management and administration. It addresses the need for new skills in managers of health care facilities and for those planning to enter health care management positions. The book covers such critical topics as leadership training, change management, conflict management techniques, culture building, quality improvement, and communications skills, as well as collaboration in the improvement of population health. Foundations of Health Care Management also concentrates on innovations and describes steps in the transition to more decentralized and creative approaches to the management of health care facilities. The book covers physician management from the physician's viewpoint, a valuable perspective for health care managers. The book serves important dual purposes for faculty and students by providing both insights into the health care field as well as foundational content on essential management and leadership competencies. A full set of support materials is available for instructors at the book's companion Web site. Principles of Health Care Management Routledge

Career Opportunities in Healthcare Management is a concise, readerfriendly, introductory healthcare management book that covers a wide variety of career opportunities in a broad range of direct healthcare settings--such as hospitals, physician practices, nursing homes, and clinics--and non-direct health care settings, such as associations, managed care and health insurance companies, consulting firms, and medical supplier firms. Filled with first person accounts from health care managers working in the field, these profiles will engage the reader's imagination, inform them of key issues associated with these important roles, as well as what makes these health care managers happy and eager to go to work in the morning. Beginning with an individualized 'Health Care Management Talent Quotient Quiz' and ending with a guide to finding a job in healthcare management, this hands on student-friendly and teacher-friendly text is the perfect resource for students of healthcare management, nursing, allied health, business administration, pharmacy, occupational therapy, public administration, and public health. Features: • The experienced authors use an active voice to grab the reader's attention. • An individualized Health Care Management Talent Quotient Quiz to assess each student's baseline aptitude and identify skills gaps that need to be addressed. • Over forty lively, first person profiles of health care managers working in the field covering everything from educational background and how they first became aware of health care management, through advice to future health care managers. • Detailed appendices that include: resources for learning more about health care management; sample programs of study; job hunting advice; frequently used terms in advertisements, sample position descriptions, do's and don'ts of interviewing, and a sample cover letter and resume.

to communicating the plan to stakeholders as well as the factors that influence strategic planning effectiveness, including organizational culture, physician involvement, and planning across the continuum of healthcare services. This new edition discusses reform-driven changes that impact strategic planning, including the advent of accountable care organizations and patient-centered medical homes. Through the revised and updated comprehensive case study woven throughout the book, readers gain hands-on understanding by applying what they learn as they go. Accompanying exercises test comprehension and reinforce key concepts.

Introduction to Health Care Management BookRix Healthcare organizations strive to keep pace with breakthroughs in medical science and technology, transparency of service outcomes, an educated customer base, global health threats, and federal regulations. As these elements continue to evolve, organizations are tasked with employing well-trained, dynamic healthcare managers to lead in a time of perpetual transformation. Dunn & Haimann's Healthcare Management provides a definitive overview of healthcare management, organized around five primary functions: planning, organizing, staffing, influencing, and controlling. The book ties these primary functions together through clear explanations of management theories, tools, and other foundational information. It also explores the role of supervisors, behavioral factors, and generational stimuli that motivate employees within the conceptual framework of managing. New features at the end of most chapters, including additional readings, classroom activities, and case study recommendations, reinforce the concepts presented. A healthcare system will always be better positioned to grow and adapt if its managers have mastered the primary functions covered in this book.

Encyclopedia of Health Care Management John Wiley & Sons

The Handbook of Healthcare Management is a comprehensive examination of key management practices for global healthcare organizations, arguing that insight into and implementation of these practices is essential for success and sustainability.

Reaching Excellence in Healthcare Management SAGE Publications

"It is a provocative and useful compendium of ideas and historic perspectives that are current and applicable. It is a worthy contribution to the health care literature."

Essentials of Healthcare Management HIMSS

Introduction to Health Care Management is a concise, reader-friendly, introductory healthcare management book that covers a wide variety of healthcare settings, from hospitals to nursing homes and clinics. Filled with examples to engage the reader's imagination, the important issues in healthcare management, such as ethics, cost management, strategic planning and marketing, information technology, and human resources, are all thoroughly covered. Guidelines and rubrics along with numerous case studies make this text both student-friendly and teacher friendly. It is the perfect resource for students of healthcare management, nursing, allied health, business administration, pharmacy, occupational therapy, public administration, and public health. "Drs. Buchbinder and Shanks have done a masterful job in selecting topics and authors and putting them together in a meaningful and coherent manner. Each chapter of the book is designed to give the student the core content that must become part of the repertoire of each and every healthcare manager, whether entry level or senior executive. Each of the

Health Care Information Systems Demos Medical Publishing Essentials of Strategic Planning in Healthcare, Second Edition,fully explains strategic plan development and implementation from conducting an environmental assessment chapters and accompanying cases serve to bring to life what challenges. it means to be a truly competent healthcare manager." -Leonard H. Friedman, PhD, MPA, MPH, Professor, Dept of This book examines the skills health services managers need today to Health Services Management and Leadership, and Director of the Master of Health Services Administration program, George Washington University, School of Public Health and Health Services "I am very happy with Health Care Management and will be adopting it for a new course that I

will be teaching. This is probably the best management text I have seen so far. I was thrilled to receive it." —Sally K. Fauchald, PhD, RN, Assistant Professor of Nursing, The College of St. Scholastica "A solid text that covers a wide range of management topics." --- Michael H. Sullivan, DirectorHealth Services Management Gateway to Healthcare HCA Program, Methodist University, Fayetteville, North Carolina

Introduction to Health Care Management Jones & Bartlett Publishers Revised edition of: Strategic healthcare management: planning and execution. [2014].

Strategic Healthcare Management Gateway to Healthcare Manageme

The topic of health care management has escalated to one of the most widely discussed and debated topics in the health care industry, MBA programs, and in the field of medicine in general. In the 1980s, the industry was relatively stable and the need for combining business acumen with medicine was less than today. However, as we enter the 21st century, the need for applying business and management skills to the health care industry is stronger than ever. This Encyclopedia covers every topic a medical professional, institutional administrator, or MBA student would need to know about the business of health care. Key Features * Over 600 entries * More than 160 expert contributors from the fields of medicine, public health, business * Tables on medical degrees, medical specialties, medical organizations, health care acronyms, medical legislation * Unites the business and medical worlds, and spans the academic, corporate, and governmental arenas Topics Covered Accounting and Activity-Based Costing / Economics / Finance / Health Policy / Human Resources / Information Technology / Institutions and Organizations / International Health Care Issues / Legal and Regulatory Issues / Managed Care / Marketing and Customer Value / Operations and Decision Making / Pharmaceuticals and Clinical Trials / Quality / Statistics and Data Mining / Strategy

Healthcare Management Jones & Bartlett Publishers Revision of: Essential techniques for healthcare managers / Leigh W. Cellucci and Carla Wiggins. 2010.

Back to Basics Open University Press

Health Care Operations Management iUniverse

succeed in a variety of settings. The format, which focuses on six core competencies, provides an excellent overview of the basics of health services management.

101 Careers in Healthcare Management Aupha/Hap Book Management of Healthcare Organizations: An Introduction provides an integrated, practical approach to management that is applicable to all kinds of healthcare organizations. The book prepares future managers and leaders to assess situations and develop solutions with confidence. --Publisher's website.

Manageme

Healthcare managers ensure that the organization's mission is met, that its goals are achieved, and that the work is done right. This book provides you with the skills, knowledge, and confidence you need to be a successful healthcare manager. This book uses realistic scenarios, cases, and exercises to bring essential management concepts to life. You will learn how to handle management responsibilities such as delegating projects, making ethical decisions, resolving conflicts, defending a budget, and monitoring organizational performance. Also included are an overview of health law and a discussion of diversity issues that will prepare you to work in today's healthcare environment. Topics and techniques covered include: Evidence-based management Ethics Evaluating employees Diversity Decision making Change Teamwork Hiring and terminating Communication Delegation Motivating employees Managing conflicts Leadership Time management Program assessment Legal issues Instructor Resources: PowerPoint slides, discussion points for end-of-chapter questions, and a test bank. To see a sample, click on the Instructor Resource sample tab above.

Healthcare Management Gateway to Healthcare Management This book focuses on the challenges and problems faced by the Healthcare industry. The book aims to provide long term solutions to provide a simple and effective healthcare management system both for the benefit of the service providers as well as the patients. It gives a step by step approach to explain what a healthcare system can do do provide affordable treatment to everyone and improve on its organization efficiency. It aims to solve all problems associated with the healthcare industry in general.

The National Directory of Physician Organizations Ache Management Series

Drawing on the expertise of decision-making professionals, leaders, and managers in health care organizations, Hospitals & Health Care Organizations: Management Strategies, Operational Techniques, Tools, Templates, and Case Studies addresses decreasing revenues, increasing costs, and growing consumer expectations in today's increasingly competi

BESTSELLING GUIDE, UPDATED WITH A NEW INFORMATION FOR TODAY'S HEALTH CARE ENVIRONMENT Health Care Information Systems is the newest version of the acclaimed text that offers the fundamental knowledge and tools needed to manage information and information resources effectively within a wide variety of health care organizations. It reviews the major environmental forces that shape the national health information landscape and offers guidance on the implementation, evaluation, and management of health care information systems. It also reviews relevant laws, regulations, and standards and explores the most pressing issues pertinent to senior level managers. It covers: Proven strategies for successfully acquiring and implementing health information systems. Efficient methods for assessing the value of a system. Changes in payment reform initiatives. New information on the role of information systems in managing in population health. A wealth of updated case studies of organizations experiencing management-related system