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Contributions of the Section

Logistics of the German

Academic Association for

Business Research, 2021,

Dresden, Germany Cengage

Learning

Healthcare improvements is
constantly relevant and an

important topic. Healthcare is frequently being called upon to be more cost-efficient and still fulfil demands regarding waiting times, quality and availability. Experience from structural changes in other contexts gives reason to be positive about the potential for logistics improvements in the healthcare sector as well. From a logistics perspective patients pass different care functions, units, organisations and health facilities. It is assumed that logistics management knowledge applied in healthcare can lead to lower costs, shorter waiting times, better patient service, shorter treatment times and increased capacity. This dissertation therefore presents an exploration of how logistics management theories can be operationalised in a healthcare context to understand care chain effectiveness. Theoretically, the operationalisation is done by systems theory creating compatibility between logistics management theories and the

healthcare context. As a first step, features for a logistics system forms features for achieving care chain effectiveness. High care chain effectiveness is thus a desired condition and the care delivery system is the tool to achieve it. As the final step in the operationalisation the features for care chain effectiveness are in turn used to analyse today's practices. Empirically, the research is based on qualitative data from a single case study with multiple units of analysis. It includes four care units at one of Sweden's university hospitals, where the data is gathered through interviews, insight into management systems and document analysis. One of the main results is the 21 areas identified for analysing today's practices by means of features for care chain effectiveness. Another main result is the four important concepts revealed through the operationalisation: Lead time - the episode of care from order to delivery as the amount of time for patient cases between first contact with healthcare and the last. Patient order fulfilment - fulfilment of patients' needs, broken down into several smaller steps performed over time within different care units in one or several organisations, consisting of five sub-processes - order handling, diagnosis, treatment, follow-up, and discharge. True demand - patients' needs that is to be met and thus sets what care to deliver, i.e. the production plan and the subordinate resource plan. System boundaries - defines which care units to include when focusing on the care delivery system's performance as a whole and should be more important than the performance and productivity of each individual care unit. A number of direct suggestions for care chain improvement can also be found in the concluding remarks, for example that objectives linked to economic influx or penalty narrow the system and that lead time data on an aggregated level is needed to cover episodes of care. The theoretical contribution of the dissertation is to the field of logistics management through the methodological development of using these theories in a new context. The managerial contribution is to healthcare managers through providing opportunities to improve care chains primarily by means of a greater understanding of care delivery systems.

10 Years Solved Question Papers John Wiley & Sons

This comprehensive overview of logistics provides a conceptual framework for understanding the logistics system, the integration of its basic elements, and its relationship to the overall firm. Discusses both manufacturing and physical distribution, new technologies in each of these areas, and how they related to each other and to the company. New topics covered range from approaches to strategic logistics planning and multi-location inventory planning, to international logistics issues and future directions. Includes case

studies.

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Logistics Management Innovative Institute

The objective of this book is to convey the basic functions and activities of logistics to the readers and make them to understand the process associated with logistics activity. This book also highlights that the logistics act as an important support function to generate revenue by delivering goods at right time and right place. This book not only elaborates the

contents related to logistics, it also helps the students to equip with needed skills to execute a logistics activity such as Communication skills, Decision making skills, Analytical skills, Organizing skills and Time Management Skills. This book also motivates the students to take up the job in logistics sector, as the Logistics field is booming in India

BoD – Books on Demand

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Principles of Supply Chain Management: A Balanced Approach Oswaal ICSE Question Bank Chapterwise & Topicwise Solved Papers, Class-10, Commercial Studies (For 2021 Exam)

According to the Latest Syllabus of Dr. A.P.J. Abdul Kalam Technical University, Lucknow (U.P.) Including Long Answer Type Questions Including Short Answer Type Questions Including Case Studies Including Last Year Unsolved Papers Production/operations Management Erich Schmidt Verlag GmbH & Co KG

Urban Consolidation Centre (UCC) is a city logistics initiative that has the potential to increase the efficiency of urban freight delivery systems

while reducing negative environmental and social effects caused by freight vehicles. One important issue that has hindered longevity of this initiative is its viability, both the financial viability and acceptance from affected stakeholders (also called UCC customers). The UCC customers in focus in this thesis are receivers of goods and municipalities. To satisfy both types of stakeholders, their requests and, in particular, the benefits they can gain from using UCCs need to be studied. The types of benefits to be given priority differ between the stakeholders, where municipalities strive towards more societal benefits, and the main goals of receivers are an increase in efficiency and financial sustainability. In response, the purpose of this thesis is to deepen the understanding of benefits for customers of UCCs, with a particular focus on customer needs and benefits that UCCs can provide. This thesis consists of five appended papers, each of which uses a different methodology. The methodologies applied in the papers include a multiple interview study of five UCCs, a surveybased interview study of retail stores, and a case study of an operating UCC. Regarding customer needs, this thesis takes the customer perspective, in order to identify needs that UCCs can meet. The results presented in this thesis also highlight the importance for UCCs to give priority to meeting customer needs that stem from some type of problem. Regarding benefits that UCCs can provide, the thesis suggests how different types of benefits can be distinguished. This can give guidance to UCC operators regarding which benefits should be given priority in communication with UCC customers. However, the results highlight that it is also important to understand the situation of the customer to be able to communicate the most relevant benefits that UCCs can provide. Furthermore, the results illustrate different improvement areas that can affect the benefits for UCC customers. These identified areas are: improved understanding by both UCCs and its customers of each other's operation, communication, developing a more holistic view for UCC customers, and developing new UCC services to match customer needs. The results provide a foundation for customer needs that UCCs can meet, and the benefits that UCCs can provide. This foundation can be important for UCC customers to

gain a better understanding of what a UCC is and how it can affect their operation, something that this thesis contributes towards. It can also assist initiators of UCCs to determine which customer needs they should focus on. Lastly, the results and contribution also address the potential role of municipalities, and it is argued that their role should change from a more supportive role to that of a paying UCC customer. All of these aspects can increase the probability that a UCC, when established becomes viable.

Second International Conference, UCMA 2011, Daejeon, Korea, April 13-15, 2011.

Proceedings Shanti Publication

Business practices are constantly evolving in order to meet growing customer demands.

Evaluating the role of logistics and supply chain management skills or applications is necessary for the success of any organization or business. As market competition becomes more aggressive, it is crucial to evaluate ways in which a business can maintain a strategic edge over competitors. Supply Chain and Logistics Management: Concepts, Methodologies, Tools, and Applications is a vital reference source that centers on the effective management of risk factors and the implementation of the latest supply management strategies. It also explores the field of digital supply chain optimization and business transformation. Highlighting a range of topics such as inventory management, competitive advantage, and transport management, this multi-volume book is ideally designed for business managers, supply chain managers, business professionals, academicians, researchers, and upper-level students in the field of supply chain management, operations management, logistics, and operations research. Understanding care chain effectiveness through logistics management theories and systems theory Springer Nature

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Sustainability, Quality, Risks Link ö ping University Electronic Press

This book gathers papers presented at the Logistik-Management-Konferenz 2013, which was organized by the VHB Wissenschaftliche Kommission Logistik and held in Bremen, Germany. The papers reflect the current state-of-the-art in logistics and supply chain management, focusing on environmental sustainability in logistics and supply chain network dynamics and control. The target audience primarily consists of researchers and practitioners in the field, but the book may also be beneficial for graduate students.

Hearings, Ninety-first Congress, First Session. November 20, 25, and December 8, 1969 Link ö ping University Electronic Press
The work contains selected and thoroughly reviewed research papers of the topics Operations Management, Supply Chain Management, Digitalization, Sustainability, Transportation Management, Process Management, Risk Management, Corporate Social Responsibility and Governance. The papers reflect the current state-of-the-art in logistics and supply chain management and new ideas and technical developments are discussed.

Competitive Advantages Through New Processes and Services IGI Global

This book provides a new and definitive overview of customer experience and how it can be managed and enhanced in one of the most dynamic industries in the world—the service industry. Its highly qualified international team of contributors ensures that it adopts a global perspective, and clearly outlines the key theoretical perspectives of customer experience, covering customer experience both from demand and supplier perspectives. Fully informed by the latest research, it explores different country contexts and how they impact upon the customer experience; investigates the social, cultural and economic dimensions of customer experience; provides case studies from a wide range of service industry sectors; and includes industry perspectives and examples.

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Supply Chain and Logistics Management: Concepts, Methodologies, Tools, and Applications Springer Nature

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NURSING: Solved Question Papers for BSc Nursing—4th Year (2012-1999) Oswaal Books

The conference proceedings contains contributions to the Logistics Management conference 2019. The objective of the LM conferences is to discuss new ideas and technical developments related to the management of logistic systems. A special focus is put on digitalization of supply chains and decarbonization in the transport industry.

A Structural Ladder of NHM Nitya Publications

As competition between value chains on globalized markets is constantly getting fiercer, there is a growing trend to achieve closer collaboration and integration within these value chains and increasingly more complex supply networks. Additionally, in the wake of the thrilling possibilities of using information technology and its potential in

boosting the performance of supply chains, researchers are increasingly looking for technology-enabled solutions for a better supply chain performance management. This volume, edited by Thorsten Blecker, Wolfgang Kersten and Christian Ringle, provides valuable insights into: - Maritime Logistics – Challenges and Opportunities - Leveraging Logistics Processes for Supply Chain Performance Management - Innovative Technology Solutions in Supply Chains - Knowledge Management in Logistics. This volume appeals to researchers and practitioners alike, who are interested in current contributions by international authors, providing theoretical, empirical and case-study oriented background and information on their research work.