
Marantz Sr5400 Owners Manual

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The Richer Way Random House

In 1978 Julian Richer, then aged just nineteen, opened his first shop near London Bridge. For over twenty years this shop has been listed in the Guinness Book of Records as having the highest sales per square foot of any retail outlet in the world, and the company as a whole, with its fifty-three stores nationwide and huge online presence, has become Britain's favourite retailer of TV and hi-fi equipment. What lies behind this extraordinary success? For Julian, the answer is simple: throughout his career he has focussed relentlessly on putting people – both staff and customers – right at the centre of his business. And in *The Richer Way*, he offers a supremely practical guide to how others can follow suit. He explains how to motivate employees and measure their progress. He establishes how to balance company discipline with individual autonomy. He explores what 'customer service' should really involve. Above all, he points the way to creating an open, friendly and flexible culture that will not only attract the best people but also offer the greatest chance

of business success. Packed with straightforward, common-sense advice, *The Richer Way* will prove essential reading for all organisations, whatever their nature and size.

The Change Process in Psychotherapy During Troubling Times

The Change Process in Psychotherapy During Troubling Times invites readers to consider what it is psychotherapists do that leads to change. The book highlights different theoretical approaches, questions old paradigms, and illustrates the change process when working with people facing a range of life challenges such as the survivors of childhood trauma, refugees, and people dealing with traumatic loss. Moving between consideration of micro-moments when working with individual clients and bigger questions about how to promote change in the face of current world problems, it addresses issues that touch

us all. At the same time, the book acknowledges the unprecedented challenges in today's world such as the pace of change, the thousands of displaced people who seek refuge in other countries, the illness and loss caused by the coronavirus pandemic, and the impact of climate change on lifestyles and the environment. The book presents a topical consideration of the relevance of therapeutic assumptions, theories, and practices to current global crises. With the breadth of presenting issues considered and the examples of a variety of creative approaches supporting change, the book will be useful to psychotherapists in practice and in training working in a range of settings with different populations. It will also be of interest to others working in the helping professions.