

## Online Phd In Conflict Resolution

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*Interdisciplinary Perspectives on Contemporary Conflict Resolution* IGI Global

The contributors to this fully revised volume, a team of international experts with both academic and professional experience in the field, provide a broad range of geographical and disciplinary perspectives. Covering theory, research and practice, they analyze the different types of conflict and offer a thorough examination of the influences on conflict - structural, situational, strategic and cultural. Exploring conflict management and resolution, they also discuss negotiation, mediation, peace-keeping and peace-building.

*Communication for Constructive Workplace Conflict* SAGE Publications

The news media is awash with countless conflicts all over the universe. Such conflicts in the past gave rise to the formation of the League of Nations after the First World War - a feat credited to President Woodrow Wilson. Later the United Nations was formed after the Second World War - a formation attributed to President Franklin Roosevelt. Conflicts happen every day at home, work, church, civil society. Conflicts exist between parent and child; husband and wife; employer and employee; student and teacher, the list is endless. It is within the purview of this book to discuss how to deal with conflicts before and after any escalation. Specifically, the use of mediation in conflict resolution is one central focus of this book. With appropriate strategies, reconciliation is possible even after a fierce and protracted conflict.

*Conflict Resolution Education* Waterside Press

A unique textbook for students or professionals across a range of disciplines offering a novel approach to conflict communication *Communication for Constructive Workplace Conflict* describes how daily human behavior and communication can contribute to collaborative conflict management in any organization. Using the LEARN (Listening, Engaging, Acknowledging, Rapport, and Nurturing) communication framework, this practical textbook explains, analyzes, and critiques a range of individual responses to workplace friction, offers evidence-based communication strategies for effectively managing conflicts, and promotes a philosophy that builds an environment that invites active participation rather than avoidance and silence. Designed for courses teaching organizational communication and conflict management, *Communication for Constructive Workplace Conflict* draws directly from the author's 25 years of experience performing conflict research in numerous corporations, hospitals, public agencies, multi-sector laboratories, and non-profit organizations. Following the intuitive LEARN model, readers are provided with the theoretical and empirical support for managing conflicts as they emerge and creating an environment for more productive conflict in real-world scenarios. Throughout the text, concise and accessible chapters integrate key literature from disciplines including Communication, Management and Negotiation, Political Science, Psychology, and Public Administration to illustrate the impact the larger organizational context has on communication, conflict, and the social environment within organizations. Offers practical implications for communication in daily activities in ways that support trust-building and positive relationships Presents a framework based on the Communication as Constitutive of Organization (CCO) model, Contains theoretical and research-based explanations and diverse case studies to provide practical guidance for organizational members at all levels Reinforces the LEARN model with engaging, class-tested activities that allow students to practice constructive conflict communication Examines the impact of societal trends and how each individual's communication either promotes or impedes collaboration and constructive conflict interaction Featuring timely discussion of the impact of social distancing due to the COVID-19 pandemic and the roles of social media and online dispute resolution, *Communication for Constructive Workplace Conflict* is an excellent textbook for upper-level undergraduate and graduate students new to the field of conflict studies or organizational communication, a valuable supplement for students of management, organizational psychology, and public administration, and a useful reference for professional mediators, consultants, trainers, and managers.

*Contesting Hidden Waters* Bloomsbury Publishing USA

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MyLab & Mastering products exist for each title, including customized versions for individual schools, and registrations are not transferable. In addition, you may need a CourseID, provided by your instructor, to register for and use Pearson's MyLab & Mastering products. Packages Access codes for Pearson's MyLab & Mastering products may not be included when purchasing or renting from companies other than Pearson; check with the seller before completing your purchase. Used or rental books If you rent or purchase a used book with an access code, the access code may have been redeemed previously and you may have to purchase a new access code. Access codes Access codes that are purchased from sellers other than Pearson carry a higher risk of being either the wrong ISBN or a previously redeemed code. Check with the seller prior to purchase. -- Updated in its 7th edition, *Working Through Conflict* provides an introduction to conflict and conflict management that is firmly grounded in current theory, research, and practice, covering the whole range of conflict settings (interpersonal, group, and organizational). Encompassing a broad spectrum of theoretical perspectives, the text includes an abundance of real life case studies that illustrate key concepts and help students learn how to apply theory. The book's emphasis on application of concepts makes it highly accessible to students, while expanding their understanding of both conflict theory and practical skills.

*Mediation* John Wiley & Sons

This mediation how-to manual brings together the collective wisdom of two of the field's most renowned founders, John Michael Haynes and Larry Sun Fong. The book not only covers a range of mediation cases, but also uniquely provides feedback from the clients as they reflect on the sessions and report on what worked best for them. Beginning with a review of the theoretical underpinnings of the Haynes model of mediation, the book then presents six case studies with each demonstrating one or more of the organizing principles of mediation. The sessions examined reflect the different mediation areas currently being practiced—business, employment, neighborhood, adoption, education, and family. The book goes beyond simply reporting what mediators experience as it shares the insights and motivations of Fong and Haynes. This well-rounded approach includes the exploration of the clients' thoughts, helping readers to incorporate successful organizing principles into their own mediation practices.

*Expert Mediators* A&C Black

Alternative dispute resolution has now supplanted litigation as the principal method of dispute resolution. This overview of dispute resolution addresses practical developments in areas such as family law, plea bargaining, industrial relations and torts. The authors elaborate on the necessary legal safeguards that should be taken into account when developing technology-enhanced dispute resolution and explore a wide range of potential applications for new information technologies in dispute resolution.

*Conflict Resolution for the Helping Professions* Lexington Books

This edited volume presents selected papers focusing on Ronald Fisher's cumulative contributions to understanding destructive intergroup conflicts from a social-psychological perspective, and to the development and assessment of small group, interactive methods for resolving them. Highlights include schematic models of third party consultations, intergroup conflicts, and a contingency approach to third party intervention. Overall, the selected texts offer a comprehensive description and clear rationale for interactive conflict resolution and its unique contributions to peacemaking.

*Alternative Dispute Resolution and Peace-building in Africa* Manchester University Press

This book integrates research and theoretical findings from multiple disciplines to present a holistic approach to conflict resolution. It highlights the wide-ranging and compelling relevance of *Conflict Resolution Studies* by exploring the entire spectrum of applications in interpersonal relationships, family and group functioning, and national and international relations.

*Working Through Conflict Mysearchlab With Pearson Etext Standalone Access Card* Springer

This book represents the latest research from the peace and conflict study done by Arthur V. Mauro Centre. The chapters explore conflict transformation, peacebuilding, and storytelling through the lenses of the voices of the intervened and the voices of the intervenors in Canadian, continental, and international conflict contexts.

*De Gruyter Handbook of Organizational Conflict Management* DIANE Publishing

*Role-Plays for Resolution* is a workbook for training conflict resolution practitioners. Professionals from the fields of business, law, mediation, negotiation, arbitration and international dispute resolution may use this book to practice the skills needed to resolve conflicts. Students training for a degree or specialty in conflict resolution will find this a vital resource for exposure to specific subject areas. This book contains 70 role-plays in 12 separate categories to provide both existing professionals and academic instructors the examples needed to train individuals to address conflicts. Categories covered include divorce, community mediation, settlement mediation, estate planning mediation, pastoral mediation, peer mediation, church conflicts, negotiation, arbitration, facilitation, public policy debate, police negotiation, gang intervention, crisis intervention training, international mediation, and international conflict intervention. The final chapters of the book include a brief orientation for the address of international conflicts in real life situations. Every academic program in dispute or conflict analysis and resolution should own copies of this comprehensive set of role-plays. All professional trainers in the field of dispute resolution should own a copy of *Role-Plays for Resolution*, to provide the final components of certification to trainees. The topics covered include the most current and thorough list of role-plays compiled to date for gaining the skills needed to implement the skills conflict intervention. Mary Kendall Hope is a writer and professor of mediation, conflict resolution, and psychology. She offers classes in person in psychology and online in mediation, negotiation, and facilitation along with courses in conflict analysis and resolution through Cloverdale College. Publisher's Web site: <http://www.strategicpublishinggroup.com/title/Role-PlaysForResolution.htm>

*The Generalist Approach to Conflict Resolution* A&C Black

"Raines masterfully blends the latest empirical research on workplace conflict with practical knowledge, skills, and tools to effectively manage and prevent a wide range of conflict episodes. This is a highly applicable 'top shelf book' that will assist anyone from the aspiring manager to top level management and leadership in the public, private, and nonprofit sectors. It will also be a fast favorite of professors, trainers, and students of business and conflict management." - Brian Polkinghorn, Distinguished Professor, Center for Conflict Resolution, Salisbury University. "With her broad dispute resolution, teaching, and editing experience, Susan Raines is uniquely qualified to organize what is known about conflict management in the workplace. She has succeeded in providing private, public, and nonprofit managers with accessible concepts and tools to deal effectively with the internal and external conflicts they must confront every day. Essential reading for all managers!" - Alan E. Gross, senior director, training coordinator, New York Peace Institute "After reading an advance copy of Raine's impressive book, I can't wait to begin to use it as a seminal text in my classes in organizational conflict. I am amazed at her ability to cover so well such disparate subjects as systems design, public policy disputes, small and large group processes, customer conflicts, conflicts in a unionized environment, and conflicts within regulatory contexts. Her user-friendly writing style is enhanced by her salient examples of exemplary and mistake-laden practices within public and private sector organizations. A 'must-read' for scholars, students, and practitioners interested in organizational conflict." - Neil H. Katz, professor, Conflict Analysis and Resolution, Nova-Southeastern University "Conflict management skills are essential to a manager's success. Raines, a leading scholar and practitioner, provides a comprehensive and strategic new guide to these critical skills and how to use them in any organization." - Lisa Blomgren Bingham, Keller-Runden Professor of Public Service, School of Public and Environmental Affairs, Indiana University

*Conflict Resolution* John Wiley & Sons

Conflicts in Africa have a great deal in common, and striking parallels can be drawn between them at all levels. Dynamics affecting the most complex war-time conflicts, civil unrest and other macro disputes are in play even in the smallest community conflicts. The converse is also true: lessons learned through community mediation, for example in South Africa, are applicable to the most complex and largest conflicts to be found on the continent. Together, the eleven chapters in this publication, in addition to the prologue and epilogue, suggest that a comprehensive assessment of efforts and investments in conflict resolution and peace studies in Africa since the mid-1990s is due in order to identify lessons and challenges, as well as best practices. Just as conflict dynamics are comparable between African conflicts, whether large or small, local or international, so are alternative dispute resolution processes. Effective approaches to resolving large-scale conflicts and civil wars are effective at the community level, and ineffectual techniques at the community level are just as likely to be counter-productive in mediating international disputes. While there may be some differences in mediating macro- and micro-conflicts (such as the time required, the need for negotiation teams, and the

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complexities of agenda development or pre-negotiations), as far as the mediation process is concerned, the differences are more like variations on a theme than real substantive dissimilarities. This volume provides case studies of programs and policies, and legislations on alternative dispute resolution and peace building, and examines and proposes some new, promising ideas for conflict prevention, as well as maintenance of peace, justice and security in Africa.

**Handbook of Conflict Management Research** John Wiley & Sons

This unique book draws together current thoughts and research in conflict management. Specifically, it brings a wealth of knowledge from authorities in the field on emerging issues such as power in conflict, cognition and emotions in conflict, leading

**Conflict Coaching Fundamentals** Waveland Press

The first research methods book devoted to conflict analysis & resolution, this book begins with a discussion of the philosophical foundations for doing research, providing guidelines on how to develop research questions & how these questions can be addressed with various methodologies.

*Mediation* Walter de Gruyter GmbH & Co KG

To speed up the learning curve of mediation expertise, Jean Poitras and Susan Raines have benchmarked the mediation process in Expert Mediators. For each proposed strategy, this book discusses conditions under which each practice should be used as well as approaches to mitigate risks associated with using each strategy and technique.

**The Handbook of Conflict Resolution** Oxford University Press

Developed for educators, juvenile justice practitioners, and others in youth-serving organizations to heighten awareness of conflict resolution education and its potential to help settle disputes peacefully in a variety of settings. The guide provides background information on conflict resolution education; an overview of four widely used, promising, and effective approaches; and guidance on how to initiate and implement conflict resolution education programs in various settings. Includes curriculum resources, reading list, glossary and assessment forms. Charts and tables.

*Conflict: 2nd Edition* Independently Published

"Conflict Resolution - Actors, Dynamics and Cases deals with multiple concepts and themes of the broad subject area of conflict resolution, seeking to highlight empirical studies that examine several topics from conflict prevention to peacebuilding, including conflict management, institution building, the role of formal and informal actors, the features of conflicts in different political contexts and the methods and strategies used for resolution or transformation (mediation, non-violence, reconciliation, transitional justice, second track diplomacy, peace education, post-conflict reconstruction, among others) in intra- and inter-state conflicts. The book is open to several methodological approaches, focusing on empirical studies that address several cases, including studies on Cyprus, the South Caucasus region, DR Congo, the Middle East region, Tunisia and Iraq, as well as on the role of regional organizations such as the European Union in peace-making and peacebuilding. Conceived this way, this edited volume on conflict resolution complements existing books on the theme, seeking not only to apply conflict resolution's theoretical frameworks and concepts to contemporary case studies but also to contribute, based on these empirical studies, to advance the academic debate towards critical perspectives that guide the conflict resolution field to more pluralist, emancipatory and transformative approaches"--

**From Conflict Resolution to Social Justice** Oxford University Press, USA

“Raines masterfully blends the latest empirical research on workplace conflict with practical knowledge, skills, and tools to effectively manage and prevent a wide range of conflict episodes. This is a highly applicable ‘top shelf book’ that will assist anyone from the aspiring manager to top level management and leadership in the public, private, and nonprofit sectors. It will also be a fast favorite of professors, trainers, and students of business and conflict management.” - Brian Polkinghorn, Distinguished Professor, Center for Conflict Resolution, Salisbury University. “With her broad dispute resolution, teaching, and editing experience, Susan Raines is uniquely qualified to organize what is known about conflict management in the workplace. She has succeeded in providing private, public, and nonprofit managers with accessible concepts and tools to deal effectively with the internal and external conflicts they must confront every day. Essential reading for all managers!” - Alan E. Gross, senior director, training coordinator, New York Peace Institute “After reading an advance copy of Raine’s impressive book, I can’t wait to begin to use it as a seminal text in my classes in organizational conflict. I am amazed at her ability to cover so well such disparate subjects as systems design, public policy disputes, small and large group processes, customer conflicts, conflicts in a unionized environment, and conflicts within regulatory contexts. Her user-friendly writing style is enhanced by her salient examples of exemplary and mistake-laden practices within public and private sector organizations. A ‘must-read’ for scholars, students, and practitioners interested in organizational conflict.” - Neil H. Katz, professor, Conflict Analysis and Resolution, Nova-Southeastern University “Conflict management skills are essential to a manager’s success. Raines, a leading scholar and practitioner, provides a comprehensive and strategic new guide to these critical skills and how to use them in any organization.” - Lisa Blomgren Bingham, Keller-Runden Professor of Public Service,

School of Public and Environmental Affairs, Indiana University

**Conflict Resolution And De-Escalation Strategies** State University of New York Press

This reader brings together the writings of Wallace Warfield (1938-2010), the internationally acclaimed and influential authority on conflict resolution. The selected essays highlight the importance of social context in conflicts and the future and potential of the field of Conflict Resolution. After introducing Warfield's thinking and background, a first section highlights the role of race, ethnicity and culture in conflict, through case studies and step-by-step methods on how to deal with such issues. It also addresses theoretical issues and policymaking. The second section focuses on the role of conflict resolution in society and how it could become the key to building just societies. Throughout the book, it is clear that the subjects that concerned Warfield are becoming even more relevant today. World conflicts are less between countries and more within communities confronted with socio-cultural clashes as well as issues related to economic deprivation. Individuals who have been victimized by oppressors or oppressive systems are becoming aware of their rights, while globalization and electronic communication are showing them what structural changes -pacific or otherwise- are happening around the world. Ranging from the local to the international and integrating theory with ideas and practice, this work will be a unique learning resource and reference for both students and practitioners of conflict resolution, while highlighting the legacy and contemporary relevance of a leading thinker.

**Ronald J. Fisher: A North American Pioneer in Interactive Conflict Resolution** Routledge

Mediation is a strong force for change that continues to grow as an alternative process for conflict management. The Third Edition of *Mediation: Empowerment in Conflict Management* is practical and concise, making it appropriate for college classes and training programs. The book has a clear set of theoretical principles, ideal for anyone interested in learning mediation skills. Mediation is explored as a dispute resolution option that allows conflict to be an opportunity. Special emphasis is given to the use of effective communication in mediation. New to the third edition are circular causation and modeling behaviors, dialogic communication, managing difficult behavior, mediating large groups, online dispute resolution, and pre-mediation. The book is perfect for those wanting to become certified mediators, but it is valuable for all readers— providing life skills to improve approaches to conflict in professional and personal relationships.