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additional information about Novell's IPX(R) protocol and TCP/IP. Examples are shown as either diagrams and tables, or screen captures from Fluke instruments. Network professionals will appreciate the guide's "real world" orientation toward solving network crises quickly, by guiding readers to solutions for restoration of end to end data delivery as quickly as possible. The network novice will learn from the simplified descriptions in a support position. about networking technology in the Appendices. MicroSource OECD Publishing Surveys a wide range of books and periodicals on microcomputer hardware, software, telecommunications, database directories. programming and programming languages, and general reference sources.

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PCs For Dummies Springer In the news on a daily basis are reports of lost or stolen computer data, hacker successes, identity thefts, virus and spyware problems, and network incursions of various kinds. Many people, especially nonprofessional administrators of home or small business networks, feel helpless. In this book, technical security expert Philip Alexander explains in layman's terms how to keep networks and individual computers safe from the bad guys. In presenting solutions to these problems and many others, the book is a lifeline to those who know their computer systems are vulnerable to smart thieves and hackers—not to mention tech-savvy kids or employees who are swapping music files, stealing software, or otherwise

making a mockery of the word security. In his job protecting data and combating financial fraud, Philip Alexander knows well which power tools are required to keep hackers and thieves at bay. With his gift for putting technical solutions in everyday language, Alexander helps readers with home and/or small business networks protect their data, their identities, and their privacy using the latest techniques. In addition, readers will learn how to protect PDAs and smartphones, how to make hardware thefts more unlikely, how to sniff out scammers and the motives of offshore tech support personnel who ask too many questions, and how to keep personal information safer when shopping over the Internet or telephone. A Guide to Federal Contracting John Wiley & Sons

The Federal Government is

the largest buyer of goods

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and services in the world. spending hundreds of billions experience to cover the vast of dollars per year, employing hundreds of thousands of people as civil servants or contractors. Yet no textbook is commercially available to discuss how Federal contracting is done in a format that is written for the general public as well as the practitioner. This publication is intended fill this void - to demystify the volumes of regulations and policies, and provide in one volume a succinct yet thorough treatment of Federal contracting requirements and regulations. Bringing together concepts of business law, politics, public and social policy, pricing, and procedures for contract placement and administration, the author draws on over 30 years of

Federal Government spread of this important process which impacts our daily Government operations.

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NBS Special Publication Cengage Learning Computer Hardware Maintenance presents the full scope and understanding of how the PC hardware maintenance function should operate and be

managed in an organization, proposed by the Desktop including steps involved in containing costs, keeping records, and planning the integration of the help desk function. In today's IS department too often the PC John Wiley & Sons hardware maintenance function is treated as a 'necessary evil', with the understanding that eventually all equipment will have some degree of mechanical or electrical failure. This book discusses scenarios where keeping the maintenance function internal is most viable and where having it external, from a depot service, pickup and delivery, or on-site service, is most viable. Computer Hardware Maintenance concludes with is designed to address the brief descriptions of available information needs of all third-party systems and how levels of plant management. emerging trends in PC hardware configuration as

Management Task Force (DMTF) will have a major impact on the PC hardware maintenance function in the future

Effective resource management and reliable equipment are essential for optimum plant performance. Computer-Managed Maintenance Systems goes beyond the simple selection and implementation of a CMMS. It also defines the changes in infrastructure, management philosophy and employee skills that must be implemented to gain maximum benefits from the CMMS. The book In this new edition, the authors have added a

chapter specifically on the latest technology, **Application Solution** Providers (ASP) that has revolutionized the way CMMS are used and the benefits they can offer to a business. This solution provides integrated software, hardware and networking technology along with Information Technology (IT) consulting services into an outsourced package. A new appendix on Key Performance Indicators has also been added. Comprehensive, practical guide that covers selection, justification, and implementation of an effective CMMS in any facility All levels of plant management will find useful information in this step-bystep guideIncludes a new chapter on ASP technologies