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# Pertmaster User Guide

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PC Mag Elsevier

Project managers tend to believe their cost estimates - whether they have exceeded budgets in the past or not. It is dangerous to accept the engineering cost estimates, which are often optimistic or unrealistic. Though cost estimates incorporate contingency reserves below-the-line, these estimates of reserves often do not benefit from a rigorous assessment of risk to project costs. Risks to cost come from multiple sources including uncertain project duration, which is often ignored in cost risk analyses. In short, experience shows that cost estimating on projects is rarely successful - cost overruns routinely occur. There are

effective ways to estimate the impact on the cost of complex projects from project risks of all types, including traditional cost-type risks and the indirect but often substantial impact from risks usually thought of as affecting project schedules. Integrated cost-schedule risk analysis helps us determine how likely the project will go over budget with the current plan, how much contingency reserve is required to achieve a desired level of certainty, and which risks are most important so the project manager can mitigate them and achieve a better result. Integrated Cost-Schedule Risk Analysis provides solutions for these and other challenges. This book follows on from David Hulett's highly-praised Practical Schedule Risk Analysis. It focuses on the way that schedule risk can generate cost risk, and how to handle this relationship. It also applies the Risk Driver Method to the analysis so that you can clearly and transparently identify the

key risks, rather than just the most risky cost line items. With detailed worked examples and over 70 illustrations, Integrated Cost-Schedule Risk Analysis offers the definitive guide to this critically important aspect of project management from surely the world's leading commentator.

**PC Mag CRC Press**

I first became interested in the methods of planning the sequence and timing of jobs on large-scale development projects, as a field officer involved in planning and implementing mechanised farming schemes in Uganda in the mid-sixties. This interest was reinforced by experience of agro-industrial projects in both Nigeria and Iran, when it became obvious that the lax traditional methods of both planning and controlling the implementation of agricultural and other rural development projects were very ineffective compared with those already in use in other disciplines. An extended spell as Resident Adviser on a World Bank

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project to strengthen planning and project management services in the agricultural sector in Sind Province, Pakistan, stimulated this interest further, and gave opportunities to develop the use of improved methods on some very complex schemes. This book summarises the experience gained in adapting critical path methods, well established in other fields, to Third World development projects, with their peculiar problems. It would not have been possible to reach this point without the help and stimulation of discussions with a large number of colleagues, including John Joyce (then of Hunting Technical Services), Hatsuya Azumi (World Bank), and-particularly-Zaffar Sohrwardy and Akhtar Ali of Aarkays Associates in Karachi, during our work together. My thanks are also due to Yasin Mohammed, who typed most of the original draft; Anwar Mohammed and Irene Mills for final typing; and to my wife, Jill, for drawing the original figures.

### **The Complete Guide to IT Service Level Agreements**

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PERT Guide for Management Use  
Agricultural Project Management  
Most suppliers lose around 16% of their customers each year. The reason? Poor service — whether perceived or real. Any technology-

based support service, whether in-house, contracted or outsourced, stands to be accused of being insensitive to the requirements of its customers (or users). Equally, customers of a support service may have unrealistic expectations of what can be reasonably provided. Service Level Agreements (SLAs) can overcome these gulfs. A Service Level Agreement can create harmony between parties and can prevent disputes between customers and suppliers. It can justify investment and identify the "right" quality of service. It can mean the difference between business success and failure. SLAs are potentially a strategic tool to align all support services (particularly IT) directly to business mission achievement. In the past, few organizations used them in this way. Armed with this book and the companion SLA FRAMEWORK, more and more businesses are now succeeding. Where are SLAs going? Increasingly business-focused. Increasingly measured in real-time. Simple documents that cover complex service infrastructures. Providing a competitive edge. Embracing penalties. The brave, who commit to tight SLAs and perform against them will win the commercial spoils. This book provides the knowledge and tools based on fifteen years of intensive development to ensure your enterprise is among the winners. Project Management Institute  
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#### The Project Manager's Guide to Handling Risk

Agricultural Project Management  
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Practice Standard for Project Risk Management

Take control of your projects with this in-depth guide. Whether you're managing a project for a small team or supervising a corporate assignment involving hundreds, the power of Microsoft Project 2007 and the detailed information in this comprehensive guide can keep you on track. From setting budgets to allocating resources to tracking results,

each of the book's seven parts thoroughly focuses on key elements in a logical sequence so you can find what you need. Identify your goals and the scope of your projects. Manage projects across organizations and multiple locations. Get the most out of Gantt charts and views. Assign tasks, check progress, and make adjustments. Issue interim reports and look at the Big Picture. Create a custom HTML page with VBA and VBScript. Import and export Project information. What's on the CD-ROM? You'll find a wealth of trial versions, demo software, sample projects, and bonus appendixes on the CD-ROM, including Milestones Professional(r) - Advanced formatting, calculation, Web publishing, and reporting features. PERT Chart Expert - Create eye-opening PERT chart project plans. PlanView(r) Project Portfolio Management - A comprehensive decision-making platform for enterprises. WBS Chart Pro - Plan your projects with these graphing tools. System Requirements: See the CD-ROM Appendix for details and complete system requirements. Note: CD-ROM/DVD and other supplementary materials are not included as part of eBook

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