

## Qf32 Richard De Crespigny

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*Understanding Air France 447* McGraw Hill Professional

No symbol better conveys the intrepid spirit of Australia than the flying kangaroo. Whether it's glimpsed on a red-eye flight to an interstate business meeting, before leaving for adventure or holidays, or when longing to return home, that sweep of red defines air travel in Australia. Qantas has always been about connection. It began by connecting Australians across western Queensland's unforgiving terrain, and before long was connecting Australia with the world. Qantas's history is entwined with Australian identity, launching in the aftermath of World War I and the Spanish Flu, and soaring to match Australian ambitions in the one hundred years since. Its centenary year has been the most turbulent year yet, with a pandemic grounding virtually the entire fleet and Qantas coming to the rescue of Australians stranded overseas. Like Australia, Qantas will soar again. The Flying Kangaroo features never-before-seen photographs and historical detail from Qantas's archives, celebrating a century of Australian aviation and a nation that always reaches for the sky.

*Kinglake-350* Random House Australia

QF32 is the award winning bestseller from Richard de Crespigny, author of the forthcoming *Fly!: Life Lessons from the Cockpit of QF32* On 4 November 2010, a flight from Singapore to Sydney came within a knife edge of being one of the world's worst air disasters. Shortly after leaving Changi Airport, an explosion shattered Engine 2 of Qantas flight QF32 - an Airbus A380, the largest and most advanced passenger plane ever built. Hundreds of pieces of shrapnel ripped through the wing and fuselage, creating chaos as vital flight systems and back-ups were destroyed or degraded. In other hands, the plane might have been lost with all 469 people on board, but a supremely experienced flight crew, led by Captain Richard de Crespigny, managed to land the crippled aircraft and safely disembark the passengers after hours of nerve-racking effort. Tracing Richard's life and career up until that fateful flight, QF32 shows exactly what goes into the making of a top-level airline pilot, and the extraordinary skills and training needed to keep us safe in the air. Fascinating in its detail and vividly compelling in its narrative, QF32 is the riveting, blow-by-blow story of just what happens when things go badly wrong in the air, told by the captain himself. Winner of ABIA Awards for Best General Non-fiction Book of the Year 2013 and Indie Awards' Best Non-fiction 2012 Shortlisted ABIA Awards' Book of the Year 2013

*My Search for What Really Matters* Macmillan Publishers Aus.

From the bestselling author of *The Power of Habit* comes a fascinating new book exploring the science of productivity, and why, in today's world, managing how you think--rather than what you think about--can transform your life. Productivity, recent studies suggest, isn't always about driving ourselves harder, working faster and pushing ourselves toward greater "efficiency." Rather, real productivity relies on managing how we think, identify goals, construct teams and make decisions. The most productive people, companies and organizations don't merely act differently--they envision the world and their choices in profoundly different ways. This book explores eight concepts that are critical to increasing productivity. It takes you into the cockpit of two passenger jets (one crashes) to understand the importance of constructing mental models--telling yourself stories about yourself in order to subconsciously focus on what really matters. It introduces us to basic training in the U.S. Marine Corps, where the internal locus of control is exploited to increase self-motivation. It chronicles the outbreak of Israel's Yom Kippur War to examine cognitive closure--a dangerous trap that stems from our natural desire to feel productive and check every last thing off our to-do lists, causing us to miss obvious risks and bigger opportunities. It uses a high-achieving public school in Cincinnati to illuminate the concept of disfluency, which holds that we learn faster and more deeply when we make the data harder to absorb. It shows how the principles of lean manufacturing--in which decision-making power is pushed to the lowest levels of the hierarchy--allowed the FBI to produce a software system that had eluded them for years. It explores how Disney made *Frozen* into a record success by encouraging tension among animation teams--a version of what biologists refer to as the Intermediate Disturbance Hypothesis, which posits that nature is most creative when crises occur. With the combination of relentless curiosity, deep reporting and rich storytelling that defined *The Power of Habit*, Charles Duhigg takes readers from neurology laboratories to Google's brainstorming sessions and illustrates how we can all increase productivity in our lives. Vol QF32 QF32 From the author of *Fly!: Life Lessons from the Cockpit of QF32*

Airmanship is that quality possessed by some pilots that marks them out - the difference between a competent pilot and a good pilot. It is that extra dimension of understanding and sympathy with an aircraft that makes a pilot safer, more aware of his surroundings and better able to cope with the unexpected. Airmanship is a quality that not all pilots possess but it is something to which all pilots can aspire. This book sets out to define airmanship and offers numerous ways in which a pilot can work on improving his or her flying and hone decision making on the ground and in the air, bringing the elusive goal of airmanship within the grasp of anyone.

*The True Story of a Northwest Airlines Flight, Three Drunk Pilots, and One Man's Fight for Redemption* AuthorHouse

A special edition of a book that is destined to become a classic. Inside a beautiful linen-covered box with magnetic closure is a copy of the book *The Essential Leunig*, which comprises 400 definitive works spanning five decades. Also linen-bound, and with a cover unique to this special edition, each copy - one of a print run of 250 - is individually numbered and signed by the artist. The boxed set also includes a wood engraving printed on 250gsm art stock measuring 23cm x 23cm, with the actual image measuring 11cm x 8.5cm. The print has been created specially for this edition and is limited to 250 units numbered and signed by the

artist. Neither the print nor the book in this edition will be reprinted, so these are truly collectors' items.

*A Lifetime in Longhaul* William Palmer

Shortlisted Prime Minister's Award and Age Book of the Year Awards, 2012 Black Saturday. February 7, 2009. Roger Wood is the cop on duty at Kinglake when the most devastating fire in the nation's history roars through the ranges onto his beat. His task is to defend his town against the colossus that threatens to destroy it. And, over the course of one nightmarish day, that is what he will do. Even at the risk of his own life. Even after he receives the dreadful phone call telling him his own wife and kids are caught on the front line of the inferno. Adrian Hyland is the award-winning author of *Diamond Dove* and *Gunshot Road*. He lives in St Andrews, north-east of Melbourne, and teaches at LaTrobe University. 'A masterpiece of storytelling...The central characters in this special book emerge as Victoria Cross heroes in the heart of a bush community.' Kerry O'Brien 'What sets Kinglake-350 apart is its strong, agile storytelling - particularly Hyland's skill for weaving together small, telling details with big-picture concerns like climate change, weather pattern complexity, the failings of fire management policy and Australia's historical relationship with fire...' Meg Mundell, Readings 'Every Australian, both rural and urban, should read this book. Adrian Hyland pulls no punches in describing the harrowing consequences of living on the planet's driest and most fire-prone continent, and his account of the disastrous Black Saturday fires is a story of courage, dread and fallibility that will never leave you.' Cate Kennedy 'I've been waiting for a writer to look Black Saturday in the eye ever since the flames died down and, finally, Adrian Hyland's done it. In this compelling and moving book, Hyland has captured the character of a town caught, quite literally, in a fireball.' Anna Krien 'Kinglake-350 is about more than Black Saturday. It's about families and communities, the vital nature of ecology and geology; it's about the genesis of life itself. And while there are too many deaths in this saddest of tales, for the lucky ones the outcome was redemption.' Lincoln Hall 'Adrian Hyland has found a path through the smoke and confusion to produce an informed account that brings tears to the eyes of the reader. He has woven a selection of experiences into a seamless and gripping narrative that shows the courage, uncertainty, tragedy and stupidity of that day. Although the causes and lessons of the fire were explored in the report by the royal commission, this book will be more widely read. And deservedly so.' Age Book of the Year 'Terrifying and moving... Kinglake-350 leaves us with a visceral sense of a harrowing event.' Australian 'Gripping and deeply moving.' Adelaide Advertiser 'As in the best fiction these characters will stay with you.' Daily Telegraph

*The Sorrow of War* Allen & Unwin

March 8, 1990: An intoxicated three-man crew, including Flight Engineer Joseph Balzer, fly a Northwest Airlines Boeing 727 with 91 passengers aboard from Fargo, North Dakota to Minneapolis, Minnesota. Northwest Airlines, alcoholism July 25, 1990: All three pilots stand trial for flying a commercial airliner while under the influence of alcohol; all three are convicted and sent to federal prison. July 26, 1990 - present: Joe Balzer fights for redemption and to regain all that he has lost. *Flying Drunk* is his story. Since he was a young boy, Joe Balzer dreamed of flying. He pursued his goal with a vigorous passion and earned his pilot licenses, piling up hours of flight time with a wide variety of planes and jets with one overarching goal: to one day fly for a major airline. But Joe had a problem. He was an alcoholic and refused to admit to himself that he had a problem. His alcoholism caught up with him in March 1990, when Joe was arrested with two other pilots for flying a commercial airliner while under the influence of alcohol. His world began crumbling around him and his new marriage faced the ultimate test. He lost his promising career and his dignity. Every major media outlet, including *The New York Times*, *Newsweek*, and *Time Magazine* covered the shocking story for the stunned American flying public. The trial that followed drained Joe's life's savings and federal prison nearly broke him. *Flying Drunk* is Joe's bittersweet and thoroughly chilling memoir of his twisted journey to a Federal courtroom, his time in the notorious Federal penitentiary system in Atlanta, and his struggle to recapture all that he held dear. Today, Joe is a recovering alcoholic, celebrating more than nineteen years of sobriety. The long road back from perdition led him to American Airlines, where good people and a great organization recognized a talented pilot who had cleaned up his act and was ready to fly again, safely. *Flying Drunk* is an incredible journey of the human spirit, from childhood to hell, and back again. Everyone should read and heed its message of hope and redemption. No one who does will ever forget it. About the Author: Joe Balzer is a pilot for American Airlines with more than 15,000 hours of flight experience. He has a Master's Degree in Aerospace Education and is also an inspirational speaker, traveling around the country speaking to pilots and other groups on the dangers of alcohol and other addictions, bringing his audience to laughter and tears with his powerful message of hope. Joe lives in Tennessee with his wife Deborah and their two children. *Flying Drunk* is his first book.

*Ferry Pilot* Allen & Unwin

The most comprehensive coverage to date of Air France 447, an Airbus A330 that crashed in the ocean north of Brazil on June 1, 2009, killing all 228 persons on board. Written by A330 Captain, Bill Palmer, this book opens to understanding the actions of the crew, how they failed to understand and control the problem, and how the airplane works and the part it played. All in easy to understand terms. Addressed are the many contributing aspects of weather, human factors, and airplane system operation and design that the crew could not recover from. How each contributed is covered in detail along with what has been done, and needs to be done in the future to prevent this from happening again. Also see the book's companion website: [UnderstandingAF447.com](http://UnderstandingAF447.com)

*No Man's Land* Amberley Publishing Limited

"I share the country's admiration for the bravery of Captain Phillips and his selfless concern for his crew. His courage is a model for all Americans." --President Barack Obama It was just another day on the job for fifty-three-year-old Richard Phillips, captain of the *Maersk Alabama*, the United States-flagged cargo ship which was carrying, among other things, food and agricultural materials for the World Food Program. That all changed when armed Somali pirates boarded the ship. The pirates didn't expect the crew to fight back, nor did they expect Captain Phillips to offer himself as hostage in exchange for the safety of his crew. Thus began the tense five-day stand-off, which ended in a daring high-seas rescue when U.S. Navy SEALs opened fire and picked off three of the captors. "It never ends like this," Captain Phillips said. And he's right. *A Captain's Duty* tells the life-and-death drama of the Vermont native who was held captive on a tiny lifeboat off Somalia's anarchic, gun-plagued shores. A story of adventure and courage, it provides the intimate details of this high-seas hostage-taking--the unbearable

heat, the death threats, the mock executions, and the escape attempt. When the pirates boarded his ship, Captain Phillips put his experience into action, doing everything he could to safeguard his crew. And when he was held captive by the pirates, he marshaled all his resources to ensure his own survival, withstanding intense physical hardship and an escalating battle of wills with the pirates. This was it: the moment where training meets instinct and where character is everything. Richard Phillips was ready.

**Personality at Work: The Drivers and Derailers of Leadership** Savas Beatie

**#1 International Bestseller:** A frontline trauma surgeon tells his “riveting” true story of operating in the world’s most dangerous war zones (The Times). For more than twenty-five years, surgeon David Nott has volunteered in some of the world’s most perilous conflict zones. From Sarajevo under siege in 1993 to clandestine hospitals in rebel-held eastern Aleppo, he has carried out lifesaving operations in the most challenging conditions, and with none of the resources of a major metropolitan hospital. He is now widely acknowledged as the most experienced trauma surgeon in the world. War Doctor is his extraordinary story, encompassing his surgeries in nearly every major conflict zone since the end of the Cold War, as well as his struggles to return to a “normal” life and routine after each trip. Culminating in his recent trips to war-torn Syria—and the untold story of his efforts to help secure a humanitarian corridor out of besieged Aleppo to evacuate some 50,000 people—War Doctor is a heart-stopping and moving blend of medical memoir, personal journey, and nonfiction thriller that provides unforgettable, at times raw, insight into the human toll of war. “Superb . . . You are constantly amazed that men such as Nott can witness the extraordinary cruelties of the human race, so many and so foul, yet keep going.” —Sunday Times “Gripping and fascinating medical stories.” —Kirkus Reviews

**Red Tail Skies** Farrar, Straus and Giroux

An Evidence-Based Approach to Personality and Leadership A leader's bullying and constant dismissal of his team's concerns nearly take down an entire company—and the global financial system. The U.S. Government has to provide a \$182 billion bailout. A new CEO transforms a near-bankrupt auto company and its infamously competitive culture becomes more collaborative and thrives—making it the only auto manufacturer to not take bailout funds. These stories share a truth: Each leader's personality set the course of their company's future. We all know that IQ, education, knowledge, and technical skills are essential for professionals, but they alone are insufficient for effective leadership. Who you are as a person—your personality and character—drives leadership performance and determines who thrives and who fails. In *Personality at Work*, psychologist Ron Warren lays out the key personality traits that drive high performance—and the common traits that derail it. Warren clusters closely related traits into four dimensions of behavior: • Teamwork/Social Intelligence • Deference • Dominance • Grit/Task Mastery. Each cluster is broken down into personality traits—13 in all. *Personality at Work* draws from research using the renowned LMAP 360 with 20,000 leaders and 250,000 360-feedback raters. An assessment used at organizations around the world, LMAP 360 is used at Harvard Business School, Yale School of Management, Underwriter Laboratories, BearingPoint, Deloitte, Teach for America, Clayton Homes, and more than 35 hospital systems throughout the United States. *Personality at Work* integrates research on personality and performance, teamwork, communications, judgment, and decision-making. You will learn how to ... • Recognize your own personality patterns and those of colleagues • Understand the links between personality, leadership, and organizational effectiveness • Turn insights into action, leading with Grit and EQ to drive individual and team performance

**A Captain's Duty** Hachette Australia

Now a major motion picture from Clint Eastwood, starring Tom Hanks—the inspirational autobiography by one of the most captivating American heroes of our time, Capt. 'Sully' Sullenberger—the pilot who miraculously landed a crippled US Airways Flight 1549 in New York's Hudson River, saving the lives of all 155 passengers and crew. On January 15, 2009, the world witnessed a remarkable emergency landing when Captain "Sully" Sullenberger skillfully glided US Airways Flight 1549 onto the Hudson River, saving the lives of all 155 passengers and crew. His cool actions not only averted tragedy but made him a hero and an inspiration worldwide. His story is now a major motion picture from director / producer Clint Eastwood and stars Tom Hanks, Laura Linney and Aaron Eckhart. Sully's story is one of dedication, hope, and preparedness, revealing the important lessons he learned through his life, in his military service, and in his work as an airline pilot. It reminds us all that, even in these days of conflict, tragedy and uncertainty, there are values still worth fighting for—that life's challenges can be met if we're ready for them.

**Fromelles and Pozières** Doubleday

Shoreham airport, founded in 1910, is the oldest airport in the UK and the oldest purpose-built commercial airport in the world. Yet aviation began in Sussex far earlier, with balloonists making landfall at Kingsfold near Horsham in 1785. These early activities attracted much attention, with some 30,000 people gathering at Black Rock in Brighton, as well as on the surrounding hills, to watch the first balloon ascent from the town in July 1821 – using coal gas from the recently opened gas works. That particular balloonist, Charles Green, later became immortalized by Charles Dickens in his *Sketches By Boz*. The military were quick to appreciate the potential benefits of aerial observation and in 1880 balloons were deployed for the first time at the annual Volunteer Review at Brighton. Often wind conditions were not favorable for balloons, which prompted the army to consider employing kites and in June 1903 an international competition was held on the South Downs near Findon to see if kites could lift a man into the air. While this was found to be possible, it proved a terrifying experience for the unfortunate pilots. Before powered flight became a reality, it was gliders which were the first heavier than air machines to take to the skies. In 1902 Mr Jose Weiss began launching unmanned gliders off a ramp at Houghton Hill near Amberley, which flew up to two miles. But soon the internal combustion engine made powered, controlled flight a reality and on 7 November 1908, Alec Ogilvie flew a Wright Brothers biplane along the coast at Camber. By the time war broke out in 1914, the people of Sussex had seen the Brooklands to Brighton air race and the establishment of flying schools at Shoreham and Eastbourne. After the Armistice, aviation started becoming increasingly expensive and increasingly regulated. The halcyon days of swashbuckling amateurs taking to the skies in untested contraptions was drawing to a close.

**A big book of Qantas Stories** US Naval Institute Press

*Nerves of Steel* is the captivating true story of Tammie Jo Shults's remarkable life—from growing up the daughter of a humble rancher, to breaking through gender barriers as one of the Navy's first female F/A-18 Hornet pilots, to safely landing the severely crippled Southwest Airlines Flight 1380 and helping save the lives of 148 people. Tammie Jo Shults has spent her entire life loving the skies. Though the odds were against her, she became one of the few female fighter pilots in the Navy. In 1994, after serving her country honorably for eight years, Tammie Jo left the Navy and joined Southwest Airlines in the early 1990's. On April 17, 2018, Tammie Jo was called to service once again. Twenty minutes into a routine domestic flight, Captain Shults was faced with the unthinkable—a catastrophic engine failure in the Boeing 737 caused an explosion that severed hydraulic and fuel lines, tearing away sections of the plane, puncturing a window, and taking a woman's life. Captain Shults and her first officer, Darren Ellisor, struggled to stabilize the aircraft. Drawing deeply from her well of experience, Tammie Jo was able to wrestle the severely damaged 737 safely to the ground. Not originally scheduled for that flight, there is no doubt God had prepared her and placed her right where

she needed to be that day.

**Cessna 172: A Pocket History** HarperCollins Australia

Lucy had always been good at fixing things, and Dad needed a bit of help. It was just the two of them after all. So when Lucy finds a bird with a broken wing, she's sure she can fix him too. But not everything that's broken can be fixed.

**The Commando Way** Penguin

From its earliest days, Qantas has attracted its fair share of unusual challenges and unique characters. These are the stories of a great airline and the people who made it, told by a man who has Qantas blood running through his veins. They are hilarious, nostalgic, heroic and sometimes even odd. They are about the brilliant risk takers who made Qantas the safest airline in the world, the special demands of flying VIPs, the hazards of overseas postings, and the ever present dangers of the skies. But above all, these are the stories of how a uniquely Australian style shaped the best airline in the English-speaking world. Generous and richly told, *The Flying Kangaroo* is a warm-hearted reminder why Qantas remains such an important part of the Australian psyche. 'Everyone who has even flown will enjoy *The Flying Kangaroo*. These are stories of passion and dedication, of risk and resilience, of excellence and Australian larrikinism, of inventiveness and determination. They reflect my pride for an airline that connected the world and became a national icon.' - Captain Richard Champion de Crespigny, Pilot In Command and author of QF32.

**The Dawn of Aviation** Random House Australia

Since its first flight on 27 April 2005, the Airbus A380 has been the largest passenger airliner in the world. Instantly recognizable with its full-length upper deck, it represents the pinnacle of modern airliner design. Flying the A380 gives a pilot's eye view of what it is like to fly this mighty machine. It takes the reader on a trip from London to Dubai as the flight crew see it, from pre-flight planning, through all the phases of the flight to shut-down at the parking stand many thousands of miles from the departure point.

**Flying Blind** Penguin Group Australia

At once a non-fiction thriller and a moral maze, this is one man's epic story of trying to find a safe place in the world. When Ali Al Jenabi flees Saddam Hussein's torture chambers, he is forced to leave his family behind in Iraq. What follows is an incredible international odyssey through the shadow world of fake passports, crowded camps and illegal border crossings, living every day with excruciating uncertainty about what the next will bring. Through betrayal, triumph, misfortune - even romance and heartbreak - Ali is sustained by his fierce love of freedom and family. Continually pushed to the limits of his endurance, eventually he must confront what he has been forced to become. With enormous power and insight, *The People Smuggler* tells a story of daily heroism, bringing to life the forces that drive so many people to put their lives in unscrupulous hands. It is an utterly gripping portrait of a man cut loose from the protections of civilisation, attempting to retain his dignity and humanity while taking whatever path he can out of an impossible position. 'This is a story that had to be told.' *The Weekend Australian* 'An engrossing account of a man seen by some as a saviour and others as a criminal. A significant book.' Thomas Keneally 'Gripping.' *The Age* 'Tight, powerful and extraordinarily well written ..... a book which glories in the strength, courage and compassion of the human spirit.' *The Drum* 'Just mindblowing ..... a moving saga of endurance and bravery.' *The Australian Way* (Qantas Magazine) 'A totally riveting story about a brave and honourable man. Passionate, vivid and true, it bounces off the page.' Rosie Scott *The True Story of Ali Al Jenabi, the 'Oskar Schindler of Asia'* Abrams

The end of career biography of one of the most loved stars of Australian cricket is now available in paperback with a brand new cover, after selling over 30,000 copies in hardback. Michael Hussey's huge popularity does not rest solely on his incredible playing record. Popularly known as Mr Cricket, he made his Test debut against the West Indies in Brisbane in November 2005, and has scored 6,183 Test runs over 78 Tests in his career. But to his fans, it is the way he plays the game rather than simply the sum of his achievements that marks him out as one of the best-loved cricketers of his generation. He is a middle-order maestro with a batting average of 51.52, but he has always played cricket with an integrity and sense of values that is the epitome of what cricket stands for. His autobiography takes you behind the scenes to his world of cricket. From his lengthy struggle to break into the Australian side, through to his masterly achievements in the Australian team, in ODI and Indian Premier League – this book follows his extraordinary cricket career., with plenty of surprisingly frank admissions & behind the scenes dramas.

**Fly by Wire** Crowood

In 2010, thousands of feet in the air above Singapore, the 469 passengers aboard QF32 found themselves in a crisis that no one could have anticipated when the A380 in which they were flying suffered a catastrophic explosion. Captain Richard de Crespigny and his crew confronted extraordinary challenges over the next four hours, with only three partially working engines, and a potentially explosive plane facing an imminent emergency landing. Even experienced crash-investigators later revealed they thought recovery in such circumstances was impossible. Yet in the end all aboard walked away safely. Why was there a seemingly miraculous outcome to what could so easily have become one of the world's worst aviation disasters? And how did the captain and his crew remain so calm in such a stressful situation? The answer is leadership, teamwork and skill. In *Fly!*, Richard de Crespigny shares the insights and techniques he built up over decades in the high-pressure world of military and civilian aviation. Covering leadership, teamwork, risk-assessment, decision-making, crisis management, lifelong resilience and more, it's a book whose wisdom can be applied to challenges and opportunities in the workplace as well as to life. Including exclusive insights from fellow hero pilot Sully Sullenberger, astronaut Neil Armstrong, NASA's Gene Kranz and others who have, like Richard de Crespigny, succeeded under intense pressure, *Fly!* will enable everybody to perform at their best and to succeed in any situation.