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Your one stop shop for ITSM and ChaRM in SAP Solution Manager! Learn what's new in SolMan 7.2, including requirements management, service request management, and an SAP Fioribased launchpad. Build a solid ITSM foundation and explore incident/problem creation, processing, and closing. Configure SolMan 7.2 per your business requirements with this step-by-step guide. Dive into ITSM and harness ChaRM! ToolsUnderstand ITSM and ChaRM in SAP Solution Manager 7.2, with information on requirements, service request management, requests for change, and much more. ConfigurationFind complete, functional configuration instructions and screenshots that will help you get ITSM and ChaRM running in your SAP system. Reporting and AnalyticsLearn how to use key KPI-based reporting features and dashboards to monitor progress and status. Highlights: Change Request Management (ChaRM) IT Service Management (ITSM) Request fulfillment Incident management Administration SAP Fiori launchpad Application Lifecycle Management (ALM) integration Roles and responsibilities Transport management Approval management procedures End-toend setup activities SAP Solution Manager SAP PRESS If you re tired of managing change requests

in Microsoft Excel lists or sending transport

releases via email, this practical guide is the

book for you With detailed coverage of both Process Operations -Security the basic and extended configuration of Change Request Management within SAP Solution Manager, you'll quickly master all the methods and tools needed to systematically implement changes to SAP systems. In addition, you Il learn about important topics such as enhanced SAP Project Management Pitfalls Transport Management (CTS+), Transport Strategies, Conditions, and Quality Gate Management. Change Request Management from A to Z: Discover best practices and little-know secrets for step-bystep technical configuration, creation of projects, and monitoring and administration. Practical Implementation: Familiarize yourself with numerous realworld areas of use: roles and activities. urgent correction, retrofit process, hot news, change tracking, configuration of work centers, and much more. ITIL in Real Life: Find practical tips and advice for implementing the Change Management process according to ITSM/ITIL. The Ideal section under "development stuff." Companion for all Project Phases: Learn how best to plan for a Change Request Management project, and continue to use this book as a reference for ongoing development and post-implementation optimization. Cross-Release Coverage: Based on the Enterprise Edition of SAP Solution Manager, almost all functions described can also be used for the standard edition (Release 7.0 SPS18). Itsm and Charm in SAP Solution Manager SAP PRESS With this hands-on guide to SAP Solution

Manager (SolMan) 7.2, you'll find everything you need to maintain your SAP landscape First get a handle on basic concepts, see how to upgrade to 7.2, and configure your solution. Then dive into key functionality: monitoring, business process documentation, change control management, IT service management, testing, and more. Round out your skills with information on security and real-world case studies Highlights: -Upgrading to 7.2 -Configuration -Monitoring tools -Business process documentation -Quality Gate Management - Change Request Management (ChaRM) -Requirements management -IT Service Management (ITSM) -IT project and portfolio management -Testing -Business

SAP Solution Manager for SAP S/4HANA SAP **PRESS**

SAP EM is SAP's standard solution for monitoring business process status and providing proactive exception management. Five years after the first edition, we now unveil far more details than before. In particular, we now include new chapters covering SAP Transportation Management and SAP Global Trade Services and their use of SAP EM and Operational Management. In addition, we also cover the new SAP EM releases all the way up to Release 9.2, which is in ramp up at the time of publication. We discuss SAP EM with HANA and even bring Fiori in to the discussion. Many tips, tricks and sample code are found throughout the book. We have also greatly spruced up the additional information chapter, which is now a "must have" for any SAP EM consultant or developer to use as a reference guide. The complete IMG, together with verified transactions, are listed in this chapter. If you want to see how to call the SAP EM web service using an ABAP proxy, then check out the

SAP Basis Administration Handbook, NetWeaver Edition Packt Publishing Ltd

Create a lean and mean SAP system landscape by better managing your custom code!

SAP(r) Solution Manager for SAP S/4HANA SAP PRESS

This practical guide provides you with comprehensive information on how to develop a concept for central system monitoring and then implement it using SAP Solution Manager. Based on detailed, step-by-step instructions, you 'Il learn about the configuration of this solution, how to setup the monitoring functionality, and how best to utilize the Alert Monitor and central auto-reaction methods. A chapter on performance reporting using SAP NetWeaver BW serves to round out this exceptional book. Central Monitoring Concepts: Learn about the selection of key performance indicators and specification of threshold values. Infrastructure Configuration: Get detailed information on the components and configuration of SAP Solution Manager, satellite system add-ins, users, RFC

connections, agents, and solution landscapes. Setting Up System Monitoring: Learn detailed best practices for how to set up monitoring, enhancements and CDS views, and and how to use the Alert Monitor, monitor Java environments and the central auto-reaction methods. IT Performance Reporting Discover how to monitor your organization's adherence to service level agreements time Basic Principles Explore essentia using SAP NetWeaver BW and SAP Solution Manager. New Edition, Updated, and Extended The second edition of this book is updated for SAP Solution Manager, Enterprise Edition, and extended with chapters on IT Reporting Suite and Java components, and more.

GDPR and SAP SAP PRESS Make the grade with this SAP Solution Manager 7.2 certification study guide! From installation and configuration to monitoring and management, this guide will review the key technical and functional knowledge you need to pass your exam with flying colors. Explore test methodology, key concepts for each topic area, and practice questions and answers to solidify your knowledge. Your path to SAP Solution Manager certification begins here! a. Test Structure Prepare with up-to-date information the grade with this certification on each topic covered in the C_SM100_7205 exam, including SAP Solution Manager architecture, delivery to new implementations configuration, monitoring, and more. b. Core Content Review major subject areas like system and application monitoring, landscape design, process management, and job management. Then dial in with important terminology, and key takeaways for each subject. c. Q&A After reviewing each chapter, test your skills with in-depth questions and answers for each section and improve your test-taking skills. 1) C_SM100_7205 2) Configuration 3) Architecture 4) Lifecycle management 5) Landscape management 6) Monitoring 7) Maintenance 8) Process and job management 9) SAP EarlyWatch Alert

Mastering the SAP Business Information Warehouse GeniePress See how SAP HANA has changed ABAP Whether you're studying for certification or just want to see what's new, you can learn to design simple and advanced SAP HANA applications

with ABAP by using this comprehensive guide. Learn to enable code pushdown, use new Open SQL integrate native SAP HANA objects. Use detailed programming examples to develop database procedures and optimize your applications. You'll be programming for SAP HANA in no SAP HANA principles like in-memory technology and architecture, the SAP Web IDE, and AS ABAP database programming. Advanced Techniques Learn to use tools like InfoProviders, EasyQuery Interface, and the Application Function Modeler for SAP HANA. Discover how to integrate geographical data from SAP HANA in ABAP programs. Optimizing Existing Applications Get step-by-step instructions to help you optimize existing ABAP applications, and learn how to speed up applications with SAP HANA. Highlights: Code pushdown SAP Web IDE Eclipse CDS views SQLScript Native SAP HANA object integration Open SQL enhancements Geo-information Text searches Error analysis

IT Service Management in SAP Solution Manager SAP PRESS Preparing for your SAP Activate project management exam? Make study guide to C_ACTIVATE12! From agile project planning and and system conversions, this guide will review the technical and functional knowledge you need to pass with flying colors. Explore test methodology, key concepts for each topic area, and practice questions and answers. Your path to SAP Activate certification begins here! In this book, you'll learn about: a. The Test Know what to expect on exam day so you can take your test with confidence. This guide follows the exact structure of the exam, so align your study of SAP Activate with the test objectives and walk through topics covered in C_ACTIVATE12. b. Core Content Review major subject areas like SAP Activate elements, workstreams, new implementation, and system conversion. Then master important terminology and key takeaways for each subject. c. Q&A After reviewing each chapter, solidify your knowledge with questions and answers for each

section and improve your testtaking skills. Highlights include: Explain the important product characteristics in list form. 1) Exam C_ACTIVATE12 2) SAP Activate methodology 3) SAP Best Practices 4) Agile project planning and delivery 5) Workstreams 6) New implementation 7) System conversion 8) Selective data transition 9) SAP S/4HANA (onpremise) 10) SAP S/4HANA Cloud, essentials edition 11) SAP S/4HANA Cloud, extended edition SAP Activate Project Management Certification Guide SAP PRESS With more than 150 certification questions, answers, and explanations this resource provides an understanding of the complex topic of SAP. Key topics include rollout and Implementation, synchronization with existing business process, and ongoing support and maintenance. (Computer Books) SAP Solution Manager 7.0 - Service Desk Galileo PressInc There's more to upgrading your SAP system than just pressing a button. Here's the next-best thing: a comprehensive guide to the upgrade process. You'll understand project planning and processes, how to use upgrade tools in ABAP and Java systems, and how to upgrade individual products like SAP Solution Manager, SAP BW, SAP CRM, SAP Enterprise Portal, SAP PI and SAP PO, and more. Finally, everything you need to perform successful SAP upgrades In this book, you'll learn about: Project Planning Don't embark on your upgrade journey unprepared. Understand how to plan for the project, and get to know the system architecture, upgrade tools, and strategies that you'll need to be successful. Upgrade Processes Find the steps you'll need to upgrade Java and ABAP systems, modify SAP objects, and learn how to use the right tools for these processes. Upgrading SAP Components Each SAP component has a unique flavor. Get what you need to upgrade each of the major components, including SAP BW, SAP CRM, SAP Enterprise Portal, SAP Process Integration, and more. Highlights: Project planning Technical planning ABAP and Java upgrades SAP Enterprise Portal SAP Process Orchestration SAP BusinessObjects BI Upgrade process and preparation Upgrade tools Modifying SAP objects SAP ERP, SAP CRM, SAP SCM, SAP BW Enhancement packages

Managing Custom Code in SAP SAP

PRESS

Explore and use the agile techniques of SAP Activate Framework in your SAP Projects. About This Book Explore the three pillars of SAP Activate and see how it works in different scenario. Understand and Implement Agile and Scrum concepts in SAP Activate. Get to Grisp with SAP Activate framework and manage your SAP projects effectively. Who This Book Is For This book is for readers who want to understand the working of SAP Activate and use it to manage SAP projects. Prior knowledge of SAP Hana is Best Practices ensure an efficient and must. What You Will Learn Understand the fundamentals of SAP S4/HANA. Get familiar with the structure and characteristics of SAP Activate. Explore the application scenarios of SAP Activate. Use Agile and Scrum in SAP Projects effectively and efficiently Implement your learning into a sample project to explore and understand the benefits of SAP Activate methodology. In Detail It has been a general observation that most SAP Change control management Testing consultants and professionals are used to the conventional waterfall methodology. Traditionally, this method has been there IBM Software for SAP Solutions SAP for ages and we all grew up learning about PRESS it and started practicing it in real world. The evolution of agile methodology has revolutionized the way we manage our projects and businesses. SAP Activate is an innovative, next generation business suite that allows producing working deliverables straight away. Manage your SAP Project with SAP Activate, will take your learning to the next level. The book promises to make you understand and practice the SAP Activate Framework. The focus is to take you on a journey of all the phases of SAP Activate methodology and make you understand all that are related to SAP data management. the phases with real time project examples. The author explains how SAP Activate methodology can be used through real-world use cases, with a comprehensive discussion on Agile and Scrum, in the context of SAP Project. You disaster recovery considerations. The will get familiar with SAP S4HANA which second part of this book discusses a is an incredibly innovative platform for businesses which can store business data, and recovery with Tivoli Storage interpret it, analyze it, process it in real time, and use it when it's needed depending upon the business requirement. and the other running Oracle® database. Style and approach An easy to follow approach with concepts explained via scenarios and project examples Change Request Management with SAP Solution Manager SAP Press Are you moving to SAP S/4HANA? Learn how SAP Solution Manager 7.2 can smooth your path Readiness checks? Check. Custom code management? Check. Automated testing? Check. Explore deployment best practices and the fully supported SAP Activate, along with other essential SolMan functionality. Whether you're deploying SAP S/4HANA with SAP SuccessFactors, Manager John Wiley & Sons SAP Ariba, or as a standalone system, Stay ahead of the curve with IT

SolMan 7.2 will give you the tools you Service Management (ITSM)! This need Custom Code and Data Volume Management Explore how to identify and manage custom code and get the skills to handle large volumes of data during a transition to SAP S/4HANA. SAP Activate and SAP Best Practices See how an SAP S/4HANA implementation works using the SolMan-supported SAP Activate methodology and discover how SAP seamless migration. Readiness Checks and Testing Understand how SolMan cuts problems off at the source using readiness checks before a migration and testing tools after it's completed. Highlights: SAP Solution Manager 7.2 SAP S/4HANA Custom code management Data volume management SAP Activate Solution documentation Business processes analysis SAP Best **Practices**

In this IBM® Redbooks® publication, we give an overview of different data management topics related to a typical SAP® data center. The intrinsic functionality of SAP is not designed to completely handle all the tasks of a data center by itself, but the SAP system offers several interface possibilities to attach external tools to it to accomplish this task We explain SAP basic concepts and the issues with SAP data management. We introduce Tivoli® Storage Manager and all of its products We provide some comparison between database backup and recovery tools. Finally, we discuss data archiving using IBM DB2® CommonStore for SAP, and discuss high availability requirements and practical implementation of SAP backup Manager. We implement this setup on two separate SAP systems: one running DB2 We also implement LAN-free backup and FlashCopy® scenarios. In the sample implementation section, we show many different tasks, such as backup and restore, database recovery, backup monitoring, and tuning. We also cover some advanced backup/availability considerations, such as split mirror backup and standby databases. This book helps individuals that operate an SAP environment to devise a strategy for a sound and comprehensive data backup solution using the IBM Tivoli Storage Management product family. Performing End-to-End Root Cause **Analysis Using SAP Solution**

comprehensive guide provides everything youll need to work effectively with the latest versions of ChaRM and Application Incident Management (the new Service

Desk). SAP Event Management - Still SAP's Best Kept Secret... SAP PRESS Within the pages of this one-of-a-kind guidebook, the architects of SAP Solution Manager walk you through the complete set of tools SAP provides for problem analysis. Each type of available analysis tools is described in detail, focusing on the available End-to-End tools and technology tools that are not solutionspecific. Then, each individual tool is described separately with a brief case study, as well as architecture details and best practices for usage. By showing you all of the most important screens and monitors, providing hints for data interpretation, and describing the integration issues, this SAP PRESS Essentials guide provides you with everything needed to fully analyze your SAP system landscape. Conception and Installation of System Monitoring Using the SAP Solution Manager SAP PRESS SAP is a market leader in enterprise business application software. SAP solutions provide a rich set of composable application modules, and configurable functional capabilities that are expected from a comprehensive enterprise business application software suite. In most cases, companies that adopt SAP software remain heterogeneous enterprises running both SAP and non-SAP systems to support their business processes. Regardless of the specific scenario, in heterogeneous enterprises most SAP implementations must be integrated with a variety of non-SAP enterprise systems: Portals Messaging infrastructure Business process management (BPM) tools Enterprise Content Management (ECM) methods and tools Business analytics (BA) and business intelligence (BI) technologies Security Systems of record Systems of engagement The tooling included with SAP software addresses many needs for creating SAP-centric environments. However, the classic approach to implementing SAP functionality generally leaves the business with a rigid solution that is difficult and expensive to change and enhance. When SAP software is used in a large, heterogeneous enterprise

environment, SAP clients face the dilemma of selecting the correct set of Measuring Your SAP Total Cost of tools and platforms to implement SAP functionality, and to integrate the SAP solutions with non-SAP systems. This IBM® Redbooks® publication explains No Go-live without testing! But how knowledge that will help you the value of integrating IBM software with SAP solutions. It describes how to enhance and extend pre-built capabilities in SAP software with bestin-class IBM enterprise software, enabling clients to maximize return on investment (ROI) in their SAP investment and achieve a balanced enterprise architecture approach. This methodology that fits the book describes IBM Reference Architecture for SAP, a prescriptive blueprint for using IBM software in SAP solutions. The reference architecture is focused on defining the use of IBM software with SAP, and is not intended to address the internal aspects of SAP components. The chapters of this book provide a specific reference architecture for many of the architectural domains that LoadRunner show exactly how to are each important for a large enterprise to establish common strategy, efficiency, and balance. The majority of the most important architectural domain topics, such as integration, process optimization, master data management, mobile access, Enterprise Content Management, business intelligence, DevOps, security, systems monitoring, and so on, are covered in the book. However, there are several other architectural domains which are not included in the book. This is not to imply that these other architectural domains are not important or are less important, or that IBM does not offer a enhance your project management solution to address them. It is only reflective of time constraints, available the ideal tool for your projects. resources, and the complexity of assembling a book on an extremely broad topic. Although more content could have been added, the authors feel confident that the scope of architectural material that has been included should provide organizations with a fantastic head start in defining their own enterprise reference architecture for many of the important errors, and handle changes in your architectural domains, and it is hoped easy-to-follow guide include: that this book provides great value to those reading it. This IBM Redbooks publication is targeted to the following audiences: Client decision makers and solution architects leading enterprise transformation projects and wanting to gain further insight so that they can benefit from the integration of IBM software in large-scale SAP projects. IT architects and consultants integrating IBM technology with SAP

solutions.

Operations with SAP Solution Manager KPIs McGraw Hill Professional

do you make sure that your tests are comprehensive and deliver valid results? This complete guide to test planning and test execution answers all of your questions. Not only will you learn the basics for a test strategy and a test requirements of your solution, you will also understand functionality and usage of all the tools SAP and their partners provide for testing: Extensive, practical chapters on the most important tools, SAP Solution Manager and eCATT, as well as substantial introductions to TDMS, HP Quality Center, and SAP perform functional and performance tests. In addition, for each tool youll find a real-life project report from a renowned SAP customer. Testing SAP R/3 SAP PRESS Dive into the world of SAP Solution Manager 's Focused Build application with this essential guide, designed to help you manage development and configuration activities effectively. This book aims to go beyond technical information and setup guides by sharing practical experiences, valuable tips, and insights on what works and what doesn 't. Understand the relationship between Focused Build and SAP Solution Manager, and explore the key features that can experience. Determine if Focused Build is Familiarize yourself with Focused Build's end-to-end processes and the various roles crucial for successful project implementation. Understand how to use Focused Build to document and prioritize requirements, approve implementation scope, and manage the build process with ease. This step-by-step guide shows you how to create work packages, deal efficiently with work items, correct projects. The key topics covered in this

- Introduction to Focused Build for SAP Solution Manager
- Key features and benefits of Focused Build
- End-to-end requirements definition, project scoping, and build management
- Configuration overview and best practices

SAP Solution Manager 7.0 - Service Desk SAP PRESS Skip the hypothetical discussions of what SAP Solution Manager doesget real-life, technical monitor your systems and analyze your business processes today! With release 7.1, say goodbye to CCMS and welcome an array of new options and possibilities to monitor issues across the system landscape.