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Exploring Conflicts and Conflict Resolution in the Contemporary Third World Conflict and Gender This volume examines ways in which conflict resolution and feminist theories might be integrated to enhance our understanding and management of conflicts, particularly those between men and women. Women and child victimisation, everyday conflicts and historical perspectives are explored. Handbook of Research on Effective Communication, Leadership, and Conflict Resolution First Published in 2005. Routledge is an imprint of Taylor & Francis, an informa company.

Style Matters Greenwood Publishing Group

Style Matters gives the reader a simple tool for understanding five common styles of dealing with conflict: Directing, Avoiding, Harmonizing, Problem-Solving, and Compromising. Readers take a short test and get a score in each style that helps them assess how much they use that style. Additional sections give hot tips on each style, including its strengths and weaknesses, and how to work with others who are using that style. Style Matters has special instructions for people from differing cultures, making it uniquely useful in a variety of cultural settings. Trainers who have used it report a strong preference for it over widely used alternatives. Volume discounts as low as \$3.95 including shipping in the US available in orders of 50 or more.

Journal of International Students, 2012 Vol. 2(1) Jason Aronson, Incorporated

This volume is an essential, cutting-edge reference for all practitioners, students, and teachers in the field of dispute resolution. Each chapter was written specifically for this collection and has never before been published. The contributors--drawn from a wide range of academic disciplines--contains many of the most prominent names in dispute resolution today, including Frank E. A. Sander, Carrie Menkel-Meadow, Bruce Patton, Lawrence Susskind, Ethan Katsh, Deborah Kolb, and Max Bazerman. The Handbook of Dispute Resolution contains the most current thinking about dispute resolution. It synthesizes more than thirty years of research into cogent, practitioner-focused chapters that assume no previous background in the field. At the same time, the book offers path-breaking research and theory that will interest those who have been immersed in the study or practice of dispute resolution for years. The Handbook also offers insights on how to understand disputants. It explores how personality factors, emotions, concerns about identity, relationship dynamics, and perceptions contribute to the escalation of disputes. The volume also explains some of the lessons available from viewing disputes through the lens of gender and cultural differences.

Theory and Research in Conflict Management Cambridge University Press

A step-by-step guide connecting theory to practice Environmental Conflict Management introduces students to the research and practice of environmental conflict and provides a step-by-step process for engaging stakeholders and other interested parties in the management of environmental disputes. In each chapter, authors Dr. Tracylee Clarke and Dr. Tarla Rai Peterson first introduce a specific concept or process step and then provide exercises, worksheets, role-plays, and brief case studies so students can directly apply what they are learning. The appendix includes six additional extended case studies for further analysis. In addition to providing practical steps for understanding and managing conflict, the text identifies the most relevant laws and policies to help students make more informed decisions. Students will develop techniques for public involvement and community outreach, strategies for effective meeting management, approaches to negotiating options and methodologies for communicating concerns and working through differences, and outlines for implementing and evaluating strategies for sustaining positive community relations.

Mediator Communication Competencies National Academies Press

This book examines how new empirical approaches to mediation can shed fresh light on the effectiveness of different patterns of conflict management, and offers guidelines on the process of international mediation. International conflict mediation has become one of, if not the most prominent and important conflict resolution methods of the early 21st century. This book argues that traditional approaches to mediation have been inadequate, and that in order to really understand how the process of international mediation works, studies need to operate within an explicit theoretical framework, adopt systematic empirical approaches and use a diversity of methods to identify critical interactions, contexts and relationships. This volume captures recent important changes in the field of international conflict mediation, and includes essays by leading scholars on a variety of critical aspects of conflict management, using state of the art analytical tools and up to date data. This book will of great interest to scholars of peace and conflict studies, methods in social science, and of International Relations in general.

Journal of Dispute Resolution John Wiley & Sons

Providing an intellectual history to the fields of conflict management and resolution, this title encompasses many topics and streams of research over several decades from a number of disciplinary heritages, including political science, social psychology and economics.

Developing Your Conflict Competence University of Pennsylvania Press

Revised edition of Conflict resolution for the helping professions, 2007.

Democracy Protests Oxford University Press

Leading Minds and Landmark Ideas In An Easily Accessible Format From the preeminent thinkers whose work has defined an entire field to the rising stars who will redefine the way we think about business, The Harvard Business Review Paperback Series delivers the fundamental information today's professionals need to stay competitive in a fast-moving world. Managers at every level, and in every industry, must balance various working styles, build efficient management teams, and develop sharp negotiation skills to remain competitive. Harvard Business Review on Negotiation and Conflict Resolution offers a selection of the best thinking on negotiation practice and managing conflict in organizational settings. A Harvard Business Review Paperback.

Constitutions and Conflict Management in Africa Routledge

Conflict Coaching: Conflict Management Strategies and Skills for the Individual defines this growing area of conflict resolution and distinguishes conflict coaching as a stand-alone resolution technique. In a service society where human relationships are central to our professional as well as personal lives, individuals value one-on-one attention to obtain custom solutions for handling important interpersonal communication. The CD-ROM accompanying the book provides numerous resources for instructors, coaches, and other interested readers.

Conflict Management Coaching Simon and Schuster

Volume 22 of Advances in Industrial and Labor Relations focuses on new approaches to managing resolving workplace disputes and alternative dispute resolution (ADR) from both theoretical and empirical perspectives and includes contributions from leading international scholars, including J. Ryan Lamare, William K Roche and Paul L. Latreille.

Environmental Conflict Management SAGE Publications

Conflict and Gender

Conflict Resolution Emerald Group Publishing

This book presents a rich analysis of modern democracy protests globally, using qualitative and quantitative evidence to describe trends in causes and consequences.

Manager as Negotiator Harvard Business Review Press

Broadly defining "conflict resolution", James A. Schellenberg gives systematic coverage to five main ways people may try to resolve their conflicts: coercion, negotiation, adjudication, mediation, and arbitration. The main theories of conflict, both classic and contemporary, are reviewed under four main categories: individual characteristics theories, social process theories, social structural theories, and formal theories.

Bullying and Harassment in the Workplace Amer Psychological Assn

To speed up the learning curve of mediation expertise, Jean Poitras and Susan Raines have benchmarked the mediation process in Expert Mediators. For each proposed strategy, this book discusses conditions under which each practice should be used as well as approaches to mitigate risks associated with using each strategy and technique.

Pearson Learning Solutions

Presenting the first database of constitutional design in all African countries, and seven original case studies, Constitutions and Conflict Management in Africa explores the types of domestic political institutions that can buffer societies from destabilizing changes that otherwise increase the risk of violence.

Jones,brinkert John Wiley & Sons

Today's constantly changing work environment is fraught with job uncertainty, frequent mergers and acquisitions, and a general breakdown of trust between employer and employee. More than ever, it is critical for managers to proactively shift away from devaluing employees as marginal capital to empowering them as human capital. Perceived organizational support--employees' perception of how much an organization values their contribution and cares about their well-being--mutually benefits both employees and their organizations and is integral to sustainable employer-employee relationships. Using organizational support theory and evidence gathered from hundreds of studies, Eisenberger and Stinglhamber demonstrate how perceived organizational support affects employees' well-being, the positivity of their orientation toward the organization and work, and behavioral outcomes favorable to the organization. The authors illustrate these findings with employee experiences and strategic approaches of major organizations such as Southwest Airlines, Wal-Mart, Costco, and Google. Organizational psychologists, management consultants, managers, and graduate students will obtain a clear understanding of perceived organizational support and the practical knowledge needed to foster its development and positive outcomes.

Conflict and Gender SAGE Publications Limited

Indigenous Conflict Management Strategies in West Africa: Beyond Right and Wrong expands the discourse on indigenous knowledge. With several examples and case histories, the work defines, characterizes, and explains indigenous conflict management strategies in West Africa, particularly in Ghana, Nigeria, and Cameroon. The book critically evaluates indigenous conflict management strategies with a view to determining their effectiveness in the context of the societies' history and culture, and the relevance and adaptability of these strategies in contemporary contexts. This book takes a scholarly approach, avoiding romanticizing or idealizing indigenous conflict management strategies in West Africa. It advocates a set of mechanisms by which the best elements of indigenous knowledge and skills in conflict management may be deployed to settle contemporary disputes, and made portable for adoption and adaptation by other complex societies in the region and beyond.

Conflict Management in the Workplace Oxford University Press

This volume examines ways in which conflict resolution and feminist theories might be integrated to enhance our understanding and management of conflicts, particularly those between men and women. Women and child victimisation, everyday conflicts and historical perspectives are explored.

The Brain That Changes Itself IGI Global

A practical resource, this book combines tips, checklists, exercises, and stories to outline concrete processes that improve the way leaders, managers, and anyone within an organization responds to conflict. Beginning with a series of questions and self-diagnostics, the authors show you how to: maintain emotional balance in the face of conflict; implement constructive communications techniques; help others deal with conflicts that are causing organization problems; establish norms for handling conflict; use specific approaches for addressing conflict more effectively. "A must-have guidebook for the new age of global business. This book shows every leader how to turn feelings of fear into feelings of safety, suspicion into trust, and competitiveness into collaboration." --Jim Kouzes, coauthor of the best-selling book The Leadership Challenge and Dean's Executive Professor of Leadership, Leavey School of Business, Santa Clara University "Craig Runde and Tim Flanagan use their vast experience to give us Developing Your Conflict Competence. Move beyond negative workplace conflict to positive and constructive outcomes with the simple tools and suggestions in this must-read field guide!" --Marshall Goldsmith, best-selling author of What Got You Here Won't Get You There, Succession: Are You Ready?, and the upcoming MOJO "I've read the authors' first two books, Becoming a Conflict Competent Leader and Building Conflict Competent Teams. Their latest book pulls it all together by providing models, examples, and thought-provoking insight. It will be required reading for my senior management team." --Deborah Jallad, president/chairman, Accredited Surety and Casualty Company, Inc.

Conflict Resolution and Peer Mediation Praeger

This is a timely work which explores the validity of rational and subjective approaches to conflict resolution, considers the value of international law and organizations for addressing complex social phenomena, and outlines a structural approach to international conflicts. In addition it extends the analysis of conflict transformation to new issues on the international agenda, such as antagonism between urban and rural areas and threat to the environment.