

Servsafe Managers Study Guide

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Servsafe Alcohol Cisco Press

THE definitive book for food safety training and certification. The new ServSafe Manager Book with Online Exam Voucher, 7/e continues to be ideal for courses that cover the basics, condensed courses, continuing education, and even 1-2 day seminars. The updated book will help readers prepare for the most current ServSafe Food Protection Manager Certification Exam, and more importantly, it will promote adherence to food safety practices on-the-job. Food safety has never been more important to the restaurant industry and its customers. Based on the 2013 FDA Food Code, the ServSafe Manager Book, 7/e focuses on the preventative measures to keep food safe. To better reflect the changing needs of a diverse and expanding workforce, food safety topics are presented in a user-friendly, practical way with real-world stories to help readers understand the day-to-day importance of food safety. The streamlined delivery of food safety content will create a learning experience that is activity-based and easily comprehended by a variety of learners. The end result is content that is more focused, leading to stronger food safety practices and a better-trained workforce. Developed by the industry, for the industry, ServSafe is a proven way to minimize risk and maximize protection for foodservice owners, employees, and customers. Recognized as the industry standard, ServSafe offers a complete suite of printed and online products and is the most important ingredient to food safety training and certification success. Food Manager Certification Study Guide Miller Test Prep

THE definitive book for food safety training and certification Updated to the new 2013 FDA Food Code, the new ServSafe® Manager Book, Sixth Edition, continues to be ideal for courses that cover the basics, condensed courses, continuing education, and even 1-2 day seminars. The updated book will help readers prepare for the ServSafe Food Protection Manager Certification

Exam, and more importantly, it will promote adherence to food safety practices on-the-job. Food safety has never been more important to the restaurant industry and its customers. Based on the 2013 FDA Food Code, the ServSafe Manager Book focuses on the preventative measures to keep food safe. To better reflect the changing needs of a diverse and expanding workforce, food safety topics are presented in a user-friendly, practical way with real-world stories to help readers understand the day-to-day importance of food safety. The streamlined delivery of food safety content will create a learning experience that is activity-based and easily comprehended by a variety of learners. The end result is content that is more focused, leading to stronger food safety practices and a better-trained workforce. Developed by the industry, for the industry, ServSafe® is a proven way to minimize risk and maximize protection for foodservice owners, employees, and customers. Recognized as the industry standard, ServSafe offers a complete suite of printed and online products and is the most important ingredient to food safety training and certification success. The ServSafe Manager Book is available packaged with MyServSafeLab™.

MyServSafeLab is an online homework, tutorial, and assessment program that truly engages students in learning. It helps students better prepare for class, quizzes, and exams – resulting in better performance in the course – and provides educators a dynamic set of tools for gauging individual and class progress. The ServSafe Manager Book 6th Edition is available packaged in a number of ways to suit your specific needs. ISBN: 0133908372 is a package containing the book and the answer sheet for the pencil/paper version of the ServSafe Food Protection Manager exam: ServSafe Manager Book with Answer Sheet 6th Edition Also available: Stand-alone book: ServSafe Manager Book 6th Edition ISBN: 0133908399 A package containing the book, the answer sheet for the pencil/paper version of the ServSafe Food Protection Manager exam, AND MyServSafeLab with Pearson eText Access Card: ServSafe Manager Book with Answer Sheet, Revised Plus NEW MyServSafeLab with Pearson eText -- Access Card Package, 6/e ISBN: 0133951731 A package containing the book and the online exam voucher: ServSafe Manager Book with Online Exam Voucher 6th Edition ISBN: 013390847X A package containing the book, online exam voucher, AND MyServSafeLab with Pearson eText Access Card: ServSafe Manager Book with Online Exam Voucher, Revised Plus NEW MyServSafeLab with Pearson eText -- Access Card Package, 6/e ISBN: 0133951723 Students, MyServSafeLab is not a self-paced technology and should only be purchased when required by an instructor. Instructors, contact your Pearson representative for more information.

Food Safety for Managers Ascencia Test Prep

The Food Manager Fundamentals book was created for students who plan on attending a food manager class and/or plan to sit for an

examination. This easy to follow study guide is a comprehensive tool to help you pass one of the following examinations; ServSafe Food Protection Manager, National Registry of Food Safety Professionals (NRFSP), Prometric Certified Professional Food Manager (CPFM) and International Certified Food Safety Manager (ICFSM). Finally a Food Manager book with everything you need to know!

Food Manager Certification Pearson

Includes detachable examination answer sheet in front of book.

Test Prep Book with Practice Questions for the Pharmacy Technician Certification Board Examination Prentice Hall

Includes Practice Test Questions Certified Dietary Manager Exam Secrets helps you ace the Certified Dietary Manager Exam, without weeks and months of endless studying. Our comprehensive Certified Dietary Manager Exam Secrets study guide is written by our exam experts, who painstakingly researched every topic and concept that you need to know to ace your test. Our original research reveals specific weaknesses that you can exploit to increase your exam score more than you've ever imagined. Certified Dietary Manager Exam Secrets includes: The 5 Secret Keys to CDM Exam Success: Time is Your Greatest Enemy, Guessing is Not Guesswork, Practice Smarter, Not Harder, Prepare, Don't Procrastinate, Test Yourself; A comprehensive General Strategy review including: Make Predictions, Answer the Question, Benchmark, Valid Information, Avoid Fact Traps, Milk the Question, The Trap of Familiarity, Eliminate Answers, Tough Questions, Brainstorm, Read Carefully, Face Value, Prefixes, Hedge Phrases, Switchback Words, New Information, Time Management, Contextual Clues, Don't Panic, Pace Yourself, Answer Selection, Check Your Work, Beware of Directly Quoted Answers, Slang, Extreme Statements, Answer Choice Families; A comprehensive Content review including: FDA Food Code, Client Rights, Revenue Generating Services, MDR, USDA, Prions, National Sanitation Foundation, Slacking, Dysphagia, First In, First Out, Budget, Cycle Menu, Fair Labor Standards Act, Cross Training, Bulimia Nervosa, Diet History, Competitive Bidding, Hazard Communication Standard, Safe Drinking Water Act, Critical Control Point, Harris-Benedict Equation, Employee Orientation, Diabetes, Beef Grades, Pressure Ulcers, Plate Waste, Proper Thawing Techniques, Vroom's Psychological Theory, Standardized Recipe, Meat Product Storage, Therapeutic Diet, Diet Liberalization, Farm-To-Table Chain, Likert Scale, Patient-Family Care Conference, CQI, MSDS, and much more...

Food Manager Fundamentals Prentice Hall

ServSafe Manager Food Safety for Managers Berger Food Safety

Food Code 2009 Prentice Hall

Test Prep Books' SIE Exam Prep 2021 and 2022: SIE Study Guide with Practice Test Questions for the FINRA Securities Industry Essentials Exam [4th Edition Book] Made by Test Prep Books experts for test takers trying to achieve a great score on the Series SIE exam. This comprehensive study guide includes: Quick Overview Find out what's inside this guide! Test-Taking Strategies Learn the best tips to help overcome your exam! Introduction Get a thorough breakdown of what the test is and what's on it! Knowledge of Capital Markets Understanding Products and Their Risks Trading, Customers Accounts, and Prohibited Activities Overview of Regulatory Framework Practice Questions Practice makes perfect! Detailed Answer Explanations Figure out where you went wrong and how to improve! Studying can be hard. We get it. That's why we created this guide with these great features and benefits: Comprehensive Review: Each section of the test has a comprehensive review created by

Test Prep Books that goes into detail to cover all of the content likely to appear on the test. Practice Test Questions: We want to give you the best practice you can find. That's why the Test Prep Books practice questions are as close as you can get to the actual Series SIE test. Answer Explanations: Every single problem is followed by an answer explanation. We know it's frustrating to miss a question and not understand why. The answer explanations will help you learn from your mistakes. That way, you can avoid missing it again in the future. Test-Taking Strategies: A test taker has to understand the material that is being covered and be familiar with the latest test taking strategies. These strategies are necessary to properly use the time provided. They also help test takers complete the test without making any errors. Test Prep Books has provided the top test-taking tips. Customer Service: We love taking care of our test takers. We make sure that you interact with a real human being when you email your comments or concerns. Anyone planning to take this exam should take advantage of this Test Prep Books study guide. Purchase it today to receive access to: Series SIE review materials Series SIE practice questions Test-taking strategies

2,000+ Practice Questions + 5 Practice Tests Test Prep Books

HVAC Training 101 is a site visited by over 100,000 enthusiasts monthly, who are interested in becoming HVAC technicians. The site initially began as the passion project of a retired HVAC technician. The site quickly gained popularity, building a strong community of aspiring HVAC technicians. Currently, it is managed by a team of ex-HVAC technicians with decades of experience in the industry. Head over to HVACTraining101.Com to learn more. We began by writing about how to become certified as an HVAC technician. With rules and certifications varying for each state, it was a challenging task. We had a few friends in other states help us out, but for some states, we had to dig really deep to find the information needed. Our audience at the time was very happy with the information we provided. At this point, we started getting many questions about EPA 608 certification. Once you get the education and experience needed to become a technician, prospective employers will ask for certification to handle refrigerants. When we started writing about how to become certified, viewers again requested we write a study guide to help them prepare for the 608 exams. The study guides out there were dense and had much more information than was needed to pass the test. This inspired us to embark on a journey to write the simplest study guide for the EPA 608 exam, which would still cover all the necessary information. We hope we have achieved our intended objective. The journey to becoming an HVAC technician can be long and arduous. We congratulate you on taking this path and wish you the best in cracking the EPA 608 exam.

retail food stores and food service establishments : food security preventive measures guidance Simon and Schuster

This Study Guide prepares individuals to take the Certified Food Safety Manager Exam (CPFM) which can be taken through any approved exam provider such as National Registry of Food Safety Professionals, Prometric, 360Training, or ServSafe. Food establishments generally employ a food safety manager that requires certification. These establishments include: bars, restaurants, mobile caterers and food trucks, assisted-living and prison facilities, and day care centers.

AFOQT Study Guide 2020-2021 Elsevier Health Sciences

A food safety training and certification program, providing the latest information and tools for you to use every day. Staying aware of the food safety risks faced by your operation will help you keep your operation, your staff, and your customers safe.

Certified Food Safety Manager Exam (Cpfm) Study Guide Pearson

Trust the best selling Official Cert Guide series from Cisco Press to help you learn, prepare, and practice for exam success. They are built with the objective of providing assessment, review, and

practice to help ensure you are fully prepared for your certification exam. --Master Cisco CCNA Security 210-260 Official Cert Guide exam topics --Assess your knowledge with chapter-opening quizzes --Review key concepts with exam preparation tasks This is the eBook edition of the CCNA Security 210-260 Official Cert Guide. This eBook does not include the companion CD-ROM with practice exam that comes with the print edition. CCNA Security 210-260 Official Cert Guide presents you with an organized test-preparation routine through the use of proven series elements and techniques. "Do I Know This Already?" quizzes open each chapter and enable you to decide how much time you need to spend on each section. Exam topic lists make referencing easy. Chapter-ending Exam Preparation Tasks help you drill on key concepts you must know thoroughly. CCNA Security 210-260 Official Cert Guide focuses specifically on the objectives for the Cisco CCNA Security exam. Networking Security experts Omar Santos and John Stuppi share preparation hints and test-taking tips, helping you identify areas of weakness and improve both your conceptual knowledge and hands-on skills. Material is presented in a concise manner, focusing on increasing your understanding and retention of exam topics. Well regarded for its level of detail, assessment features, comprehensive design scenarios, and challenging review questions and exercises, this official study guide helps you master the concepts and techniques that will enable you to succeed on the exam the first time. The official study guide helps you master all the topics on the CCNA Security exam, including --Networking security concepts --Common security threats --Implementing AAA using IOS and ISE --Bring Your Own Device (BYOD) --Fundamentals of VPN technology and cryptography --Fundamentals of IP security --Implementing IPsec site-to-site VPNs --Implementing SSL remote-access VPNs using Cisco ASA --Securing Layer 2 technologies --Network Foundation Protection (NFP) --Securing the management plane on Cisco IOS devices --Securing the data plane --Securing routing protocols and the control plane --Understanding firewall fundamentals --Implementing Cisco IOS zone-based firewalls --Configuring basic firewall policies on Cisco ASA --Cisco IPS fundamentals --Mitigation technologies for e-mail- and web-based threats --Mitigation technologies for endpoint threats CCNA Security 210-260 Official Cert Guide is part of a recommended learning path from Cisco that includes simulation and hands-on training from authorized Cisco Learning Partners and self-study products from Cisco Press. To find out more about instructor-led training, e-learning, and hands-on instruction offered by authorized Cisco Learning Partners worldwide, please visit <http://www.cisco.com/web/learning/index.html>.

Symptoms in the Pharmacy Mometrix Media LLC

Food safety is an essential part of any food service or retail operation. Understanding the risks and ways to prevent foodborne illness will protect customers and businesses from harm. The person-in-charge of a food service or retail establishment must know how and what food safety practices to monitor. This manual is written to provide the person-in-charge of a food service or retail establishment the knowledge and skills that they will need to keep food safe. Learning and applying food safety practices protects customers and businesses. This course is designed for every food service or retail operation. The manual is divided into three sections: Section 1 - Foundations of Food Safety: The person-in-charge will study an overview of the regulations, food safety basics, microorganisms, and core food safety features. This section will build the foundation that a person-in-charge will need in order to apply food safety practices. Section 2 -

Addressing the Five CDC Risk Factors: The Centers for Disease Control and Prevention (CDC) has identified the five most common causes of foodborne illness. The person-in-charge will learn how to address these issues and control these risk factors in order to be able to serve and sell safe food in their operation. Section 3 - Proactive Food Safety System: Once a food safety foundation is built and the risk factors have been addressed, a food safety management system can be applied. Hazard Analysis and Critical Control Point (HACCP) is a proactive system that assesses the food safety hazards in an operation and identifies ways to prevent, eliminate, or reduce each hazard to a safe level. The person-in-charge will learn to apply the seven HACCP principles in their operation. Upon completion of the SURE Food Safety Manager Manual, participants will have the knowledge to safely serve and sell food to their customers. Participants will also be prepared to take an ANSI-accredited Food Protection Manager Examination.

Fundamentals of Responsible Alcohol Service Prentice Hall

Rated "Best of the Best" in SAT Prep Books by BestReviews, August 2020 SAT Total Prep 2022, Kaplan's biggest SAT prep book, has more than 1,000 pages of content review, efficient strategies, and realistic practice to help you score higher. We have everything you need in one big book, plus a full year of access to online resources—including more practice tests, a bigger Qbank than ever, and video lessons—to help you master each section of the SAT. We're so certain that SAT Total Prep 2022 offers all the guidance you need to excel on the SAT that we guarantee it: After studying with our online resources and book, you'll score higher on the SAT—or you'll get your money back. The Most Practice Five full-length Kaplan practice tests: two in the book and three online. More than 2,000 practice questions with detailed explanations, including an expanded online Qbank Pre-quizzes to help you figure out what you already know and what you can skip. Mixed practice quizzes after every chapter to assess how much you've learned. 4 Test Yourself sections — test-like practice on mixed topics to ensure you learn the material, unit by unit A practice question at the beginning of each lesson to help you quickly identify its focus, and dedicated practice questions after every lesson to test your comprehension. Expert scoring, analysis, and explanations online for two official College Board SAT Practice Tests. Efficient Strategy "On Test Day" strategy notes in every math chapter to help you remember that the SAT math test is primarily a strategy test. "Reflect" pages that help you evaluate your comfort level with the topics after completing each chapter and make a plan for improving before the test. Kaplan's expert strategies for each test section, including special techniques for the optional essay. Online study-planning tool helps you target your prep no matter how much time you have before the test. Expert Guidance We know the test: Our learning engineers have put tens of thousands of hours into studying the SAT, and use real data to design the most effective strategies and study plans. Kaplan's books and practice questions are written by veteran teachers who know students—every explanation is written to help you learn. We invented test prep—Kaplan (kaptest.com) has been helping students for 80 years.

Servsafe and CPEM Study Guide 2019 ISACA

THE definitive book for food safety training and certification With its comprehensive coverage of key food safety concepts, the ServSafe Coursebook with Online Exam Voucher 7th edition will completely prepare readers for the ServSafe Food Protection Manager Certification Exam, and, more importantly, it will promote adherence to food safety practices in the workplace. It is the ideal solution for the academic setting, multiple-day training, or individuals in need of more extensive food safety training. Food safety has never been more important to the restaurant industry and its customers. Based on the 2013 FDA Food Code, the ServSafe Coursebook focuses on the preventative measures to keep food safe. The content in the ServSafe Coursebook goes beyond the principles found in the ServSafe Manager Book and adds greater depth and breadth of food safety practices by featuring expanded sections on food defense, high-risk populations, active managerial control, and crisis management. Food safety topics are presented in a user-friendly, practical way with real-world case studies and stories to help readers understand the day-to-day importance of food safety. ServSafe Coursebook is perfect for a 16 week college semester. Developed by the industry, for the industry, ServSafe is a proven way to

minimize risk and maximize protection for foodservice owners, employees, and customers. Recognized as the industry standard, ServSafe offers a complete suite of printed and online products and is the most important ingredient to food safety training and certification success.

ServSafe Manager Pearson

The only guide from the ACT organization, the makers of the exam, revised and updated for 2017 and beyond The Official ACT Prep Guide, 2018 Edition, Revised and Updated is the must-have resource for college bound students. The guide is the go-to handbook for ACT preparation and the only guide from the makers of the exam. The book and online content includes the actual ACT test forms (taken from real ACT exams). In addition, this comprehensive resource has everything students need to know about when they are preparing for and taking the ACT. The book contains information on how to register for the exam, proven test-taking strategies, ideas for preparing mentally and physically, gearing up for test day, and much more. This invaluable guide includes additional questions and material that contains articles on everything from preparing a standout college application and getting into your top-choice school to succeeding in college. The bestselling prep guide from the makers of the ACT test Offers bonus online content to help boost college readiness Contains the real ACT test forms used in previous years This new edition offers students updated data on scoring your writing test, new reporting categories, as well as updated tips on how to do your best preparing for the test and on the actual test day from the team at ACT. It also offers additional 400 practice questions that are available online.

SURE Food Safety Manager Manual for Food Service and Retail Establishments Prentice Hall
Everyone who enlists in the U.S. Armed Forces must take the ASVAB (Armed Services Vocational Aptitude Battery), a crucial test that determines military placement based on various competitive subject sections. ASVAB Prep includes must-know test information, strategies, and more to help test-takers score higher. This updated edition includes 4 full-length practice tests, questions on each ASVAB subject, and tips to help avoid common errors, as well as access to an Online Companion Tool for additional drills.

Real Estate Exam Professionals, Ltd.

****Revised and updated for the 2020 blueprint**** Introducing our updated for 2020 PTCB Exam Study Guide 2020-2021: Test Prep Book with Practice Questions for the Pharmacy Technician Certification Board Examination! Ascencia Test Prep's brand new, unofficial PTCB Exam Study Guide 2020-2021 offers you current examples, graphics, and information relevant to your healthcare career. And, unlike other study guides on the market, you'll benefit from a quick yet total review of everything on the exam! There's more: imagine having your test prep materials on your phone or tablet! Ascencia Test Prep's PTCB Exam Study Guide 2020-2021 comes with FREE practice questions, online flash cards, study "cheat" sheets, and 35 test tips, all available online. These easy to use materials will give you the edge you need to pass your exam the first time. Pharmacy Technician Certification Board was not involved in the creation or production of this product, is not in any way affiliated with Ascencia Test Prep, and does not sponsor or endorse this product. Ascencia Test Prep's PTCB Exam Study Guide 2020-2021 offers you a full review of the subjects covered on the Certified Strength and Conditioning Specialist exam, test tips and strategies, real-world examples, and worked through practice problems. Our book covers: Pharmacology Assisting the Pharmacist Pharmacy Law and Ethics Administration and Management of the Pharmacy Compounding Pharmaceuticals Pharmacy Math ... and also includes 2 FULL practice tests, so that you will be ready on test day. About Ascencia Test Prep With healthcare fields such as nursing, pharmacy, emergency care, and physical therapy becoming the fastest and largest growing industries in the United States, individuals looking to enter the healthcare industry or rise in their field need high quality, reliable resources. Ascencia Test Prep's study guides and test preparation materials are developed by credentialed, industry professionals with years of experience in their respective fields. Every Ascencia book

includes a comprehensive overview of the content knowledge that will be tested, along with practice questions for each section to enhance understanding. Full practice tests at the end of every book accurately reflect the exam, helping test takers determine if they are thoroughly prepared. Additionally, all Ascencia study materials offer exclusive tips from healthcare professionals to help readers thrive in their field beyond test day. Ascencia recognizes that healthcare professionals nurture bodies and spirits, and save lives. Ascencia Test Prep's mission is to help healthcare workers grow.

CDM Test Review for the Certified Dietary Manager Exam Createspace Independent Publishing Platform

Includes 1 Practice Test Designed to help you pass one of the following exams: ServSafe Food Protection Manager, National Registry of Food Safety Professionals (NRFSP) International Certified Food Safety Manager (ICFSM), or Prometric Certified Professional Food Manager (CPFM). Our comprehensive, no-fluff study guide contains WHAT YOU NEED TO KNOW to pass the exam. In addition to a comprehensive and targeted review, our study guide includes a practice exam. We also provide detailed explanation of answers to help you understand why an answer is incorrect. Key topics covered include: Foodborne Illnesses and Major Risk Factors Foodborne Illness Prevention Food Safety Manager/Person In Charge Major Food Allergens TCS Foods Food Contamination: Biological, Chemical, and Physical Food Contamination and Cross Contamination Prevention Proper Temperature Monitoring and Control Proper Ways to Thaw, Cool, and Reheat Food Hot/Cold Food Holding Requirements Food Preparation and Cooking Requirements Buffet/Self Service Requirements Purchasing/Receiving Food Proper Food Storage and Cold Storage Personal Hygiene and Hand Washing Methods for Cleaning and Sanitizing Equipment and Utensils Manual Ware Washing Integrated Pest Management Facility, Lighting, and Plumbing Requirements HACCP Health Policies and Practices

Admission Assessment Exam Review E-Book Test Prep Books

Pass the 2021 Illinois AMP Real Estate Salesperson Exam effortlessly on your 1st try. In this simple course, which includes both the Illinois state and AMP question and answer exam prep study guide, not only will you learn to pass the state licensing exam, you will also learn: - How to study for the IL exam quickly and effectively. - Secrets to Passing the Real Estate Exam even if you do not know the answer to a question. - How to tackle hard real estate MATH questions with ease and eliminate your fears. - Tips and Tricks from Real Estate Professionals, professional exam writers and test proctors. It will also answer questions like: - Do I need other course materials from companies like Allied Real Estate School? How about Anthony Real Estate School or Kaplan Real Estate School? Are they even good schools to attend? - What kinds of questions are on the Illinois Real Estate License Exam? - Should I use the IL Real Estate License Exams for Dummies Book? This Real Estate Study Guide contains over 1200+ real estate exam questions and answers with full explanations. It includes the Illinois State Specific portion, the AMP portion, real estate MATH ONLY section, and real estate vocabulary only exams. You will receive questions and answers that are similar to those on the Illinois Department of Real Estate Exam. You deserve the BEST real estate exam prep program there is to prepare you to pass, and it gets no better than this. The Illinois Real Estate Salesperson Exam is one of the hardest state test to pass in the United States. We have compiled this simple exam cram book that quickly and easily prepares you to take your state licensing exam and pass it on the 1st try with the AMP exam. Our Real Estate Exam Review is designed to help you pass the real estate exam in the quickest, easiest and most efficient manner possible. Throw away your real estate course test books and class notes, this is all you need to pass!

Study Guide to Passing the Salesperson Real Estate License Exam Effortlessly Princeton Review

Miller Test Prep's study guide for the PERT is the solution for students who want to maximize their score and minimize study time. Our study guides are carefully designed to provide only that clear and concise information you need. That's precisely why we put "Clear & Concise" on our cover. The standard for the study guide industry is to "throw in the kitchen sink" when it comes to making a book, meaning you are stuck with hundreds of pages of repetitive information, redundant and confusing examples, and more practice questions than any person could be expected to work through. This results in students feeling overwhelmed, leading to reduced self-confidence, which leads to lower scores! Instead, Miller Test Prep has worked specifically with tutors. Why tutors you ask? Tutors specialize in helping students comprehend information that has already been presented by a teacher. That means they see time and again what students struggle with and what actually works to help them. They specialize in helping students who have previously failed, to succeed. We compiled their decades of experience helping students just like you into this study guide, so you pass the first time! In this PERT book, we ensure you are thoroughly prepared for this critically important test: Comprehensive review of all PERT exam sections: Reading Mathematics Writing Step-by-step examples for every concept tested Practice test questions like the real exam Detailed, thorough answer key explanations