

Slack Getting Past Burnout Busywork And The Myth Of Total Efficiency

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Supercharge Your Slack Productivity

Dorset House

Known for his ability to find provocative answers to the most puzzling questions, Tom DeMarco explores a wide range of issues in twenty-four masterful essays. The offerings range from the wise to the kooky -- in fact, many of them defy categorization. But all are marked by the author's eye-opening perspectives on topics that demand your professional attention. Drawing together several essays published in such journals as IEEE Software and American Programmer, plus ten all-new papers never seen beyond his circle of colleagues, Tom DeMarco tackles a multitude of tough subjects and wrestles fresh insight out of them. Here's a compact, compelling edition of this acclaimed consultant's views on software engineering. Subjects include management-aided engineering, documentation, desktop video, productivity, software factories, teams, measurement, icons, and more! Essays Include* Why Does Software Cost So Much?* Mad About Measurement* Software Productivity: The Covert Agenda* The Choir and the Team* Management-Aided Software Engineering (with Sheila Brady of Apple Computer)* Lean and Mean* Software Development: State of the Art vs. State of the Practice (with Tim Lister)* Twenty Years of Software Engineering: Looking Forward, Looking Back* "If We Did Only One Thing to Improve . . ."-- plus fifteen more!

Dialogue Mapping John Wiley & Sons

In this offbeat approach to leadership, college president Steven B. Sample—the man who turned the University of Southern California into one of the most respected and highly rated universities in the country—challenges many conventional teachings on the subject. Here, Sample outlines an iconoclastic

style of leadership that flies in the face of current leadership thought, but a style that unquestionably works, nevertheless. Sample urges leaders and aspiring leaders to focus on some key counterintuitive truths. He offers his own down-to-earth, homespun, and often provocative advice on some complex and thoughtful issues. And he provides many practical, if controversial, tactics for successful leadership, suggesting, among other things, that leaders should sometimes compromise their principles, not read everything that comes across their desks, and always put off decisions.

Good Business Currency

The old saying goes, "To the man with a hammer, everything looks like a nail." But anyone who has done any kind of project knows a hammer often isn't enough. The more tools you have at your disposal, the more likely you'll use the right tool for the job - and get it done right. The same is true when it comes to your thinking. The quality of your outcomes depends on the mental models in your head. And most people are going through life with little more than a hammer. Until now. The Great Mental Models: General Thinking Concepts is the first book in The Great Mental Models series designed to upgrade your thinking with the best, most useful and powerful tools so you always have the right one on hand. This volume details nine of the most versatile, all-purpose mental models you can use right away to improve your decision making, productivity, and how clearly you see the world. You will discover what forces govern the universe and how to focus your efforts so you can harness them to your advantage, rather than fight with them or worse yet- ignore them. Upgrade your mental toolbox and get the first volume today.

AUTHOR BIOGRAPHY Farnam Street (FS) is one of the world's fastest growing websites, dedicated to helping our readers master the best of what other people have already figured out. We curate, examine and explore the timeless ideas and mental models that history's brightest minds have used to live lives of purpose. Our readers include students, teachers, CEOs, coaches, athletes, artists,

leaders, followers, politicians and more. They're not defined by gender, age, income, or politics but rather by a shared passion for avoiding problems, making better decisions, and lifelong learning. AUTHOR HOME Ottawa, Ontario, Canada

A Practical Guide to Building Your Rest Ethic and Finding Success Without the Stress John Wiley & Sons

For the first time, a top leadership scholar and a top leadership practitioner explore the true duties, demands, and privileges of leadership. Intellectual sparks flew when Warren Bennis, the "father" of modern leadership studies and Steven B. Sample, one of the most accomplished university presidents in recent history, came together for candid explorations of the forces that shape successful leaders and unsuccessful ones. The Art and Adventure of Leadership, their final collaboration, reveals the profound insights that the authors gained together over the 16 years in which they co-taught one of the most popular leadership courses in America. Here, each brings his own distinct vantage point as they address the mechanics and mysteries of leadership. The result is a unique examination of the journey of great leaders from momentary setbacks to ultimate success. It offers profound lessons on what determines the difference between failure and redemption for leaders. And it illuminates important and overlooked dimensions of great leaders ranging from Winston Churchill to Steve Jobs. Together, they explore why: A mature leader must grasp when it's healthy to risk failure, and when failure can't be tolerated at any cost Leadership isn't for everyone and requires a particular set of skills and competencies that are often glossed over in most management literature To succeed in an uncertain and fast-changing world, a shrewd leader must understand which aspects of human society change—and which aspects never change A mature, wise leader must seek a balance between high-minded ideals and the gritty realities and compromises that leaders face in their daily lives Above all, meaningful leadership remains a matter of character With incredible insight, this book examines why George Washington, Abraham Lincoln, and other giants were able to recover from failures, learn resilience, and prepare themselves for their moments of destiny. In so doing, it demonstrates and helps cultivate the leadership skills that you need to create your own most meaningful legacy. The Art and

Adventure of Leadership is a unique look at leadership, and a critical resource for the leaders of tomorrow.

Death March Dorset House

"Mantle and Lichty have assembled a guide that will help you hire, motivate, and mentor a software development team that functions at the highest level. Their rules of thumb and coaching advice are great blueprints for new and experienced software engineering managers alike."
—Tom Conrad, CTO, Pandora "I wish I'd had this material available years ago. I see lots and lots of 'meat' in here that I'll use over and over again as I try to become a better manager. The writing style is right on, and I love the personal anecdotes."

—Steve Johnson, VP, Custom Solutions, DigitalFish All too often, software development is deemed unmanageable. The news is filled with stories of projects that have run catastrophically over schedule and budget. Although adding some formal discipline to the development process has improved the situation, it has by no means solved the problem. How can it be, with so much time and money spent to get software development under control, that it remains so unmanageable? In *Managing the Unmanageable: Rules, Tools, and Insights for Managing Software People and Teams*, Mickey W. Mantle and Ron Lichty answer that persistent question with a simple observation: You first must make programmers and software teams manageable. That is, you need to begin by understanding your people—how to hire them, motivate them, and lead them to develop and deliver great products. Drawing on their combined seventy years of software development and management experience, and highlighting the insights and wisdom of other successful managers, Mantle and Lichty provide the

guidance you need to manage people and teams in order to deliver software successfully. Whether you are new to software management, or have already been working in that role, you will appreciate the real-world knowledge and practical tools packed into this guide.

Happy to Work Here Simon and Schuster

The Secrets of Consulting--techniques, strategies, and first-hand experiences--all that you'll need to set up, run, and be successful at your own consulting business.

Management, Measurement & Estimation Down East Books

In contrast to the use of agendas and restrictive structures, dialogue mapping is a facilitation technique that allows the intelligence and learning of the group to emerge naturally. Each participant can see how their comments contribute (or don't) to the coherence and order of the group's thinking. The first full-length book to bring dialogue mapping to a wider audience, *Dialogue Mapping* provides an exciting new conceptual framework that will change the way readers view projects and project management.

Essentials of Shared Services Pearson Education

"Command and Control is failing us. There is a better way to design and manage work - a better way to make work work - but it remains unknown to the vast majority of managers." An adherent of the Toyota Production System, John Seddon explains how traditional top-down decision making within service organizations leads to managers who are detached from employees and remote from operations. He demonstrates that decision-making based on purpose-related measures (such as putting customers first and improving services) can help

managers reconnect with operations, see waste, and exploit opportunities for improvement. Through extensive case material, he differentiates between command and control and systems thinking and illustrates how the latter leads to improved service, revenues, and staff morale. He also posits that the service industry is fundamentally different from manufacturing, and shows how Toyota production principles must be transformed for application in service organizations.

The ALL NEW Don't Think of an Elephant! Vintage

Longlisted for the FT/McKinsey Business Book of the Year Award A groundbreaking chronicle of the birth--and death--of a pair of jeans, that exposes the fractures in our global supply chains, and our relationships to each other, ourselves, and the planet Take a look at your favorite pair of jeans. Maybe you bought them on Amazon or the Gap; maybe the tag says "Made in Bangladesh" or "Made in Sri Lanka." But do you know where they really came from, how many thousands of miles they crossed, or the number of hands who picked, spun, wove, dyed, packaged, shipped, and sold them to get to you? The fashion industry operates with radical opacity, and it's only getting worse to disguise countless environmental and labor abuses. It epitomizes the ravages inherent in the global economy, and all in the name of ensuring that we keep buying more while thinking less about its real cost. In *Unraveled*, entrepreneur, researcher, and advocate Maxine Bédard follows the life of an American icon--a pair of jeans--to reveal what really happens to give us our clothes. We visit a Texas cotton farm figuring out how to thrive without relying on fertilizers that poison the earth. Inside dyeing and weaving factories in China, where chemicals that are banned in the West slosh on factory floors and drain into waterways used to irrigate local family farms. Sewing floors in Bangladesh and Sri Lanka are crammed with women working for illegally low wages to produce garments as efficiently as machines. Back in America, our jeans get stowed, picked, and

shipped out by Amazon warehouse workers pressed to be as quick as the robots primed to replace them. Finally, those jeans we had to have get sent to landfills--or, if they've been "donated," shipped back around the world to Africa, where they're sold for pennies in secondhand markets or buried and burned in mountains of garbage. A sprawling, deeply researched, and provocative tour-de-force, *Unraveled* is not just the story of a pair of pants, but also the story of our global economy and our role in it. Told with piercing insight and unprecedented reporting, *Unraveled* challenges us to use our relationship with our jeans--and all that we wear--to reclaim our central role as citizens to refashion a society in which all people can thrive and preserve the planet for generations to come.

Becoming a Technical Leader Addison-Wesley

This is the digital version of the printed book (Copyright © 2008). Adrenaline junkies, dead fish, project sluts, true believers, Lewis and Clark, template zombies . . . Most developers, testers, and managers on IT projects are pretty good at recognizing patterns of behavior and gut-level hunches, as in, "I sense that this project is headed for disaster." But it has always been more difficult to transform these patterns and hunches into a usable form, something a team can debate, refine, and use. Until now. In *Adrenaline Junkies and Template Zombies*, the six principal consultants of The Atlantic Systems Guild present the patterns of behavior they most often observe at the dozens of IT firms they transform each year, around the world. The result is a quick-read guide to identifying nearly ninety typical scenarios, drawing on a combined one-hundred-and-fifty years of project management experience. Project by project, you'll improve the accuracy of your hunches and your ability to act on them. The patterns are presented in an easy-reference format, with names designed to ease communication with your teammates. In just a few words, you can describe what's happening on your project. Citing the patterns of

behavior can help you quickly move those above and below you to the next step on your project. You'll find classic patterns such as these: News Improvement Management by Mood Ring Piling On Rattle Yer Dags Natural Authority Food++ Fridge Door and more than eighty more! Not every pattern will be evident in your organization, and not every pattern is necessarily good or bad. However, you'll find many patterns that will apply to your current and future assignments, even in the most ambiguous circumstances. When you assess your situation and follow your next hunch, you'll have the collective wisdom of six world-class consultants at your side.

Beyond Collaboration Overload John Wiley & Sons

A plan for conquering collaborative overload to drive performance and innovation, reduce burnout, and enhance well-being. Most organizations have created always-on work contexts that are burning people out and hurting performance rather than delivering productivity, innovation and engagement. Collaborative work consumes 85% of employees' time and is drifting earlier into the morning, later into the night, and deeper into the weekend. The dilemma is that we all need to collaborate more to create effective organizations and vibrant careers for ourselves. But conventional wisdom on teamwork and collaboration has created too much of the wrong kind of collaboration, which hurts our performance, health and overall well-being. In *Beyond Collaboration Overload*, Babson professor Rob Cross solves this paradox by showing how top performers who thrive at work collaborate in a more purposeful way that makes them 18-24% more efficient than their peers. Good collaborators are distinguished by the efficiency and intentionality of their collaboration--not the size of their network or the length of their workday. Through landmark research with more than 300 organizations, in-depth stories, and tools, *Beyond Collaboration Overload* will coach you to reclaim close to a day a week when you: Identify and challenge beliefs that lead you to collaborate too quickly Impose structure in your work to prevent

unproductive collaboration Alter behaviors to create more efficient collaboration It then outlines how successful people invest this reclaimed time to: Cultivate a broad network--not a big one--for innovation and scale Energize others--a strong predictor of high performance Connect with others to reduce micro-stressors and enhance physical and mental well-being Cross' framework provides relief from the definitive problem of our age--dysfunctional collaboration at the expense of our performance, health and overall well-being.

Productive Projects and Teams Simon and Schuster

Whether you manage people, are managed by people, or just want to change the way you interact with others, this book is about success. How to plan it, how to make it happen--*Becoming a Technical Leader* shows you how to do it!

Slack Grand Central Publishing

Bring together a wonderfully varied mix of characters in a once-grand Maine island summer cottage, leave them to their own devices over the course of a long, idyllic summer in the late 1940s, and you have all the ingredients for a fine comedy of manners. Author Tom DeMarco starts with a simple little love story, weaves in tantalizing details of the old mansion's not totally respectable history, and adds a hint of gentle satire to create a novel that is touching, memorable, and deliciously entertaining.

Waltzing with Bears Prentice Hall Professional

Build Slack bots to automate your work and enhance your team's productivity with Salesforce-powered Slack in a faster, better organized, and more secure way Key Features Get to grips with setting up and creating Slack bots for your organization Integrate Slack with tools such as nTask and Tettra to manage all your applications in one place Understand when to buy and when to build bots Book Description Slack is an online communication tool that allows workplace teams to collaborate

efficiently, effectively, and securely. It's the leading channel-based messaging platform used by millions to align their teams, unify their systems, and drive their businesses forward. As a developer, you can use Slack to create tools such as bots that handle and maintain routine and time-consuming tasks. If you're looking to set up a Slack workplace or build a Slack bot or app, this is the book for you. In this book, you'll explore scenarios that show you how to set up a Slack workplace, build a Slack bot, or integrate your favorite tools. You'll also learn how Slack can help you create a more collaborative, efficient, and coordinated work environment from any location. As you advance through the chapters, you'll find out how to manage your tasks and boost your business productivity by automating the trivial tasks. You'll also cover more advanced features such as using a Slack bot to complete tasks, including automating message responses and accessing personal reminders. By the end of this Slack book, you'll have learned how to use Slack effectively to communicate with your team and build bots and have gained a solid understanding of how the platform can help you to progress in your industry. What you will learn

Understand how to set up a Slack workspace
Migrate existing workspaces to your organization
Explore expert tips and techniques for using Slack effectively
Improve collaboration within your team by integrating multiple apps with Slack
Find the right bots and apps to use for your workspace
Discover how to build your own Slack bot
Explore the right channels on Slack to improve your presence in professional communities
Find the best solutions for automating your work directly through Slack
Who this book is for
Supercharge your Slack Productivity is for professionals in organizations, businesses, or communities who are already using Slack or looking to use it for improving

communication. With this book, you'll understand how Slack can make your work life simpler by automating routine tasks and managing all the tools you need in one place for working with or managing remote teams efficiently.

Addison-Wesley
Discover the transformative power of leisure to recapture your calm and creativity. Are your busiest days really the ones that make you feel the most accomplished? It might be time to question whether 'busy' = 'productive'. After reaching breaking points in their careers, business coach John Fitch and AI researcher Max Frenzel learned the critical importance of taking time off. Now these former workaholics will help you revolutionize the way you get things done. History's greatest minds, as well as some of the most successful leaders, thinkers, and creatives of today, found success by practicing a more balanced approach to work and life. Embracing their insights on how constant hustle can be your worst enemy, you will realize that time off means much more than just taking a break. Rediscover a more fulfilled and versatile version of yourself and unlock your true creative potential. Through relatable personal anecdotes, historically sound approaches to downtime, and scientifically backed strategies for increasing your creativity, Time Off will reshape the way you think about work and leisure. In Time Off, you'll discover:- The most effective methods to reclaim leisure, while increasing productivity and creativity- Why having a rest ethic will be a key competitive advantage in the future of work- Tactics for getting away from the work without the dreaded guilt- How to thrive alongside AI and use technology to become

more human- The many ways in which time off improves your leadership skills, and much, much more!

Dark Harbor House Dorset House
One Year Wiser is a book of 365 inspiring meditations. On every page are words of wisdom from thinkers both ancient and modern, from the Buddha to Abraham Lincoln to Anne Frank. Brought to life by Mike Medaglia's stunning Japanese- and Chinese-influenced artwork, the spiritual teachings that fill this book will inspire readers to make mindfulness a daily habit. Drawn in an accessible, contemporary style, One Year Wiser provides a visual guide to the spiritual teachings of thinkers as diverse as the Dalai Lama, Virginia Woolf, Albert Einstein, Seneca, Ralph Waldo Emerson, Marcus Aurelius, and Mark Twain.

The Psychology of Computer Programming CRC Press
Many books discuss Agile from a theoretical or academic perspective. Becoming Agile takes a different approach and focuses on explaining Agile from a case-study perspective. Agile principles are discussed, explained, and then demonstrated in the context of a case study that flows throughout the book. The case study is based on a mixture of the author's real-world experiences. Becoming Agile also focuses on the importance of adapting Agile principles to the realities of your environment. In the early days of Agile, there was a general belief that Agile had to be used in all phases of a project, and that it had to be used in its purest form. Over the last few years, reputable Agile authorities have begun questioning this belief: We're finding that the best deployments of Agile are customized to the realities of a given company. Becoming Agile discusses the cultural realities of deploying Agile and how to deal with the needs of executives, managers, and the development team during migration. The author discusses employee motivation and

establishing incentives that reward support of Agile techniques. Purchase of the print book comes with an offer of a free PDF, ePub, and Kindle eBook from Manning. Also available is all code from the book. Praise for *Becoming Agile*... "This is much more than just a book about Agile. This is a roadmap. A very detailed roadmap that takes you from the initial "is Agile right for me?" stage through completion and delivery of your pilot project and beyond." -Charlie Grier, Senior Software Engineer, Amcom Technology "...a must read for those of us who have come from years of waterfall and attempts at changes to "traditional" methodologies or processes... clear, concise and has plenty of example scenarios that many individuals and corporations would identify with." -Jamie Phillips, Senior Software Engineer, Picis Inc "This book is quite unique. It is written in a form of a 5-day training course. I am usually not a fan of such a writing style, but I think that *Becoming Agile* is an exception. It's about a software process and as such requires a lot of case studies, group exercises (or at least what a book format allows), and therefore the training course style is perfect to facilitate learning." -Vladimir Pisman, Cocoacast.com "*Becoming Agile in an Imperfect World* offers a different and useful look at Agile methods. Reminding us that becoming agile is more of a mindset adjustment than a process change, Sidky and Smith use a case study to share their insights and tools throughout the book, including the unique Sidky Agile Measurement Index (SAMI)." -Sanjiv Augustine, President, Lithespeed LLC and author of *Managing Agile Projects* "The authors emphasise that the aim should be to create a customised agile development process that is tailored to the needs of the organisation... Instead of aiming for "agile perfection", one should aim at reaching the right level of agility for one's organisation. Excellent advice!" -Kailash Awati, Eight

to Late "The book totally inspired me. A lot of my readings on Agile from back in the day were very theoretical and high level at the same time. But *Becoming Agile* helps take you to the next level by going beyond the theory and into the nitty gritty practicality of employing the Agile approach. So it was very energizing having the game plan laid out in front of you, as well as the hurdles you'll encounter and how to overcome them." -Tariq Ahmed, author of *Flex 3 in Action*
The Deadline Penguin
From prolific and influential consultant and author Tom DeMarco comes a project management novel that vividly illustrates the principles--and the outright absurdities--that affect the productivity of a software development team. With his trademark wit set free in the novel format, DeMarco centers the plot around the development of six software products. Mr. Tompkins, a manager downsized from a giant telecommunications company, divides the huge staff of developers at his disposal into eighteen teams--three for each of the software products. The teams are different sizes and use different methods, and they compete against each other and against an impossible deadline. With these teams--and with the help of numerous "fictionalized" consultants who come to his aid--Tompkins tests the project management principles he has gathered over a lifetime. Each chapter closes with journal entries that form the core of the eye-opening approaches to management illustrated in this entertaining novel.
Know Your Values and Frame the Debate Pfeiffer
For those considering Extreme Programming, this book provides no-nonsense advice on agile planning, development, delivery, and management taken from the authors' many years of experience. While plenty of books address the what and why of agile development, very few offer the information users can apply directly.
Understanding Failure, Resilience and Success Chelsea Green Publishing
Say goodbye to the old, inefficient way of working

Have you ever wondered what it would feel like to be less overwhelmed, more efficient, and more engaged at work? Imagine being able to quickly and easily locate key documents and conversations. Every day, more than twelve million employees need not wonder. By using a remarkably useful, flexible, popular, affordable, and intuitive tool called Slack, they have fundamentally changed how they work. *Slack For Dummies* provides an approachable road map to understanding how to use Slack to maximum effect. This easy-to-use reference guide explores the Slack user interface and its key features. It walks you through the process of setting up workspaces, channels, and threads. It also offers insight on how to get your colleagues on board with this modern way of communicating and collaborating. Navigate Slack's user interface and understand its key features. Guide you through the process of creating workspaces, channels, and threads. Provide additional context to group and individual messages. Extend the power of Slack with third-party apps and integrations. Improve employee morale and productivity. *Slack For Dummies* is a full-color, step-by-step resource that will change the way that you communicate and collaborate with your colleagues--for the better and for good.